





Uniform Collateral Data Portal Reference Series for the Lender Admin: 1- Lender Admin Registration

The Government-Sponsored Enterprises (GSEs), Fannie Mae and Freddie Mac, have developed the Uniform Collateral Data Portal[®] (UCDP[®]) for the electronic submission of appraisal data files. The UCDP is the single portal for the electronic submission of appraisal data files through which lenders are required to submit files conforming to the requirements of Freddie Mac and Fannie Mae. Appraisal report forms for all conventional mortgage loans delivered to Freddie Mac or Fannie Mae must be submitted to the UCDP if an appraisal report is required.

This reference is the first in a series of five references for the lender administrator, a UCDP user who has authority to set up and manage the business structure within the portal, including the access privileges of other users. This user is known as the lender admin. The focus of this reference is on getting started and completing the registration process. It includes a getting started overview, a user structure and roles discussion, and steps for completing your registration process. The other references in this series include:

- Series 2: Managing Business Units
- Series 3: Managing Users

- Series 4: Managing Lender Agents
- Series 5: Managing Aggregator Profile

The topics covered in this reference include:

- Getting Started Overview
- UCDP User Structure and Roles
- UCDP Registration Process
- Before You Can Complete Registration
- Lender Admin Registration Steps
- Password Criteria
- UCDP Access Post Registration
- Additional Assistance

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| Getting Started Overview | At a high level, your overall process for getting started in the UCDP follows this process flow: |
|-----------------------------|--|
| | Complete the registration process with Fannie Mae and Freddie Mac, as applicable*. Set up your organization's business unit structure and assign a seller number(s). Add users to the business unit(s). If applicable, establish third-party (lender agent) business relationships . |
| | *If you are the first person registering for your organization, you will have a few additional steps in the registration process to link your organization to Fannie Mae and/or Freddie Mac. |
| | As a lender admin, the first task you need to complete is your initial registration. Once initial registration is complete, your process may vary. You can set up your business units, add users, or if applicable, establish lender agent relationships. |
| | Refer to the other references in this series for information on <u>Managing</u> <u>Business Units</u> , <u>Managing Users</u> and <u>Managing Lender Agents</u> . |



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| UCDP User | For each type of user role, specified fur below: | nctionality is a | vailable as inc | licated in the chart |
|-------------|--|--|---|--|
| (continued) | Functionality Available by U | ser Role | | |
| (continued) | Functionality | Lender Admin | Lender User | Lender Read- Only User |
| | Set up business unit structure | | | |
| | Add users and invite lender agents | | | |
| | Manage users and lender agents | | | |
| | Submit appraisals | | \checkmark | |
| | Search appraisals | | | \checkmark |
| | Upload corrected appraisals | | | |
| | Set up reports | | | \checkmark |
| | Review reports | | | \checkmark |
| | Request overrides | | \checkmark | |
| | Change your own user profile | | | \checkmark |
| | Complete user account self-care tasks | V | \checkmark | V |
| | As you can see from the chart above, the functionality available in the UCDP. To recommended that your organization de must designate a primary lender admin maintenance and should designate one the primary lender admin's responsibilities establish which responsibilities are assist structure remains effectively managed a | ne lender adm ensure busin esignate two c to complete t or more back ies when need gned to a give after it is initial | in role has ac ess continuity or more lender he initial setup cup lender adr ded. However en lender adm ly set up. | cess to all , it is highly admins. You and general nin(s) to take over r, it's important to in so the business |
| | Before a lender admin can access the f must be authorized by Fannie Mae and a registration process to access the UC focus on this registration process. | unctionality lis /or Freddie Ma DP. The next | sted above, the ac, as applica t few sections | e lender admin ble, and complete of this document |



