

# Servicing Transfers Form 629 User Guide

June 2024





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# **Servicing Transfers Form 629**

This guide provides step by step instructions for submitting Form 629 Servicer Transfers request in the Quick Exchange application.

# Log in

To log into the Quick Exchange application, follow the steps below:

- 1. <u>Click here</u> to access the Quick Exchange application.
- 2. Enter **USERNAME** and **PASSWORD.**
- 3. Click Sign On.

🕙 Fannie Mae					
Sign On					
USERNAME					
pute					
* REQUIRED					
* 05010050					
REGUIRED					
Sign On					
Need Help With Your User ID or Password?					

# Log Out

To log out of the Quick Exchange application, follow the steps below:

- 1. Click on the arrow in the upper corner of the screen.
- 2. Click on Logout.





# **Create New Request**

This form must be completed by the Transferor. All requests must be received by the Servicing Transfers Team at least 60 days prior to the proposed transfer date, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.

To create a new request, follow the steps below:

1. Click Create New Request Form 629.

3			۹	Help
	after	7	Good evening,	
			Available Forms	
Elimination ar	nd Rescission			
Submit a request to have	e a REO Gram eliminated or	rescinded		
New	Active	Done		Create New Request
Form 200				
The Fannie Mae Servicer firms that a servicer wish	r Selection Form (Form 200) hes to refer Fannie Mae defi	is used by Fannie Mae service sult-related matters must have	ers to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4 e a separateServicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	2.2-01, Selecting and Retaining Law Firms. All
New	Active 0	Done		Create New Request
Form 629				
This form must be comp	oleted by the Transferor and	Transferee. All requests must	t be received by the Servicing Transfer Group at least 80 days prior to the proposed transfer date	
New	Active 0	Done 0		Create New Request

**Note:** To get back to this screen click Fannie Mae icon 🚳 at the upper right corner of each screen.

2. Click Download Template to start the Loans to Transfer process.

Form 629	Loan level data: logged in as	wnload Template	Download Custodian Names
Step 1	Important 629 Submission Information		
C Loans to Transfer	REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.		
	■ Servicing Transfer mailbox		
Step 2			
ug Transfer Summary	Drop files here Click here to upload your 629 loan level data		
	File must be ACSA, maximum single the size supported: a MB Valid filename characters $() = 1$		
	Cancel Next		

**Note:** REO and Reverse Mortgages must be a separate 629 form submission in the Quick Exchange application.



#### 3. Click Enable Editing.

F	ile Home	insert	Draw	Page Layout	Formulas	Data	Review	View	Help	ACROBAT										
Q	PROTECTED VI	PROTECTED VIEW Be careful—files from the Internet can contain viruses. Unless you need to edit, it's safer to stay in Protected View. Enable Editing																		
	1	: 🔍	∠ £	Transform S	ollor/Sopuicou	r Numbor					L									
<b>^</b>		•	√ <i>J</i> x	Transferor 36	siler/servicer	Number														
_	(	А			В			С			D		E		F	G	н	1	J	К
1	Transferor Se	ller/Servic	er Numbei	Transferee	Seller/Servic	er Number	Fannie I	Mae Loa	n Numbe	r Unpaid P	rincipal Balance	Transferor Docu	iment Custodian	Transferee Doc	ument Custodian					
2																				
3																				
4																				
5																				
6																				

#### 4. Enter information into columns A through F.

Au	itoSave 💽 🛱 灯 🗸 🖓 🖌				629 Ioan level template (3) - Excel				
File	Home Insert Draw P	Page Layout Formulas Data	Review View Help	ACROBAT 🔎 Search					
Past	L Cut Calibri Calibri B I U ~ B I U ~	$\begin{array}{c c} \bullet & 12 & \bullet & A^{*} & A^{*} & \Xi & \Xi & \blacksquare & \$ \\ \hline & \bullet & \bullet & \bullet & \bullet & \bullet & \bullet & \Xi & \Xi & \blacksquare & \blacksquare \\ \hline & \bullet \\ \hline \end{array}$	<ul> <li> <sup>ab</sup>/<sub>b</sub> Wrap Text</li></ul>	General	nditional Format as matting ~ Table ~	Bad Neutral	Format	∑ AutoSum ↓ Fill ~ ♦ Clear ~	°Z∇ Sort&F Filter °Se
	Clipboard 🕞	Font 🕠	لاتا Alignment	Number 🕞	Styles	Cells		E	diting
R35	▼ : × √ f <sub>x</sub>								
	А	В	С	D	E	F	G	н	1
1 T	ransferor Seller/Servicer Number	Transferee Seller/Servicer Number	Fannie Mae Loan Number	Unpaid Principal Balance	Transferor Document Custodian	Transferee Document Custodian			
2									
3									
4									
6									

#### Note:

- Transferor Seller/Servicer Number must be 9-digit ID.
- Transferee Seller/Servicer Number must be 9-digit ID.
- Fannie Mae Loan Number must be 10-digits.
- Unpaid Principal Balance provide dollar amount and cents.
- Transferor Document Custodian information must be entered exactly as shown in the <u>Custodian Matrix</u>.
- Transferee Document Custodian information must be entered exactly as shown in the <u>Custodian Matrix.</u>
- 5. Name file and save to your computer.

**Note:** Files must be .XLS or .XLSX with a maximum single file size supported: 750 MB. **Note:** Valid filename characters: alphanumeric characters and the following special characters: -. () \_ !

6. Drag and drop the **Excel** file into the highlighted area or **Click here to upload your 629 loan level data** blue box to locate appropriate file to upload.

Form 629	Loan level data: logged in as	호 Download Template 회 Download Custodian Names
Step 1 C Loans to Transfer	Important 629 Submission Information REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.	
Transfer Summary	Drop files here         Click here to upload your 629 loan level data         File must be .XLSX. Maximum single file size supported: 8 MB         Valid filename characters: alphanumeric characters and the following special characters . (]_!         Cancel	

#### 7. Click Start Upload.

Form 629	Loan level data:	Download Template	Download Custodian Names
Step 1 C Loans to Transfer Step 2	Important 629 Submission Information REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange. Servicing Transfer mailbox		
G Transfer Summary	Drop files here         Click here to upload your 629 loan level data         File must be .XLSX. Maximum single file size supported: 8 MB         Valid filename characters: alphanumeric characters and the following special characters: . ()_1		
	File Name		Remove All
	Test Step 1 File.xlsx Cancel Next		Remove Start Upload

**Note:** Clicking Remove All and Remove deletes files that appear in those lines.

#### 8. Click Next.

Form 629	Loan level data:	(	Download Template	Download Custodian Names	)	
Step 1  C Loans to Transfer	Important 629 Submission Information  REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.  Servicing Transfer mailbox					
Step 2						
Le Trander Summary	Click here to upload your 629 Ioan level data File must be 31.55. Maximum single file size supported: 8 MB Valid filename characters: alphanumeric characters and the following special characters () _ 1					
	File Summary					
	rranseror:					
	Transferee:					
	Current Custodian:					
	New Custodian:					
	Number of loans: 6					
	File Processing Time: <1	L minute				
	Cancel	Next				

**Note:** If files are not completely uploaded contact the Servicing Transfers team at <u>servicing\_transfers@fanniemae.com</u>

**Note:** The File Summary section displays with the information that will be submitted.



9. Enter information in the fields and click **Submit** when the button turns bright blue to start the Transfer Summary process.

