



Property 360 - Remittance Services External User Guide





Table of Contents

Introduction	3
System and Access Requirements.....	3
Log in to Property 360	3
System Log Off	4
Dashboard	4
Unallocated Remittance	5
Refund Requests	5
Pending Remitter Action	7
Search for Requests	9
Loan Summary Screen	12
Receipt Information Screen	12
Navigating the Loan Summary Screen	12
Remittance Details	12
Navigating the Remittance Information Screen	15
Case Information	15
Adjustment	15
Exceptions	15
Comments	16
Adding Comments.....	16
Activities	17
Attachments	17
Remittance Management Request	18
Reclassify	18
Transfer	22
Refund	23
Appendix.....	26
Training & Reference Materials.....	26
Data Attributes	26
Receivable Category and Description.....	27



Introduction

Remittance Services (RS) is a transformative capability within the Property 360 suite that simplifies how remittance activities - such as ACH, wire, and check receipts - are tracked, and managed. It provides real-time status updates and improves transparency across servicing workflows, while also supporting related processes like recoveries, invoicing, refunds, transfers, and reclasses in a unified experience.

- It tracks and manages 300 and 800 - series remit codes - whether they're initiated via ACH, wire, or checks remitted through Cash Remittance Services (CRS) or RPA BOT
- A user-friendly workflow to initiate and monitor remittance-related activity requests such as transfers, reclasses, and refunds.
- Real-time status updates on your receipts and related activities.

System and Access Requirements

If you are already a registered user of one or more Fannie Mae applications, verify that your Corporate Administrator has assigned you the appropriate Property 360 role through Fannie Mae Technology Manager.

- **Application:** Property 360
- **Application code:** PROP360

If you are not a registered Fannie Mae application user, contact your Corporate Administrator to register and obtain your username and password credentials for Property 360 access.

For additional information, refer to the [Fannie Mae Technology Manager homepage](#).

NOTE: Use Google Chrome or Microsoft Edge when accessing Property 360 for optimal use.

Below are the roles for the RS functionality in Property 360:

Role	Role Description
Receipt Management User	Access to request & manage receipt transfers, reclassifications and refunds.
Read-Only Role	Read-only access for reviewing loan receipt activity & transaction details.

Log in to Property 360

Perform the following steps to access Property 360:

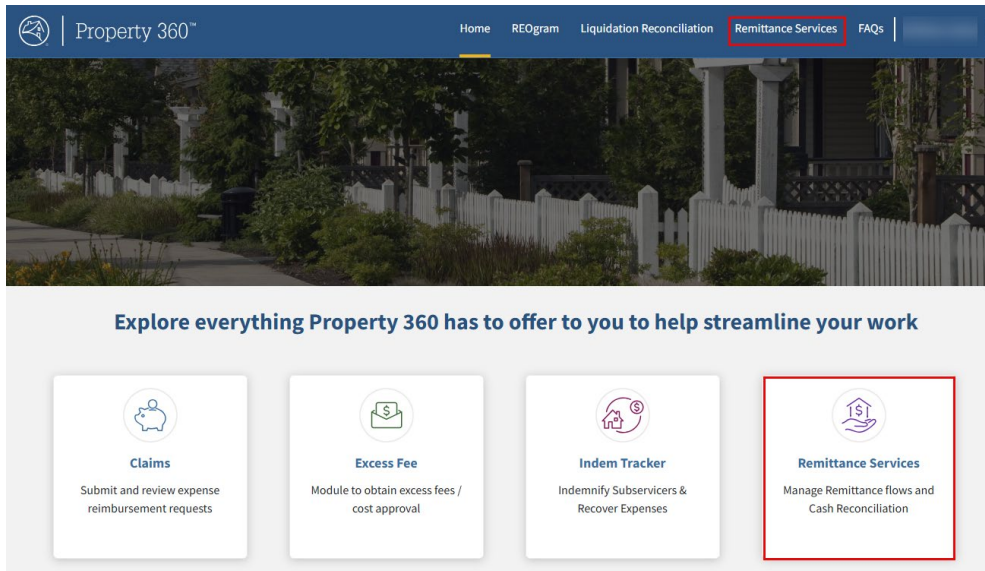
NOTE: Property 360 is a Single Sign On (SSO) system.

1. Access [Property 360](#).
2. Enter the **USERNAME** and **PASSWORD**.
3. Click **Sign On**.



4. Click on the **Remittance Services** tile or tab to open the application.

NOTE: Application tiles or tabs only display if the user has access.