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| Before You Can | Before you begin the lender admin registration steps, complete the following: | | |
|--------------------------|---|--|--|
| Complete Registration | • Contact Fannie Mae and/or Freddie Mac (GSE(s)) with whom you transact business): Provide the GSE(s) with requested information on the designated lender admin(s), such as your name and contact information: | | |
| | To register with Fannie Mae, refer to the <u>UCDP page</u> for specific registration steps. | | |
| | To register with Freddie Mac, refer to the <u>UCDP page</u> for specific registration steps. | | |
| | Additional lender admins may be added later. | | |
| | Ensure you're added as a lender admin in UCDP: If you are the first person registering, as the primary lender admin, for your organization and you've been in contact with Fannie Mae and/or Freddie Mac, this is completed for you. If you are not the first lender admin registering, ensure an existing lender admin has added you (refer to the <u>Series 3: Managing Users</u>). You'll know if you've been added as a user for your organization in UCDP if you receive an email from ucdpnoreply@veros.com. | | |
| | • Locate your registration emails: Continue the registration process described in the emails you receive after both tasks above have been completed: | | |
| | If registering with Fannie Mae, an email from Fannie_Mae_Technology_Administration@FannieMae.com containing your Fannie Mae User ID for the registration process | | |
| | If registering with Freddie Mac, an email from no_reply @FreddieMac.com containing your Freddie Mac UCDP Authorization Code for the registration process | | |
| | Email from ucdp-noreply@veros.com containing your unique registration URL | | |
| | If your organization delivers loans to both GSEs, all lender admins in your organization must register with both GSEs and create a business link to them. This requires emails from both Fannie Mae and Freddie Mac. | | |
| | If registering with Freddie Mac, locate your primary Seller/Servicer Number or Third Party Originator (TPO) Number. | | |

| Lender Admin Registration Steps | This section covers the registration steps for all lender admins. The registration process differs slightly between the primary and backup lender admins. If registering with both GSEs, you may complete the process simultaneously for both GSEs or at another time if at first you have the authorization information available for only one GSE. |
|------------------------------------|---|
| | IMPORTANT: |
| | Your registration steps will vary and depend on whether you are: |
| | The primary lender admin completing the initial registration process for your organization*, and/or |
| | Registering with one or both GSEs. |
| | *If you are the primary lender admin completing the initial registration process for your organization, you will have a few additional steps in the registration process to establish a link with the GSE(s). |
| | The following steps are based on these dependencies and will guide you through the registration process. |
| | Fields in the screenshots with a red asterisk (*) are required fields. |

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| Lender Admin Registration Steps | | |
|--|---|--|
| Step | Action / Result | |
| For Fannie Mae, complete the registration process as documented on the UCDP page. | For Fannie Mae, once you have completed the registration steps outlined on eFannieMae.com, you will receive a welcome email indicating that you have been added to the UCDP application containing information regarding your Fannie Mae User ID. | |
| For Freddie Mac Sellers, complete the | For Freddie Mac Sellers, the <i>Uniform Collateral Data Portal Authorization</i> <i>Request Form</i> alerts Freddie Mac to send you a welcome email containing your unique UCDP Authorization Code. This code is needed to complete the registration process and linkage to Freddie Mac. | |
| registration process as documented on the UCDP page. | Freddie Mac's Uniform Collateral Data Portal Authorization Request Form must be completed by an authorized person in your organization to add you to the system. | |
| | Important Information for Both GSEs | |
| | All lender admins need to complete the registration process, but only the primary lender admin needs to complete the initial GSE linkage process where a link to the GSE(s) is established. (This is covered in Steps 16-20.) Once you establish a link with either GSE as a lender admin, all your other lender admins inherit the same linkage. For each GSE selected, follow the process in the email from that GSE containing your unique information to complete registration. If you do not receive this email, contact the UCDP Support Center at 1-800-917-9291 for assistance. | |
| If you are not the primary lender admin and registering as a backup lender admin, ensure an existing lender admin added you as a lender admin in the UCDP. | This generates an email from <i>ucdp-noreply@veros.com</i> with your unique URL to begin your registration process and linkage to the applicable GSE(s). If you are registering as the primary lender admin for your organization and you've been in contact with the applicable GSE(s), this step is completed for you. | |