Form 629	Transfer Summary
Step 1	What is the reason for the transfer?
<ul> <li>Loans to Transfer</li> </ul>	Servicing Transfer
Step 2	Will Document Custodian change?
Transfer Summary	● Yes
	Will this transfer move all the mortgages serviced by the transferor for Fannie Mae?
	O Yes
	() No
	Will the transferor remain active Fannie Mae Seller and Servicer?
	● Yes
	No
	Does the transferor have any outstanding selling commitments with Fannie Mae?
	O Yes
	No
	Pronosed Transfer Date
	• This date must only be the first day of the month
	Sale Date
	Optional, this is for informational purposes only; Fannie Mae will not approve based on sale date
	Enter any pertinent information regarding this transfer
	Optional, but it will allow for more effective processing
	Cancel Previous Submit
Proposed Transfer Date This date must only be the firs	t day of the month
₩ 🗙 05/2021	
Beasen for Servicing Guide Eve	
The transfer date selected is lo	eption ess than the required time frame permitted. Provide the reason for the exception or select a different transfer date within the guidelines
Sale Date	
Optional, this is for informatio	nal purposes only; Fannie Mae will not approve based on sale date
<b>×</b>	
Enter any pertinent informatio	n regarding this transfer
Optional, but it will allow for n	nore effective processing

**Note:** Proposed Transfer Date Field – If this field is less than 60 days away the Reason for Servicing Guide Exception field must be completed, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers. **Note:** Enter any pertinent information regarding this transfer section – please provide any additional information to Fannie Mae regarding the transfer.



#### 10. Click Submit request.



Note: The following message displays in the lower left corner of the screen.



#### 11. Click Continue.





	First	2	Good afternoon,	
	- 11		Available Forms	
Form 200				
The Fannie Mae Servicer Se firms that a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae servicer ault-related matters must have	rs to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-2. a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	2-01, Selecting and Retaining Law Firms. All
New 0	Active 0	Processed		Create New Request
Form 629				
This form must be complet	ed by the Transferor. All i	requests must be received by th	the Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subse	ervicing transfers.
New 31	Active 15	Processed 16		Create New Request
Stay Connected 沪			Suppliers Contact Us Legal	Privacy   © 2021 Fannie Mae

**Note:** An email message will display loans that were processed with no error or had errors. The Excel file will provide the summary of the loan level details and any failure reasons if applicable. Correct these failure reasons before confirming the submission and reloading the Excel file to the request or continue to confirm the submission for the loans without failure reasons and the loans without errors will be submitted to Fannie Mae.

日 り ○ 1 1 8 - 母 B =	Fannie Mae Form 629 - Please Complete your Servicing Transfer Request - Message (HTML) (Read-Only)
File Message Help Acrobat 🛇 Tell me what you	want to do
Belete ←      Belete ←      Control →      Reply ← Reply All → Former	rward 🔁 Accounting 🖓 Mark Unread 🏭 - 🌬 - 🛃 - 🖓 Find 🔍 Zoom ③
Fannie Mae Form 629 - Please Complete your S	ervicing Transfer Request
N To 0	
1346d6fe_5fa9_4eda_88b8_79ae31a03b2a CREATE NEW REG	QUEST allox 🗸
Your Fannie Mae Form 629 Loan Data does not contain any submiss	on errors.
Please continue to complete your Servicing Transfer Request by Click	ting the "NEW" Column in your Form 629 Dashboard ( Link ) in order for Fannie Mae to process the request.
If the loan needs to be added to the transfer, please correct and add	the loans to the transfer request id = 221.
Total Loans processed: 201	
Total Loans with errors: 0	
Total Loans added to Transfer: 201	
If you have any questions, please contact us at servicing transfers@	fanniemae.com.
Thank you,	
Servicing Transfers Team	

Note: <u>Click here</u> to view a list of the Data Validation Errors.



# **Confirming Submission**

Confirming the submission is required to finalize the transfer request and be received by Fannie Mae.

Follow the steps below to continue the form submission:

1. Click the appropriate tab (**New, Active or Processed**) in the Form 629 section to locate the appropriate request where loans should be added.

	and the	2	Good aftermoon,	
			Available Forms	
Form 200				
The Fannie Mae firms that a serv	Servicer Selection Form (Form 200 vicer wishes to refer Fannie Mae de	0) is used by Fannie Mae servicers t fault-related matters must have a s	o recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide eparate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	A4-2.2-01, Selecting and Retaining Law Firms. All
New 0	Active	Processed		Create New Request
Form 629	be completed by the Transferor. Al	I requests must be received by the	Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for	subservicing transfers.
New 31	Active 15	Processed 16		Create New Request
Stay Connec	ted 🕑		Suppliers Contact Us L	egal Privacy   © 2021 Fannie Mae

2. Locate the appropriate transfer item and click **Continue Form Submission** from the dropdown menu.

New Forms	Active Forms	Processed Fo	rms										
Reset-Filter													
												Global Filter	
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action	
219			-			Servicing Transfer	Aug 1, 2021	U	New Iranster	11:51:29 AM	Completed	Choose	•
220						Servicing Transfer	Jan 1, 2022	201	New Transfer	Mar 10, 2021, 4:14:42 PM		Choose 🔻	]
222			-			Subservicing Transfer	Apr 1, 2021	0	New Transfer	Mar 10, 2021, 4:06:18 PM		Choose 🔻	
223						Servicing Transfer	Jun 1, 2021	156	New Transfer	Mar 10, 2021, 4:56:11 PM	Completed	Choose 🔻	
												Continue Form Submis	ssio
												Remove Loans	-1
												Cancel Request	1
												View Request	~