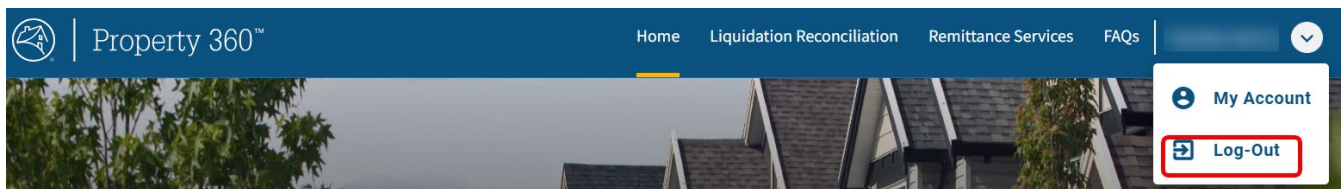


System Log Off

The system automatically logs off after 30 minutes of inactivity. A warning message displays 28 minutes indicating the upcoming log off. A Session Timeout warning displays as the system shuts down.

NOTE: Click **Keep Active** to keep Property 360 open or click **Logout**.

1. Click on the arrow in the top-right corner of the screen and click **Log Out**.



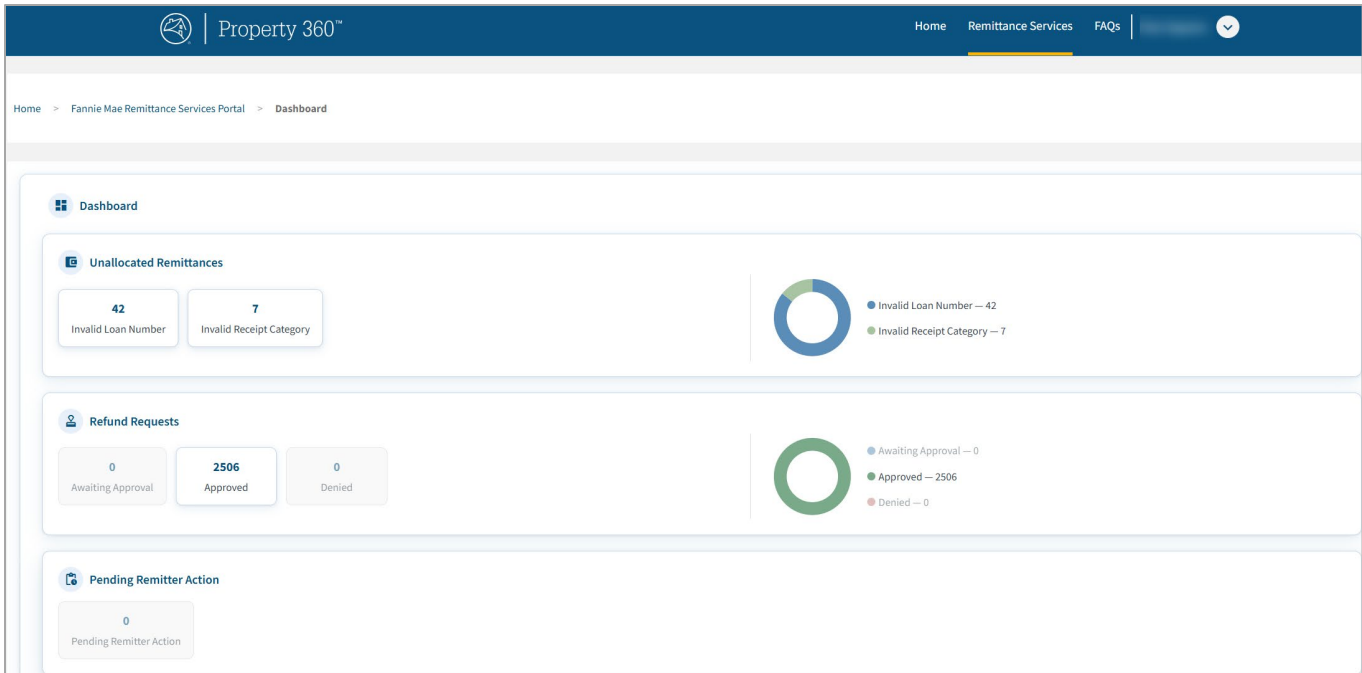
Dashboard

The Remittance Services (RS) dashboard, available through the portal, provides a real-time view of receipts and related activities. The dashboard is designed for users to monitor and manage items requiring attention.