| | Lender Admin Registration Steps |
|--|--|
| Step | Action / Result |
| Open the email from ucdp- noreply@veros.co m and determine if it contains a UCDP User ID. Important: | ucdp-noreply@veros.com In 05004/2011 10:14 AM cc bcc |
| If the email <u>contains</u> a UCDP User ID: Complete steps 4-9 below, | https://www-acpt.uniformdataportal.com/VAMAuthEnforcer/VAMAuthEnforcer.aspx?hash=3defae9c17b313f1cb19815cbe8901720f5e9 199 |
| Skip steps 10-13, and Continue with steps 14-27 as applicable. | ucdp-noreply@veros.com Io 05/03/2011 09:54 PM cc bcc |
| If the email <u>does not</u> <u>contain</u> a UCDP User ID: • Skip steps 4-9 below, and • Complete steps 10-27 as applicable. | Uniform Collateral Data Portal (UCDP) administrator has sent you an invitation to create a UCDP user account. Please click on the link below to create your UCDP account. https://www-acpt.uniformdataportal.com/VAMAuthUtility/SelfRegistration.aspx?hash=KzLswYcTZJR36nu2zkeSIVjQ%2b%2fyHe2LiK KyMdYYaC3c2wPoKxLXMb_fYfqf6740H7Yu3qXGsaijJgppXQxf8IxZwScV4BFk2slb13UqPbBPHgHHmewuSPFzgeSCTmukbVUSpL51EI6HFLMrmbm0tZq% 2be7X43oS0%2bvPEhlWEtpca6fIQWJXSd71cH3S812Wnc |
| Click the link to begin creating your UCDP user account. | ucdp-norept/@veros.com In is04201110:14 AM cc bcc bcc Subject New UCDP User Account Information An administrator at your organization has created a Uniform Collateral Data Portal (UCDP) user account for you. Your administrator vill provide you with a temporary password that you can use to log in to UCDP. Once you have received the patrian. UCDP User ID: trainer_2 NUTOP User ID: trainer_2 https://vvv-acpt.uniformataportal.com/VAMAuthEnforcer.vVAMAuthEnforcer.aspx?hash=3defae9c17b313f1cb19815cbe8901720f5e9 IOS Each person registering receives a unique URL. After you click the link, the UCDP Login page appears. |
| 5. Enter the User ID identified in Step 3 and Password created for you in the applicable fields. If you do not have a password, check with the lender admin who added you as a UCDP lender admin. | Uniform Collateral Data Portal " |
| Click Login. | After you click Login , the Password Expired page appears and prompts you to change your password. |

| Lender Admin Registration Steps | |
|--|--|
| Step | Action / Result |
| 6. In the applicable fields, enter: Your current password, A new password, and The new password again to confirm Click Submit. Refer to the Password Criteria table for specific password characteristics. Be sure to note your new password. | Uniform Collateral Data Portal Image: Im |
| 7. From the UCDP message, select Click here to close the window. | Uniform Collateral Data Portal W Remain Mare Rennie Mare Mac Com Freddie Terms of Use 1 Terms of Use 2 Terms of |
| Refer to the email used in Step 4 from ucdp- noreply@veros.co m and click the link again. | ucdp-noreply@vers.com Io 05004/2011 10:14 AM cc bcc |

| | Lender Admin Registration Steps |
|---|---|
| Step | Action / Result |
| Enter the User ID and new Password you created to verify them within the system. | Uniform Collateral Data Portal [™] Preddie [®] Mac ⁶ <u>Terms of Use</u> <u>Privacy</u> <u>Privacy</u> <u>Help Center</u> Login |
| Click Login. | User ID Password Password Having trouble logging in? Please contact the UCDP Support Center at 800-917-9291 Logge Logge After you click Login, the UCDP - Terms and Conditions page appears. Continue with Step 14. |
| If your email <u>did not</u> <u>contain</u> a UCDP User ID. 10. Click the link provided in the ucdp- noreply@veros.co m email to begin creating your UCDP user account. | wdp-noreply@veros.com Interference bio Interference Bubiet UCDP Registration Invitation A Uniform Collateral Data Portal (UCDP) administrator has sent you an invitation to create a UCDP user account. Please itck on the link below to create your UCDP account. https://www-acpt.uniformdataportal.com/VMAuthUtility/SelfRegistration.aspx?hash=KelsevTcT2JR36nu2zkeSTVjq02b/2fyHe2LiKKYMATYGCSc2wPOKtAXMb.tYRgfTGHHYYu3qXGeaijdgpxcotBIx2w5cV4BRk2slb13UqPbBPHgHHmewuSPRzgeSCTmukbVU9pL51EIGNFLMrmbmotZqt2be7X430S0v2bvPEhlWEtpcacfQWJX3d7lcH3SB12Wnc Mach person registering receives a unique URL. After you click the link, the Self Registration page appears with your first and last name entered in their respective fields. |
| 11. On the Self Registration page, confirm/edit the spelling of your name and complete the remaining fields: Preferred User ID Password Refer to the Password Criteria table for specific password characteristics. Be sure to note your newly created password. | Image: Control of the second of the secon |
| Click Create. | Reset clears the information in the fields. |