3. Validate information. If no edits are required, click **Next**. If edits are required, make them, and click **Next**.

Form 629	Transfer Summary
Step 1	What is the reason for the transfer?
Loans to Transfer	Servicing Transfer
	Will Document Custodian change?
Step 2	♥Yes
Iransfer Summary	○ No
	Will this transfer move all the mortgages serviced by the transferor for Fannie Mae?
Step 3	O Yes
Transferor Details	() No
	Will the transferor remain active Fannie Mae Seller and Servicer?
Step 4	O Yes
C Transferee Details	○ No
	Does the transferor have any outstanding selling commitments with Fannie Mae?
Step 5	O Yes
Additional Transferee Info	() No
	Proposed Transfer Date ❶ This date must only be the first day of the month
Step 6	⊞ 🗶 06/2021
Review and submit	Sale Date
	O Optional, this is for informational purposes only; Fannie Mae will not approve based on sale date
	★
	Enter any pertinent information regarding this transfer
	Optional, but it will allow for more effective processing
	Cancel Next



#### 4. Enter information in the Transfer Summary section and click Next when the button turns bright blue.

Form 629	Transferor	Information							
Step 1	Seller/Servicer N	lumbers							
<ul> <li>Loans to Transfer</li> </ul>									
Step 2	Servicer Name								
<ul> <li>Transfer Summary</li> </ul>									
	Address								
Step 3	Address								
☑ Transferor Details	Church a diducant								
	Street address:								
Step 4	City:								
🖉 Transferee Details	State:	FL	Zip code:						
	Country:	US							
Step 5	Contact inf	ormation regarding th	nis requ	est					
Additional Transferee Info	Officer Full Nam	·	norequ						
		e							
Step 6									
Review and submit	Officer Title								
	Contact Full Nan	ne							
	Contact Title								
	The second second								]
	Contact Telepho	one Number							
	extension opti	onal							
	(111) 111-111	1					 	 	
	Contact Email A	ddress							
	1000 - 1000								
	Will a subservio	er be used by the transferee?							
	○ Yes								
+	O No								
				Car	icel	Previous			

**Note:** Depending upon **What is the reason for the transfer** dropdown selected there may be additional fields to answer.

#### 5. Enter the appropriate response in the **Will a subservicer be used by the transferee?** and click **Next**.

Note: If the Will be a subservicer be used by the transferee? box is Yes, there are additional fields to complete.



## 6. Enter information in all the fields and click **Next** when the button turns bright blue.

Form 629	Additional Transferee Information
Step 1	Please provide the Transferee total SDQ for Non-Fannie Mae Loans
Loans to Transfer	Loan Count
	24
Step 2	89U
Transfer Summary	\$75,00.00
Step 3	Please provide the Transferee loan count and UPB for any Non-Fannie Mae loan transferring in the next 3 months
Transferor Details	Loan Count
	24
Step 4	UPB
Transferee Details	\$75,000.00
	% (Enter decimal value, i.e. 0.05 = 5%)
Step 5	5.0%
Additional Transferee Info	
	Cancel Previous Next
Step 6	
🕼 Review and submit	



#### 7. Review and make appropriate edits, when finished click **Submit.**

	New Transfer
Step 2	Tanafar Josep
Transfer Summary	Servicing Transfer
	Will Document Custodian change
Step 3	Yes
Transferor Details	Transfering all loans
	153
Step 4	Servicer to remain active
Transferee Details	153
	Outstanding selling commitments Yes
Step 5	Current custodian
<ul> <li>Additional Transferee Info</li> </ul>	
	New custodian
Step 6	
Review and submit	Transfer date Aug 1, 2021
	Sale date
	Pertinent information regarding this transfer
	Answer:
	Transfer Details Edit
	Transferor Information
	Servicer name
prover and a second	
	Contact telephone number (111) 111-1111
	Contact email address
	Will a subservicer be used by the transferee No
	Additional Transferee Information Edit
	Transferee total SDO for Non-Fannie Mae Loans
	Number of loans
	24
	Unpaid principle balance
	\$75,000.00
	Transferee loan count and UPB for any Non-Fannie Mae loan transferring in the next 3 months
	Number of loans
	24
	Unpaid principle balance \$75,000.00
	Percent
	5.0%
	Cancel Previous Submit



#### 8. Click Submit request.



Note: The following message displays in the lower left corner of the screen.



9. Click Continue.



#### **Result:**

	Eft	2	Good afternoon,	
			<b>Available Forms</b>	
Form 200				
The Fannie Mae Servicer Se firms that a servicer wishes	lection Form (Form 200 to refer Fannie Mae def	) is used by Fannie Mae servicers ault-related matters must have a	i to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Ser a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	rvicing Guide A4-2.2-01, Selecting and Retaining Law Firms. All
New 0	Active 0	Processed		Create New Request
Form 629				
This form must be complete	ed by the Transferor. All	requests must be received by th	e Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for servicing transfers.	nsfer date for subservicing transfers.
New 31	Active 15	Processed 16		Create New Request
Stay Connected 🅥			, Suppliers Conta	ct Us Legal Privacy   © 2021 Fannie Mae

**Note:** You will receive the following email confirming receipt of your request for approval of servicing transfer (form 629).





# **Add Loans to Request**

Loans can only be added to a Servicing Transfer Request up to the tenth calendar day before the transfer date occurs and the request is not in a Denied or Cancelled Status.

Follow the steps below to add loans to an existing servicer transfer request:

1. Click the appropriate tab (**New, Active or Processed**) in the Form 629 section to locate the appropriate request where loans should be added.

		Eft	2		Good afternoon,				
					Available Forms				
Form	n 200								
The Fa firms t	nnie Mae Servicer Se hat a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae servicers ault-related matters must have a	rs to recommend lawfirms to Fannie Mae to pa a separate Servicer Selection Form submitted	erform default-related legal services. This form must be con d in each jurisdiction in which the servicer wishes to retain t	npleted and submitted electronically to Fa the firm.	innie Mae in accord with Servicinį	g Guide A4-2.2-01, Selectin	g and Retaining Law Firms. All
	New 0	Active 0	Processed						Create New Request
Forr This fo	n 629 rm must be completi	ed by the Transferor. All 1	requests must be received by th	he Servicing Transfer Group at least 60 days p	rior to the earlier of proposed sale or transfer date for servi	cing transfers, and 30 days prior to the ear	lier of proposed sale or transfer d	ate for subservicing transf	èrs.
	New 31	Active 15	Processed 16						Create New Request
Stay	Connected 🕥						Suppliers Contact Us	Legal Privacy	© 2021 Fannie Mae

- 2. Utilize the download template to create an Excel spreadsheet listing the loans to be added to the request.
- 3. Name file and save to your computer.

**Note:** Files must be .XLS or .XLSX with a maximum single file size supported: 750 MB. **Note:** Valid filename characters: alphanumeric characters and the following special characters: -. () \_ !