The dashboard is organized into the following sections:

- Unallocated Remittances
- Refund Requests
- Pending Remitter Action

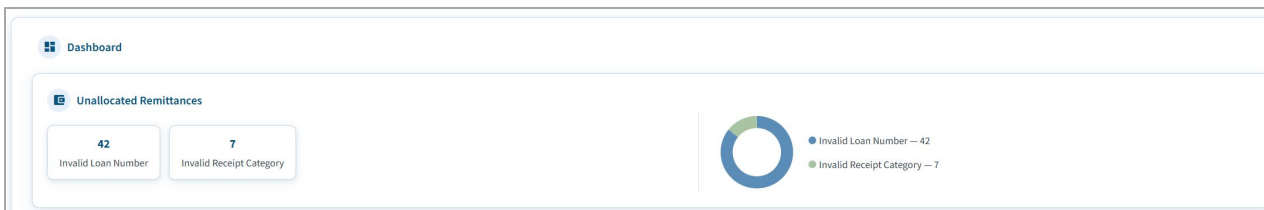




Unallocated Remittance

Loans appear in the **Unallocated Remittances** section of the dashboard when a remittance contains either an **Invalid Loan Number** or an **Invalid Receipt Category**.

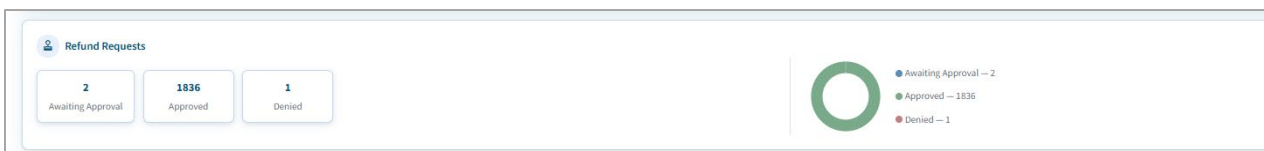
- Select the **Invalid Loan Number** icon to view receivables currently in **Remitted** status that are associated with an invalid loan number. These remittances may be transferred to a valid 10-digit Fannie Mae loan number.
- Select the **Invalid Receipt Category** icon to view receivables associated with an invalid receipt code. These remittances may be reclassified to a valid receipt code.



Refund Requests

Loans listed in this section represent refund requests submitted by external users and are grouped by the following statuses:

- Awaiting Approval
- Approved
- Denied





1. Select the **Awaiting Approval** tile to view requests that have been submitted and are pending Fannie Mae review.

The dashboard shows a summary of refund requests. The 'Awaiting Approval' tile is highlighted with a red box. A donut chart indicates the distribution: 2 Awaiting Approval (blue), 1836 Approved (green), and 1 Denied (red).

2. Click on the **Receivable ID** to view the Case Information.

The dashboard shows a table of receivables. The 'Receivable ID' column is highlighted with a red box. The table has columns: FANNIE MAE LOAN NUMBER, REMITTER NAME, RECEIVABLE ID, RECEIVABLE STATUS, CATEGORY-DESCRIPTION, RECEIVABLE AMOUNT, ACTUAL RECEIVED AMOUNT, TRANSACTION ID, TRANSACTION DATE, ACTIVITY AGE, and ACTIVITY SUB STATUS AGE. The first row shows a 'Remitted' status for a '334 - Servicer Billing' category.

The Case Information page displays the current status of the associated refund request.

The Case Information page displays details for a refund request. The 'Case Type' is 'Refund', 'Initiated By' is 'RMA-UI', 'Status' is 'Awaiting Decision', 'Status Date' is '04/29/2026', 'Sub Status' is 'Pending Analyst Approval', 'Business Unit(s)' is 'RECOVERIES', 'Sub Status Date' is '04/29/2026', and 'Created By' is 'NewRez Admin'. The 'Receipt Management' section shows a table with columns: SELECT, TYPE, CATEGORY-DESCRIPTION, RELATED TO, STATUS, REMITTER ID, CHECK#, PAYMENT TYPE, IHS ACCOUNT#, TRANSACTION DATE, TRANSACTION ID, and AMOUNT. The first row shows a 'Refund' type with a 'Pending' status.

3. Select the **Approved** tile to view requests approved by Fannie Mae.

The **Approved Requests** screen displays a list of approved requests and related case details.

NOTE: To download the list, select **Export to Excel**. Use the page size option to choose how many items are displayed per page and use the navigation arrows at the bottom of the list to move between pages.

The dashboard shows a list of approved requests. The 'Approved' tile is highlighted with a red box. A donut chart indicates the distribution: 2 Awaiting Approval (blue), 1836 Approved (green), and 1 Denied (red). The table below shows details for approved requests, including columns for FANNIE MAE LOAN NUMBER, REMITTER NAME, RECEIVABLE ID, RECEIVABLE STATUS, CATEGORY-DESCRIPTION, RECEIVABLE AMOUNT, ACTUAL RECEIVED AMOUNT, TRANSACTION ID, TRANSACTION DATE, ACTIVITY AGE, and ACTIVITY SUB STATUS AGE. The first row shows a 'Refund' type with a 'Refunded' status. The 'Export to Excel' button is highlighted with a red box. The bottom of the page shows a page size of 10 and a total of 1834 items.



