

Servicer Expense Reimbursement Job Aid Updates

The following updates have been made to the Servicer Expense Reimbursement Job Aid:

- Fannie Mae's new Line Item Search Tool (LIST) allows servicers to perform a keyword search for all expense reimbursement line item categories and subcategories.
- Servicers will no longer be able to submit foreclosure or bankruptcy expenses prior to the referral or bankruptcy filed date or insurance/refund expenses with a future cancel date.
- As of February 1, 2020, a new Foreclosure Dismissal line item is available in LoanSphere Invoicing. The line item can be used for the reimbursement of the fees required (including hearing attendance) to dismiss a foreclosure action before or after judgment has been entered.
- Clarification added to indicate that claim filing deadlines still apply for hazard loss and disaster inspection claims.
- The System FAQ section now reflects recent updates related to copying loan information from a previously submitted claim and insurance cancellation after a property is foreclosed.

For more information, reference the <u>Servicer Expense Reimbursement Job Aid</u>. For additional guidance, visit the <u>Servicer Expense</u> <u>Reimbursement page</u>.