4. Locate the appropriate transfer item and click **Add Loans** from the dropdown menu.

New Forms	Active Forms	Processed Fo	orms										
Reset-Filter													
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Global Filter	
						Transfer			Transfer Review	1:40:56 PM	THE FOLLOWING COLOR	0100000	_
217				-		Subservicing Transfer	Oct 1, 2021	158	Pending Servicing Transfer Review	Mar 4, 2021, 1:38:26 PM		Choose 💌	
221						Subservicing Transfer	Jan 1, 2022	201	Pending Servicing Transfer Review	Mar 4, 2021, 4:09:20 PM		Choose 🔻	
223						Servicing Transfer	Jun 1, 2021	156	Pending Servicing Transfer Review	Mar 10, 2021, 5:42:28 PM		Choose 🔻	
												Add Loans Remove Loans	-1
												Cancel Request	-
												Edit Request	
												View Request	



# 5. Drag and drop the **Excel** file in highlighted area or **Click here to upload your 629 loan level data** blue box to locate appropriate file to upload.

Form 629	Loan level data: logged in as	Download Template	Download Custodian Names
Step 1 C Loans to Transfer	Important 629 Submission Information REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange. Servicing Transfer mailbox		
Transfer Summary	Drop files here         Click here to upload your 629 loan level data         Elle must be .XLSX. Maximum single file size supported: & MB         Valid filename characters: alphanumeric characters and the following special characters: .()_!         Cancel		

#### 6. Click Start Upload.

Form 629	Loan level data:	Download Template	Download Custodian Names
Step 1 CLOANS to Transfer	Important 629 Submission Information REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.		
C Transfer Summary	Drop files here         Click here to upload your 629 loan level data         File must be .KLSX. Maximum single file size supported: 8 MB         Valid filename characters: alphanumeric characters and the following special characters . () _ !		
			Remove All
	File Name Test Step 1 File.xlsx		Remove
	Cancel Next		Start Upload

#### 7. Click Next.

Form 629	Loan level data:	🕱 Download Template 🕼 Download Custodian Names							
Step 1	Important 629 Submission Information								
Loans to Transfer	REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.	E REO and Reverse mortzages must be a separate 629 form submission in Ouick Exchange.							
	Servicing Transfer mailbox								
Step 2									
Transfer Summary									
	$\wedge$								
	Urop Tiles here								
	File must be .XLSX. Maximum single file size supported: 8 MB								
	Valid filename characters: alphanumeric characters and the following special characters () _1								
	File Summary								
	Transferor:								
	Transferee:								
	Current Custodian:								
	New Custodian:								
	Number of loans: 6								
	File Processing Time: <1 minute								
	Cancel								

**Note:** If files are not completely uploaded contact the Servicing Transfers team at <u>servicing\_transfers@fanniemae.com</u> **Note:** The File Summary section will be displayed with the information that will be submitted.

#### 8. Click Submit request.



**Note:** The following message displays in the lower left corner of the screen.

#### 10. Click Continue.

í	We have received your request!
We are proces that will detai	ssing your loan level information and performing validations. Depending on the size of your request, this can take several minutes. When completed, you will receive an email il the results and your next steps. If a significant amount of time has lapsed and you believe it is an error, please contact us at 🕁 servicing_transfers@fanniemae.com
	Continue

#### **Result:**

	6		Good afternoon,	
	2/14	2		
			Available Forms	
Form 200				
The Fannie Mae Servicer S firms that a servicer wishe	election Form (Form 200) s to refer Fannie Mae defa	) is used by Fannie Mae servicer ault-related matters must have	rs to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicin a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	g Guide A4-2.2-01, Selecting and Retaining Law Firms. All
New	Active 0	Processed		Create New Request
Form 629				
This form must be comple	ted by the Transferor. All	requests must be received by t	he Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer	late for subservicing transfers.
New 31	Active 15	Processed 16		Create New Request
Stay Connected 🕥			Suppliers Contact Us	Legal Privacy   © 2021 Fannie Mae

**Note:** An email message will display loans that were not added, and the Excel file will provide the failure reason the loan was not added to the request.

🖽 ୨୦↑↓୫×୫× ≂	Fannie Mae Form 629 - Request to add Ioans to transfer 207 - Message (HTML)			<b>b</b> –	٥	×
File Message Help Acrobat 🛛 🖓 Tell me what you want to do						
Fannie Mae Form 629 - Request to add loans to transfer 207						
noreply@guatrosupport.com		← Reply	≪ Reply All	→ Forwar	d	
				Thu 2/25/	2021 3:3	8 PM
Your request to add loans to transfer request id = 207 has been processed.						
Total Loans processed: 8						
Total Loans added to Transfer: 8						
New total of loans for transfer: 90						
If you have any questions, please contact us at servicing transfers@fanniemae.com.						
Thank you,						
Servicing Transfers Team						

**Note:** <u>*Click here*</u> to view a list of the Data Validation Errors.



# **Removing Loans**

Loans can only be removed from a Servicing Transfer Request up to the 25th calendar day before the transfer date occurs and the request is not in a Denied or Cancelled Status.

Follow the steps below to remove loans to an existing servicer transfer request:

1. Click the appropriate tab (**New, Active or Processed**) in the Form 629 section to locate the appropriate request where loans should be removed.

		Eft		Good afternoon,	
				Available Forms	
Forn	n 200				
The Fa firms t	nnie Mae Servicer Se hat a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	is used by Fannie Mae servic ult-related matters must hav	cers to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-2.2-01, Selecting and Retaining Law Firms. All ve a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	
	New 0	Active 0	Processed	Create New Request	
Forn This fo	m 629 rm must be complet	ed by the Transferor. All r Active 15	equests must be received by Processed 16	y the Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.	
Stay	Connected 🕥			Suppliers Contact Us Legal Privacy   © 2021 Fannie Mae	

- 2. Utilize the download template to create a new template listing the additional loans to be removed to the request.
- 3. Name file and save to your computer.

**Note:** Files must be .XLS or .XLSX with a maximum single file size supported: 750 MB. **Note:** Valid filename characters: alphanumeric characters and the following special characters: -. () \_ !

