Technology Application Availability Webpage Access

This page provides up-to-date information on the availability and operational hours of Fannie Mae technology applications. Whether you're planning your workday or troubleshooting access issues, this resource helps you stay informed about scheduled maintenance, known outages, and overall system accessibility.

If your application is not listed here, we recommend visiting its dedicated page for the most accurate and current availability updates.

Log in to the Technology Application Availability

✅ **I have a Fannie Mae User ID**
Access the **Technology Application Availability page** using the Single Sign-On (SSO) login located on the page**.**

❌ **I do not have a Fannie Mae User ID**
If you are an approved Fannie Mae seller/servicer, reach out to your internal Fannie Mae Corporate Administrator to request a Fannie Mae User ID.

Frequently Asked Questions

Q1 Why do I have to log in with a Fannie Mae User ID and password?

Fannie Mae is committed to information security best practices. Consistent with our other applications, log in with a Fannie Mae User ID and Single-Sign-on is required to access the Technology Application Availability .

Q2 Who do I contact if I have questions?

Users who require access to Technology Application Availability should work with their internal Fannie Mae Corporate Administrator to create a Fannie Mae User ID with the Technology Application Availability role in Technology Manager.

Q3 What is a Corporate Administrator?

Corporate Administrators manage all access to Fannie Mae technology for your company, including activating and configuring applications, managing user access, and managing lender-broker relationships, if applicable. Additionally, Corporate Administrators can reset passwords.

Q4 Who is my Corporate Administrator?

Contact our Technology Support Center at 1-800-2FANNIE (Option 1, then Option 1) to get the contact info for your Fannie Mae Corporate Administrator.

For additional information or assistance with Fannie Mae applications, the Technology Support Center is the primary point of contact for Fannie Mae customers.

📞 Call us at 1-800-2FANNIE
(1-800-232-6643)
Option 1, then Option 1

🖥 Visit the **TSC Support Page**