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| Lender Admin Registration Steps | |
|---|--|
| Step | Action / Result |
| | After you click Create , a thank you message appears directing you to look for a new email from <i>ucdp-noreply</i> @ <i>veros.com</i> with login instructions. |
| | Uniform Collateral Data Portal [™] a FannieMae [®] Freddie [®] Terms of Use Terms of Use Terms of Use Privacy Privacy Privacy Privacy Privacy Help Center |
| | Thank you for registering with UCDP. An email has been sent with instructions for you to log in and use UCDP. |
| 12. Open your new email and click the link to access the Login page. | ucdp-noreply@veres.com Io 05/04/2011 08:41 AM cc bcc |
| Your email contains the UCDP User ID you created. | Your Uniform Collateral Data Portal (UCDP) user account has been created. Please click on the link below to log into UCDP, validate your email address, and complete your registration. UCDP User ID: trainer_1 https://www-acpt uniformdataportal.com/VAMAuthEnforcer/VAMAuthEnforcer.aspx?hash=6c8522ce24af4e7d2ab4ed2fd0f13611145bf |
| | The <i>Login</i> page appears. |
| 13. Enter the User ID and Password you previously created to verify them | Uniform Collateral Data Portal [™] |
| Within the system. | vUser ID trainer_1 |
| | Having trouble logging in? Please contact the UCDP Support Central Content of 17-9291 |
| | After you click Login, the UCDP - Terms and Conditions page appears. |

| Lender Admin Registration Steps | |
|---|--|
| Step | Action / Result |
| 14. Review the UCDP - Terms and Conditions page. | Uniform Collateral Data Portal France: Freddic* effance: I freddelfac.com Logout User ID: TRAINER_1 User ID: TRAINER_1 USEP - Terms and Conditions |
| Click I Accept to continue the registration process. | Please read and accept the Terms & Conditions applicable to the UCDP, a joint Famie Mae and Freddie Mac (the "GSEs") web site. By USING THE UNIFORM COLLATERAL DATA PORTAL ("UCDP"), YOU AGREE TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS: Important Notice for GSE Sellers These Terms and Conditions applicable only to use of the UCDP, and do not amend or supplement the applicable Guide or any other agreement between you and either GSEs. Important Notice for Freddie Mac Sellers Microina with the use of the UCDP does not constitute Freddie Mac's enclosionary fist may be registered over of the UCDP. A Seller's ability to select an appraisal management company or other party in connection with the use of the UCDP does not constitute Freddie Mac's enclosionary first. Unauthorized Access, Copying or Downloading Access to the UCDP for any unlawful purpose is expressly prohibited. No portion of the UCDP may be published, sold, republished, copied, retransmitted, reposted, or displayed on a web site or in other communication materials without prior written consent. User Registration and Account Creation, User Name ID and Password Security Image: Construction Creation, User Name ID and Password Security After you Click I Acceept, the UCDP - Challenge Response Questions page Accest |
| 15. Enter answers for | You can change Questions 1-3 by selecting another question from the drop-down menus. |
| select on the UCDP - Challenge Response Questions page. Answers can be more than one word and are not case sensitive. Note the answers to your questions. You will be asked to provide an answer when you later complete administrative tasks such as changing your password. | Uniform Collateral Data Portal Image Image of Use in the of Use in |
| Click Submit. | |

| Lender Admin Registration Steps | | |
|--|---|--|
| Step | Action / Result | |
| | If you are registering for your organization as the primary lender admin, after you click Submit , a message appears indicating you are the first registrant from your organization. | |
| | Uniform Collateral Data Portal [™] | |
| | Create Business Unit | |
| | Welcome, Karan T. You are the first registrant from Training Lender. Please <u>click here</u> to proceed with creating a Business Unit for your organization. | |
| | Continue with Step 16. | |
| | If you are not the primary lender admin registering for your organization, after you click Submit, the next page you see is either a Freddie Mac Account Linkage page or Fannie Mae Account Linkage page. If you are registering with: | |
| | Both GSEs: | |
| | The <i>Freddie Mac Account Linkage</i> page appears, followed by the <i>Fannie Mae Account Linkage</i> page. Continue with Step 21. | |
| | Freddie Mac only: | |
| | The <i>Freddie Mac Account Linkage</i> page appears requesting you to enter your Freddie Mac UCDP Authorization Code. Continue with Step 21. | |
| | Fannie Mae only: | |
| | The <i>Fannie Mae Account Linkage</i> page appears requesting you to enter your Fannie Mae User ID and Password. Skip Steps 21-24 and continue with Step 25. | |
| 16. If you receive this message as the first registrant, primary lender admin, select click | Uniform Collateral Data Portal [™] RennieMae [®] Mac [®] e ^{fannieMae[®]} I render diverse | |
| nere. | | |
| | The GSE Account Linkage page appears. | |