4. Locate the appropriate transfer item and click **Remove Loans** from the dropdown menu.

lew Forms	Active For	rms Process	sed Forms									
Reset-Filter												
												Global Filter
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
217				-		Subservicing Transfer	Oct 1, 2021	158	Servicing Transfer Review	Mar 4, 2021, 1:38:26 PM		Choose 🔻
221				Name - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		Subservicing Transfer	Jan 1, 2022	201	Pending Servicing Transfer Review	Mar 4, 2021, 4:09:20 PM		Choose 🔻
223						Servicing Transfer	Jun 1, 2021	156	Pending Servicing Transfer Review	Mar 12, 2021, 2:25:01 PM	Completed	Choose 🔻
												Remove Loans
												Cancel Request
												Edit Request
												View Request



5. Drag and drop the **Excel** file in highlighted area or **Click here to upload your 629 loan level data** blue box to locate appropriate file to upload.

Form 629	Loan level data: logged in as
Step 1 CLASS to Transfer	Important 629 Submission Information REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange. Servicing Transfer mailbox
☑ Transfer Summary	Drop files here         Click here to upload your 629 loan level data         File must be .XLSX. Maximum single file size supported: 8 MB         Valid filename characters: alphanumeric characters and the following special characters . () _ 1         Cancel

#### 6. Click Start Upload.

Form 629	Loan level data:	Download Template	🗴 Download Custodian Names
Step 1	Important 629 Submission Information		
Coans to Transfer	REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.		
	<ul> <li>Servicing Transfer mailbox</li> </ul>		
Step 2			
🕼 Transfer Summary	,		
	Û		
	Drop files here		
	Click here to upload your 629 loan level data		
	File must be .XLSX. Maximum single file size supported: 8 MB		
	Valid filename characters: alphanumeric characters and the following special characters . () _ !		
			Remove All
	File Name		
	Test Step 1 File.xlsx		Remove
			Start Upload
	Cancel Next		



Form 629	Loan level data:	🔀 Download Template 🛛 🕅 Download Custodian Names
Step 1	Important 620 Submission Information	
Cans to Transfer		
	REO and Reverse mortgages must be a separate 629 form submission in Quick Exchange.	
Step 2	Servicing transfer mailbox	
Transfer Summary		
	Drop files here	
	Click here to upload your 629 loan level data	
	File must be .XLSX. Maximum single file size supported: 8 MB	
	Valid filename characters: alphanumeric characters and the following special characters () $\_$ !	
	File Summary	
	Transferor:	
	Transferee:	
	Current Custodian:	
	New Custodian:	
	Number of Joans: 6	
	rite Processing rime: < 1 minute	
	Cancel Next	

**Note:** If files are not completely uploaded contact the Servicing Transfers team at <u>servicing\_transfers@fanniemae.com</u> **Note:** The File Summary section will be displays with the information that will be submitted.

#### 8. Click Submit request.



Note: The following message displays in the lower left corner of the screen.



#### 10. Click Continue.

(i) We have received your request!
We are processing your loan level information and performing validations. Depending on the size of your request, this can take several minutes. When completed, you will receive an email that will detail the results and your next steps. If a significant amount of time has lapsed and you believe it is an error, please contact us at 🕁 servicing_transfers@fanniemae.com
Continue

#### Result:

	A	2	Good afternoon,	
			Available Forms	
Form 200				
The Fannie Mae Servicer Se firms that a servicer wishes	lection Form (Form 200 to refer Fannie Mae de	0) is used by Fannie Mae servicers ifault-related matters must have a	to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-22-01, Selecting and Retaining Law Firm a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	ns. All
New 0	Active 0	Processed 0	Create New Requ	Jest
Form 629				
This form must be complete	ed by the Transferor. Al	Il requests must be received by the	e Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.	
New 31	Active (15)	Processed (16)	Greate New Requ	Jest
Stay Connected 🕥			Suppliers Contact Us Legal Privacy   © 2021 Fann	iie Mae

**Note:** An email message will be sent to you displaying the total of loans removed from the transfer and the Excel file indicating which loans were successfully removed.

	Fannie Mae Form 629 - Request to remove loans from transfer 221 - Message (HTML) (Read-Only)						
File Message Help Acrobat Q Tell me what you want	to do						
Delete →	d I Accounting ▼ S Mark Unread III ▼ III ▼ III ▼ III ♥ S Find Q Zoom						
Fannie Mae Form 629 - Request to remove loans fro	om transfer 221						
noreply@quatrosupport.com							
b7e06471_f6e9_4fbe_8883_5a56f5dee9caREMOVAL.xlsx ~							
Your request to remove loans from transfer request id = 221 has been pro	ocessed.						
Total Loans processed: 12							
Total loans removed from transfer: 11							
New total of loans for transfer: 191							
If you have any questions, please contact us at servicing transfers@fanniemae.com.							
Thank you,							
Servicing Transfers Team							

**Note:** <u>*Click here*</u> to view a list of the Data Validation Errors.



# **Edit Request**

Follow the steps below to edit the loan request. Users will only be able to edit the request before the Fannie Mae review and approval process begins, which includes updating the transfer type if it was entered incorrectly.

1. Click the appropriate tab (**New, Active**) in the Form 629 section to locate the appropriate request where loans should be edited.

		Eft	7	Good aftern	pon,			
				Availabl	Forms			
Form	200							
The Far firms th	inie Mae Servicer Sel iat a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae servicers t ault-related matters must have a s	recommend lawfirms to Fannie Mae to perform default-related legal servic parate Servicer Selection Form submitted in each jurisdiction in which the	es. This form must be completed and submitted ervicer wishes to retain the firm.	electronically to Fannie Mae in accor	d with Servicing Guide A4-2	.2-01, Selecting and Retaining Law Firms. All
	New 0	Active 0	Processed					Create New Request
Form This for	<b>1 629</b> m must be complete	d by the Transferor. All	requests must be received by the	ervicing Transfer Group at least 60 days prior to the earlier of proposed sale	or transfer date for servicing transfers, and 30 d.	ays prior to the earlier of proposed si	ile or transfer date for subs	ervicing transfers.
	New 31	Active 15	Processed 16					Create New Request
Stay	Connected 🃎					Suppliers	Contact Us Legal	Privacy   © 2021 Fannie Mae

2. Locate the appropriate transfer item and click **Edit Request** from the dropdown menu.

New Forms	Active Fo	rms Process	sed Forms									
Reset-Filter												
												Global Filter
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
214		in an				Subservicing Transfer	Nov 1, 2021	201	Servicing Transfer Review	Mar 4, 2021, 1:40:56 PM		Choose 🔻
217	1.000					Subservicing Transfer	Oct 1, 2021	158	Pending Servicing Transfer Review	Mar 4, 2021, 1:38:26 PM		Choose 💌
221	1.000					Subservicing Transfer	Jan 1, 2022	201	Pending Servicing Transfer Review	Mar 4, 2021, 4:09:20 PM		Choose   Add Loans
223			10000			Servicing Transfer	Jun 1, 2021	143	Pending Servicing Transfer Review	Mar 12, 2021, 3:07:52 PM	Processing	Remove Loans Cancel Request
												View Request



