

Technology Manager Release Notes

November 30, 2022

Technology Manager (TM) is a web-based tool that allows Fannie Mae customers to provision and manage access to Fannie Mae applications. Registered users can view and modify their user profile and security information, and company designated administrators can assign various applications to their users and manage their System IDs.

What's new in this release?

- Multifamily non-seller user administrators will have the capability to manage applications for self and as a sponsored organization.
- Multifactor Authentication will be available for administrators to select between two packages for their organization.
- Administrators may verify System ID passwords for System IDs that are password managed.

Technology Manager Virtual Assistant (TMVA) deployed the following new features:

- Users will have the capability to open a chat directly with the Technology Support Center (TSC) to expedite assistance.
- Mortgage Default Counsel (MDC) user administrators will have a new TM Orientation button in their welcome message which provides additional TM assistance.
- Updated various training and reference materials.