| Lender Admin Registration Steps | | |
|--|--|--|
| Step | Action / Result | |
| 17. On the GSE Account Linkage page, review the important information on this page and select the applicable GSE box(es) to link your UCDP user account to your GSE user account. Only the first lender admin, as the primary lender admin, is presented with this choice. Any backup lender admin(s) or generat user inherits the account linkage selected. Click Submit. | <complex-block> Internet billing in the second of the se</complex-block> | |

| Lender Admin Registration Steps | |
|---|--|
| Step | Action / Result |
| 18. If you are sure you want to continue and have the information required for the GSE(s) selected, click OK . | Uniform Collateral Data Portal Image: Im |
| | If you click Cancel , you are returned to the GSE Account Linkage page and can change your GSE selection. |
| 19. From the UCDP message, click log out. | Uniform Collateral Data Portal [™] Preddiewae [®] Preddiewae [®] I terms of Use Terms of Use Terms of Use Terms of Use User ID: TRAINER_1 Privacy Privacy Pr |
| | UCDP - Business Unit Contion Successful Your Business Unit was created successfully. Heave locout and log back in to continue. |



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| Lender Admin Registration Steps | |
|--|--|
| Step | Action / Result |
| Freddie Mac-specific: | no_reply@freddiemac.com Ia 05/03/2011 10.45 AM cc bcc |
| 21. Refer to the email you received from no_reply@Freddie Mac.com containing your UCDP Authorization Code. | Bubled Weicome to the Uniform Collateral Data Fortal Dear Karan Tarter: Important Note: Please print and save this e-mail. You will be required to provide your Uniform Collateral Data Portal (UCDP) Authorization Code when setting up your UCDP user account. As a lender administrator for Training Lender, Freddie Mac is providing authorization for you to access the UCDP. The UCDP is the portal through which lenders are required to electronically submit appraisal reports that conform to the Uniform Appraisal Dataset (UAD) to Freddie Mac. Your Freddie Mac UCDP Authorization Code is: ACUA-3DBOFX Steps to Complete the UCDP Setup As a UCDP user, you will receive an e-mail from the UCDP e-mail address, ucdp-noreply@veros.com. This e-mail will include a URL for the website you must visit to set up your UCDP user account. To enable your organization to submit appraisals to Freddie Mac through the UCDP, you must set up your UCDP user account. During the set up process, you will be required to provide the following information to confirm that you are an authorized Freddie Mac Seller or Third-Party Originator with access to the UCDP. Primary Freddie Mac Seller/Servicer Number or Third-Party Originator Number Primary Freddie Mac aud Fannie Mae, in addition to providing the required information above, you must also register as a lender administrator with Fannie Mae, if you have not already done so. Fannie Mae will send you a separate e-mail outlining its UCDP authorization process. |
| Enter the code in the Freddie Mac UCDP Authorization Code field. Click Submit. | Please contact your Fannie Mae representative with questions regarding their registration process. Please visit the UCDP Web page at www.FreddielMac.com/sell/secmiktg/uniform_collateral_data_portal.html for additional resources and tools. Uniform Collateral Data Portal** ExamineMae* Freddic* |
| | Freddie Mac Account Linkage Welcome, Karan T. As an administrative user, you are required to link your UCDP user account to your Freddie Mac user account. Please enter your Freddie Mac UCDP Freddie Mac UCDP Authorization Actual-3DBQFX Submit After you click Submit After you click Submit Freddie Mac Account Linkage page appears Enter your primary Freddie Mac Number or TPO Number) to complete your Freddie Mac linkage. |
| Freddie Mac-specific: | Uniform Collateral Data Portal [®] TammeMae [®] Frecklie |
| 22. Enter your primary Freddie Mac Seller/Servicer Number or TP O | Freddie Mac Account Linkage Please answer the following question to complete your Freddie Mac linkage: >>) What is your Primary Freddie Mac Number? (Seller/Servicer or TPO) |
| Number. Click Validate . | A) 1234123 Validato |
| | After you click Validate , a message indicates you successfully linked your UCDP user account to Freddie Mac and to click log out to log out and log back in. |