Form 629	Transfer Summary
Step 1	1 What the same faith a factor of 2
<ul> <li>Loans to Transfer</li> </ul>	minit is the resolution the variable :
	Convergence
I Stan 2	Will Document Custodian change?
Transfer Summary	O Yes
	()N₀
	Will this transfer move all the mortgages serviced by the transferor for Fannie Mae?
Step 3	Ves
Transferor Details	No
	Will the transferor remain active Fannie Mae Seller and Servicer?
Step 4	Yes
Transferee Details	○ No
	Daar bla karafarer kuus an uukhadilaa celluse aanmitmaatu ulik Eannia Mar2
	Under ein danischer nave any bucksninging eining communents wich rainine maet
Step 5	
Additional Transferee Info	
	Proposed Transfer Date O This date must only be the first day of the month O This date must only be the first day of the month
Step 6	★ 08/2021
Review and submit	
	Sale Uate  O Optional, this is for informational purposes only; Fannie Mae will not approve based on sale date
	🛱 🗙
	Enter musefulnet information constraint this transfer
	cher any per unent minormount regativing una catalane O optional, but mil allow from effective processing
	Cancel

**Note:** The last two fields are optional.



4. Enter information in all the fields in the **Contact information regarding this request** section and click **Next** when the button turns bright blue.

Form 629	Transferor Information
Step 1	Seller/Servicer Numbers
Loans to Transfer	
Step 2	Servicer Name
Transfer Summary	
Step 3	Address
☑ Transferor Details	
	Street address:
Step 4	Chip
Transferee Details	State: Zip code:
	Country: US
Step 5	Contact information researching this request
C Additional Transferee Info	
	Officer Full Name
Step 6	
Review and submit	Officer Title
	198
	Contact Full Name
	The Trainer
	Contact Title
	Contrat Talankona Number
	Conact resplicie tunices Oexension softmail Oexensi
	(111)11-1111
	Contact Email Address
↓ ↓	Inter a final data and the second s
	Cancel Previous Next

#### 5. Enter information in all the fields and click **Next** when the button turns bright blue.

Form 629	Additional Transferee Information
Step 1	Please provide the Transferee total SDQ for Non-Fannie Mae Loans
<ul> <li>Loans to Transfer</li> </ul>	Loan Count 24
Step 2	UPB
Transfer Summary	\$75,000.00
Step 3	Please provide the Transferee loan count and UPB for any Non-Fannie Mae loan transferring in the next 3 months
<ul> <li>Transferor Details</li> </ul>	Loan Count
	24
Step 4	UPB
Transferee Details	\$75,000.00
	% (Enter decimal value, i.e. 0.05 = 5%)
Step 5	5.0%
Additional Transferee Info	Cancel Previous Next
Step 6	
Review and submit	



#### 6. Click Submit request.



**Note:** The following message displays in the lower left corner of the screen.



#### 7. Click Continue.



#### **Result:**

	E			Good afternoon,					
				Available Forms					
Form 200									
The Fannie Mae Servicer Sel firms that a servicer wishes	lection Form (Form 200) is u to refer Fannie Mae default-	ised by Fannie Mae servicers -related matters must have a	to recommend lawfirms to Fannie Mae to per separate Servicer Selection Form submitted	form default-related legal services. This form must b in each jurisdiction in which the servicer wishes to re	be completed and submitted elec etain the firm.	tronically to Fannie Mae in accor	d with Servicing Guide A4-	2.2-01, Selecting and Retaining Lav	w Firms. All
New	Active 0	Processed						Create New F	Request
Form 629									
This form must be complete	ed by the Transferor. All requ	uests must be received by the	e Servicing Transfer Group at least 60 days pri	or to the earlier of proposed sale or transfer date for	r servicing transfers, and 30 days	prior to the earlier of proposed s	ale or transfer date for sub	servicing transfers.	
New 31	Active 15	Processed 16						Create New F	Request
Stay Connected 🕥						Suppliers	Contact Us Lega	Privacy   © 2021 F	Fannie Mae



# **Edit Transfer Date**

Follow the steps below to edit the transfer date of the loan. Edit Transfer Date can occur up to the 25th Calendar Day before the Transfer Date, and the submission has been confirmed and not in Denied or Cancel Status. If you Edit Transfer Date once a request has been approved and an approval letter has been sent, a notification will appear as shown in the steps below.

1. Click the appropriate tab (**New, Active or Processed**) in the Form 629 section to locate the appropriate request where loans should be edited.

		AR	7	Good afternoon,	
				Available Forms	
For	n 200				
The Fi firms	annie Mae Servicer Se that a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae servicer ault-related matters must have a	s to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-2 a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	2.2-01, Selecting and Retaining Law Firms. All
	New	Active 0	Processed 0		Create New Request
For	n 629				
This fe	orm must be complet	ed by the Transferor. All r	requests must be received by th	e Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subs	ervicing transfers.
	New 31	Active 15	Processed 16		Create New Request
Stay	Connected 沪			Suppliers Contact Us Lega	Privacy   © 2021 Fannie Mae

2. Locate the appropriate transfer item and click **Edit Request** from the dropdown menu.

New Forms	Active For	rms Process	ed Forms									
Reset-Filter												
												Global Filter
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
		100				Iranster				2:34:01 PM		
175						Servicing Transfer	May 1, 2021	1	Approval Letters Sent	Feb 10, 2021, 1:54:17 PM	Processing	Choose 🔻
186				1.1.1.1		Reverse Mortgage Servicing Transfer	Apr 1, 2021	28	Approval Letters Sent	Feb 10, 2021, 8:52:47 AM	Completed	Choose 💌
192						Servicing Transfer	Jun 1, 2021	14	Approval Letters Sent	Feb 19, 2021, 5:38:22 PM		Choose 🔻
210						Servicing Transfer	Jul 1, 2021	183	Cancelled	Mar 3, 2021, 1:15:38 PM		Add Loans Remove Loans Cancel Request
215					-	Servicing Transfer	Sep 1, 2021	0	Cancelled	Mar 3, 2021, 4:24:22 PM		Edit Transfer Date
												View Request



3. Enter the new **Proposed Transfer Date** and click **Submit** when the button turns bright blue.

Form 629	Transfer Summary	
Step 1	What is the reason for the transfer?	
<ul> <li>Loans to Transfer</li> </ul>	Servicing Transfer	
Step 2	Will Document Custodian change?	
Transfer Summary	Ves No	
	Will this transfer move all the mertrages convised by the transferer for Fannis Mae?	
	No	
	Will the transferor remain active Fannie Mae Seller and Servicer?	
	<ul> <li>No</li> </ul>	
	Does the transferor have any outstanding selling commitments with Fannie Mae?	
	Yes	
	No	
	Proposed Transfer Date	
	This date must only be the first day of the month	
	₩ × 06/2021	
	Sale Date <b>O</b> Optional, this is for informational purposes only. Fannin Mae will not approve based on sale data	
	Optional, but it will allow for more effective processing	
		li.
	Cancel	

#### 4. Click Submit request.



Note: The following message displays in the lower left corner of the screen.



