



# Technology Manager Release Notes

**September 30, 2021**

Technology Manager is a web-based tool that allows Fannie Mae customers to provision and manage access to Fannie Mae applications. Registered users can view and modify their user profile and security information, and company designated administrators can assign various applications to their users and manage their System IDs.

## **What's new in this release?**

Customers are now able to request access to new Fannie Mae applications more easily. Users can now view the applications they have access to and request access to other authorized applications. Administrators will be able to view and manage these requests.

Resetting a password using the password reset tool is now faster and easier. Users will now simply initiate the request, provide authorization via a link sent to their email, and choose a new password.

The Virtual Assistant provides Corporate and User Administrators easier and faster ways to accomplish tasks within Technology Manager. In addition to answering questions through chat functionality within the platform, the Virtual Assistant escorts users through the steps to create multiple users in one session, duplicate user access, and more.