| Lender Admin Registration Steps | | |
|--------------------------------------|---|--|
| Step | Action / Result | |
| Freddie Mac-specific: | Uniform Collateral Data Portal [®] TannieMae [®] Mac ^{efanieMae com} <u>FreddieMac com</u> Logout <u>Terms of Use</u> <u>Terms of Use</u> User ID: TRAINER_1 <u>Privacy</u> <u>Privacy</u> <u>Privacy</u> <u>Privacy</u> | |
| 23. Click log out. | Help Center | |
| | Freddie Mac Account Linkage You have successfully linked your UCDP user account to your Freddie Mac user account. Please log out and log back in to continue. After you oligit log out the Login page appears. | |
| | After you click log out, the Login page appears. | |



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| Lender Admin Registration Steps | |
|---|--|
| Step | Action / Result |
| Fannie Mae-specific: 25. Click Submit to be redirected to a page where you enter your Fannie Mae registration credentials to link your Fannie Mae account to UCDP. | Item to accurate a long to the portal I |
| 26. Refer to the email(s) you received from Fannie_Mae_Tech nology_Administrati on@FannieMae.co m. This email indicates you have been granted access to the UCDP application. On the User Account Link page, enter your Fannie Mae User ID from the email, and your Fannie Mae Password in the applicable fields. Click Login. | <form> Print Print</form> |
| | e 2001-2011 Famile Mae. All Rights Reserved. After you click Login , a message appears indicating you have successfully linked your Fannie Mae registration to the UCDP. |

| Lender Admin Registration Steps | |
|---------------------------------|--|
| Step | Action / Result |
| Fannie Mae-specific: | eFannieMae.com Legal Privacy Contact.Us |
| 27. Click UCDP Sign- | Par Fannie Mare |
| | UCDP - Uniform Collaterar Cuta Portal |
| | User Account Link Successful |
| | You have successfully linked your Fannie Mae registration to UCDPI From now on please sign-in UCDP Sign-in UCDP Sign-in directly to the UCDP sign-in page. |
| | Please select the hyperlink to the right and from there use your UCDP User ID and Password to log-in. |
| | © 2001-2011 Fannie Mae. All Rights Reserved. |
| | After you click UCDP Sign-in , the <i>Login</i> page appears. |
| | |



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Password Criteria

Refer to the following table for specific characteristics of acceptable passwords.

| Password Criteria | | |
|---|---------------------------|--|
| Requirement | Value | |
| Minimum length | 8 alphanumeric characters | |
| Maximum number of repeated characters | 2 | |
| Minimum number of alphabetic characters | 1 | |
| Minimum number of numeric characters | 1 | |
| Repeated history length of time | 10 | |
| This means the last five passwords cannot be used. For example, if one of your previous five passwords was <i>123abc01</i> , you cannot change your new password to <i>123abc01</i> again until at least five password changes occur. | | |
| Reversed history length of time | 10 | |
| This means the reverse order of the last five passwords cannot be used. For example, if your password is 123abc01, you cannot change your password to 10cba321 until at least five password changes occur. | | |
| Disallow User Name as password | Yes | |
| For example, if your User Name is <i>Jonathan</i> , your password cannot be <i>jonathan1</i> . | | |
| Disallow User ID as password | Yes | |
| For example, if your User ID is <i>ABCMortgage</i> , your password cannot be <i>abcmortgage22</i> . | | |

| UCDP Access Post Once your registration is complete, access the UCDP Login page via https://www.uniformdataportal.com/ucdp. For easier access, bookmark this URL, or create a shortcut to thi link on your desktop. A link is also available on both the Fannie N |
|---|
|---|

| Additional Assistance | For additional assistance, refer to: |
|-----------------------|--|
| | Fannie Mae's UCDP web page |
| | Freddie Mac's UCDP web page |
| | The UCDP Support Center at 1-800-917-9291 |
| | UCDP Help Center (accessible after you log in to the UCDP) |