#### 5. Click Continue.



#### **Result:**

	Eft	2	Good afternoon,
			Available Forms
Form 200			
The Fannie Mae Servicer Se firms that a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae services ault-related matters must have	s to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-22-01, Selecting and Retaining Law Firms. All a separate Servicer Selection Form submitted in each jurisdiction in which the servicer withes to retain the firm.
New 0	Active 0	Processed 0	Create New Request
Form 629			
This form must be complete	ed by the Transferor. All r	requests must be received by t	ne Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.
New 31	Active 15	Processed 16	Create New Request
Stay Connected 🕥			Suppliers Contact Us Legal Privacy   © 2021 Fannie Mae

**Note:** Users will not be able to edit a transfer date once the request has been approved and an approval letter has been sent.

If a user attempts to modify the transfer date once a transfer is approved and approval letters have been posted, then they will receive the following pop-up notification shown below.

Edit Transfer Date Notice	×
By agreeing to a new transfer date, ap become null and void and the transfe transfer request will need to be made re-review and approve a new transfer	roval for request ID ==== will equest will be cancelled. A new fannie Mae reserves the right to ubmission.
	Disagree Agree

- If the user agrees with the notification, it will cancel the existing approved transfer and they will be required to enter a new transfer request with the correct transfer date.
- If the user disagrees with the notification, the transfer will not be cancelled and remain in its current status.



# **Cancel Request**

Follow the steps below to cancel a request. Transfer Request can be cancelled up to the 25<sup>th</sup> Calendar Day before the Transfer Date.

1. Click the appropriate tab (**New, Active or Processed**) in the Form 629 section to locate the request that should be cancelled.

		Eft	2	Good afternoon,	
				Available Forms	
Form	n 200				
The Fa firms t	nnie Mae Servicer Se hat a servicer wishes	election Form (Form 200) to refer Fannie Mae def	)) is used by Fannie Mae service fault-related matters must have	rs to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-22-01, Selecting and Retaining Law Firms. A a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	Ш
	New 0	Active 0	Processed	Create New Request	
Form	<b>n 629</b> rm must be complet	ed by the Transferor. All	I requests must be received by t	the Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.	
	New 31	Active	Processed 16	Create New Request	
Stay	Connected 📎			Suppliers Contact Us Legal Privacy 🛛 © 2021 Fannie M	lae

2. Locate the appropriate transfer item and click **Cancel Request** from the dropdown menu.

eset-Filter												_
												Global Filter
quest ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
3					-	Servicing Transfer	Jul 1, 2021	0	New Transfer	Mar 3, 2021, 1:08:48 PM		Choose
8						Servicing Transfer	Apr 1, 2021	22	New Transfer	Feb 18, 2021, 2:28:34 PM		Choose
9						Servicing Transfer	Apr 1, 2021	200	New Transfer	Mar 2, 2021, 3:03:17 PM	Completed	Choose
			_		_	Servicing Transfer	Jul 1, 2021	183	New Transfer	Mar 3, 2021, 12:48:21 PM	Completed	Choose
												Continue Form Submiss
												Remove Loans
												Cancel Request
												View Request

#### 3. Click Continue.



#### Result:

New Forms	Active	Forms	Processed Forms									
Reset-Filte	r											
											Globa	l Filter
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
175						Servicing Transfer	May 1, 2021	1	Approval Letters Sent	Feb 10, 2021, 1:54:17 PM	Processing	Choose 🔻
186						Reverse Mortgage Servicing Transfer	Apr 1, 2021	28	Approval Letters Sent	Feb 10, 2021, 8:52:47 AM	Completed	Choose 🔻
192						Servicing Transfer	Jun 1, 2021	14	Approval Letters Sent	Feb 19, 2021, 5:38:22 PM		Choose 🔻
210			_			Servicing Transfer	Jul 1, 2021	183	Cancelled	Mar 3, 2021, 1:15:38 PM		Choose 🔻
215						Servicing Transfer	Sep 1, 2021	0	Cancelled	Mar 3, 2021, 4:24:22 PM		Choose 🔻



# **Processed Forms and Request Status**

The Processed Forms tab allows you to view the transfer request status after it has been processed by the Fannie Mae Analyst. The servicer will receive an email notification that the transfer request was processed and can view the Request Status (Approval Letter Sent, Canceled, or Declined).

From: noreply@quatrosupport.com <noreply@quatrosupport.com></noreply@quatrosupport.com>
Sent: Tuesday, August 17, 2021 8:05 AM
To: sdkfkd@fannnie.conm; maatt@faniie.conm
Cc: Quatro <guatro@fanniemae.com></guatro@fanniemae.com>
Subject: Fannie Mae Form 629 – Servicing Transfer Request Processed - Log ID (D-14774)
The Servicing Transfer request Log ID D-14774 has been processed and the current status has been updated. You can view the status of your Servicing Transfer Request by clicking the "PROCESSED" Column in your Form 629 Dashboard ( <a href="&lt;u&gt;https://quatro-01.acpt.intgfanniemae.com/#//manageprocess/629/Done/DTNBA&lt;/u&gt;">Link</a> ). This will allow you to view any additional details on this submission.
If you have any questions, please contact us at servicing transfers@fannlemae.com.
Thank you,
Servicing Transfers Team

#### **Approval Letters Sent**

Follow the steps below to view the approval letter sent per request.

1. Click **Processed** in the Form 629 section to locate the appropriate request where loans should be processed.

	113	2	Good afternoon,
			Available Forms
Form 20	)		
The Fannie Ma firms that a se	e Servicer Selection Form (Form 200 rvicer wishes to refer Fannie Mae de	0) is used by Fannie Mae service fault-related matters must have	s to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-22-01, Selecting and Retaining Law Firms. All a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.
Nev 0	Active 0	Processed	Create New Request
Form 62	9		
This form mus	t be completed by the Transferor. Al	Il requests must be received by t	re Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.
Nev 31	Active 15	Processed 16	Create New Request
Stay Conne	cted 📎		Suppliers Contact Us Legal Privacy 🗍 © 2021 Fannie Mae

• From the Processed Forms tab, locate the appropriate process item and click **Email Approval Letter** from the dropdown menu.

New Forms	Active Forms	Processed Fo	orms									
Reset-Filter												
												Global Filter
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date	File Processing Status	Action
377	D-14760	-				Servicing Transfer	Nov 1, 2021	1	Declined	4:15:02 PM		Download Appro
382	D-14764					Servicing Transfer	Oct 1, 2021	42	Cancelled	Aug 16, 2021, 9:23:30 AM		Choose 🔻
383	D-14765					Servicing Transfer	Jan 1, 2022	43	Approval Letters Sent	Aug 16, 2021, 10:22:07 AM	Completed	Download Appro
384	D-14766					Servicing Transfer	Dec 1, 2021	19	Approval Letters Sent	Aug 16, 2021, 10:22:36 AM		Add Loans Remove Loans Cancel Request
												Email Approval Letter Edit Transfer Date Download Loans

**Note:** The approval letter will be sent directly to the requesters email address.



### Loan Level Detail

Follow the steps below to view loan level details per request.

1. Click **Processed** in the Form 629 section to locate the appropriate request where loans should be processed.

		Eft	7	Good afternoon,	
				Available Forms	
Form	n 200				
The Fa firms t	nnie Mae Servicer Se hat a servicer wishes	lection Form (Form 200) to refer Fannie Mae defa	) is used by Fannie Mae service ault-related matters must have	rs to recommend lawfirms to Fannie Mae to perform default-related legal services. This form must be completed and submitted electronically to Fannie Mae in accord with Servicing Guide A4-2.2-01, Selecting and Retaining Law Firms. All 2 a separate Servicer Selection Form submitted in each jurisdiction in which the servicer wishes to retain the firm.	
	New 0	Active 0	Processed	Create New Request	
Forn This fo	<b>n 629</b> rm must be complete	ed by the Transferor. All i	requests must be received by t	the Servicing Transfer Group at least 60 days prior to the earlier of proposed sale or transfer date for servicing transfers, and 30 days prior to the earlier of proposed sale or transfer date for subservicing transfers.	
	New 31	Active 15	Processed 16	Create New Request	
Stay	Connected 🕥			) Suppliers Contact Us Legal Privacy   © 2021 Fannie Mae	e

2. From the Processed Forms tab, locate the appropriate process item and click **Download Approval Letter** from the dropdown menu.

New Forms	Active Forms	Processed Fo	orms											
Reset-Filter														_
Request ID	Transfer Log ID	Transferor Name	Transferor IDs	Transferee Name	Transferee IDs	Transfer Reason Type	Transfer Date	Transfer Loan Count	Request Status	Last Updated Date Fil	ie Processing Status	Action	_	
233						Servicing Transfer	NOV 1, 2021	880	Denied	12:12:20 PM		Choose		] *
236						Servicing Transfer	Jun 1, 2021	1	Cancelled	Apr 21, 2021, 8:05:57 AM		Choose	•	]
240						Subservicing Transfer	Jul 1, 2021	3	Approval Letters Sent	Apr 21, 2021, 3:00:07 PM		Choose Download Ar		
										I.J.10 2021		Download Lo	)ans t	
284						Servicing Transfer	Aug 1, 2021	474	Cancelled	12:00:53 PM		enouse		Γ.



3. Click **Downloaded Excel spreadsheet** in the lower left corner of screen.

Note: Follow normal procedures when opening, sorting, and saving spreadsheet.

# Appendix

# **Data Validation Errors**

1.	Not an active or valid Fannie Mae Loan.
2.	This loan is already part of another transfer in process.
3.	Seller Servicer ID on this loan does not match what we have on record.
4.	Reverse mortgages are not allowed for this transfer reason type.
5.	REMIC mortgages are not allowed for this transfer reason type.
6.	This loan is duplicated in this list.
7.	Not verified due to validation service being unavailable.
8.	Loan is assigned to a different servicer.
9.	Transferee Seller Servicer Number is not an active or valid Fannie Mae servicer id.
10.	Loan number must be 10 digits in length.
11.	Transferor custodian is not valid.
12.	Transferee custodian is not valid.
13.	Loan removed from transfer (only on remove loan option).

#### Note:

- <u>Click here</u> to return to the Creating New Request section of this guide.
- <u>Click here</u> to return to the Adding Loans section of this guide.
- <u>Click here</u> to return to the Removing Loans section of this guide.

#### **Custodian Matrix**

	Custodian Matrix									
1.	Associated Bank, NA	16.	Regions Bank							
2.	Banco Popular de Puerto Rico	17.	Salem Five Cent Savings Bank							
3.	Bank of America, N.A.	18.	Suffco Service Corp (Astoria Bank)							
4.	Citibank, N.A.	19.	The Bank of New York Mellon Trust, N.A.							
5.	Citizens Bank, N.A.	10.	The Huntington National Bank							
6.	Colonial Savings, F.A.	21.	Trusit Bank							
7.	Computershare Trust Company, N.A.	22.	Trustmark National Bank							
8.	Deutsche Bank National Trust Company	23.	Ulster Savings Bank							
9.	Fifth Third Bank	24.	United Community Bank							
10.	Flagstar Bank	25.	US Bank, N.A.							
11.	JP Morgan Chase Bank, N.A.	26.	Webster Bank							
12.	New York Community Bank	27.	Wells Fargo Bank, N.A.							
13.	Out on Bailee	28.	Wilmington Trust NA							
14.	PNC Bank	29	FNMAeNote							
15	ReconTrust Company, NA									

**Note:** <u>Click here</u> to return to the entering Excel information section of this guide.

## Servicing Transfers Form 629 System Status

Request Status	Form 629 Tab	Summary
New Transfer	NEW	Transfer Request has been input by Servicer but not been confirmed and sent to Fannie Mae for review
Pending Servicing Transfer Review	ACTIVE	Transfer Request has been confirmed by the Servicer and is now sent to Fannie Mae for review
Pending Servicing Transfer Analysis	ACTIVE	Transfer Request is under analysis
Pending Internal Sign Off	ACTIVE	Transfer Request is pending internal sign off by Fannie Mae
Pending Final Approval	ACTIVE	Transfer Request is pending final approval from Fannie Mae
Approval Letters Sent	PROCESSED	Transfer Request has been approved by Fannie Mae
Denied	PROCESSED	Transfer Request has been denied
Cancelled	PROCESSED	Transfer Request has been cancelled

# **Technology Service Center Contact Information**

For Technology Manager questions contact the Fannie Mae Technology Service Center at 1-800-2Fannie (1-800-232-6643) option 1 at the first prompt and option 1 at the second prompt.