4. Select the **Denied** tile to view requests that were submitted to Fannie Mae and subsequently denied.
5. Select the **Receivable ID** to view the associated Case Information.

Refund Requests

2
Awaiting Approval

1836
Approved

1
Denied

Awaiting Approval — 2

Approved — 1836

Denied — 1

Pending Remitter Action

2
Pending Remitter Action

FANNIE MAE LOAN NUMBER

REMITTER NAME

RECEIVABLE ID

RECEIVABLE STATUS

CATEGORY-DESCRIPTION

RECEIVABLE AMOUNT

ACTUAL RECEIVED AMOUNT

TRANSACTION ID

TRANSACTION DATE

ACTIVITY AGE

ACTIVITY SUB STATUS AGE

Export to Excel

			Remitted	322 - Advance Proceeds	\$93,181.43	\$93,181.43	MCRS			0	0	
--	--	--	----------	------------------------	-------------	-------------	------	--	--	---	---	--

Items per page: 10 1 - 1 of 1

After selecting the **Receivable ID**, the status of the associated refund request is displayed.

Receipt Information

FNMA LOAN#
Remitter info

Initial Receivable Amount
\$93,181.43
Actual Received Amount
\$93,181.43

Category - Description
322 - Advance Proceeds

Transaction Date
12/18/2024

Status
Remitted

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒ Refund	RM-UI	Closed	03/06/2026	Deny	RECOVERIES	03/06/2026	Karen Hare
☐ Remittance	Historic	Closed	12/17/2025	Funds Collected	REAM,RECOVERIES	12/17/2025	System

-- Select -- Submit

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

Receipt Management

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☐	Refund	322 - Advance Proceeds		Cancelled	322040385 - New Residential Mortgage LLC					MCRS	\$93,181.43
☐	New Remittance	322 - Advance Proceeds		Approved	undefined - undefined		MCRS		12/18/2024	MCRS	\$93,181.43

Pending Remitter Action

Loans listed in this section require the remitter to review and complete the necessary actions.

Pending Remitter Action

2
Pending Remitter Action

1. Click on the **Receivable ID** to view the Case Information.

Pending Remitter Action

1
Pending Remitter Action

FANNIE MAE LOAN NUMBER

REMITTER NAME

RECEIVABLE ID

RECEIVABLE STATUS

CATEGORY-DESCRIPTION

RECEIVABLE AMOUNT

ACTUAL RECEIVED AMOUNT

TRANSACTION ID

TRANSACTION DATE

ACTIVITY AGE

ACTIVITY SUB STATUS AGE

Export to Excel

	336500028 - Fannie Mae/New Rez as Subservicer		Remitted	320 - Advance	\$31.00	\$31.00	4137094a-2436-4203-b506-7da72050998d	2026-04-03	0	4	
--	---	--	----------	---------------	---------	---------	--------------------------------------	------------	---	---	--

Items per page: 10 1 - 1 of 1



After selecting the **Receivable ID**, the status of the associated receipt management request is displayed.

Receipt Information

FINMA LOAN#
Remitter Info

Initial Receivable Amount
\$1,160.80
Actual Received Amount
\$1,160.80

Category - Description
322 - Advance Proceeds

Transaction Date
03/02/2001

Status
Remitted

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒ Transfer	RM-UI	Awaiting Response	05/22/2026	Pending Remitter Response	REAM,RECOVERIES	05/22/2026	Anu Satish
☐ Remittance	Historic	Closed	03/02/2001	Funds Collected	REAM,RECOVERIES	03/02/2001	System

-- Select -- Submit

ADJUSTMENT EXCEPTIONS COMMENTS ACTIVITIES ATTACHMENT

Receipt Management

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☐ Transfer		322 - Advance Proceeds		Pending	undefined - undefined				03/02/2001		\$1,160.80
☐ New Remittance		322 - Advance Proceeds		Approved	undefined - undefined				03/02/2001		\$1,160.80

2. Click the **Select** dropdown, choose **Remitter Response**, and then click **Submit**.

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒ Transfer	RM-UI	Awaiting Response	05/22/2026	Pending Remitter Response	REAM,RECOVERIES	05/22/2026	Anu Satish
☐ Remittance	Historic	Closed	03/02/2001	Funds Collected	REAM,RECOVERIES	03/02/2001	System

-- Select -- Submit

ADJUSTMENT EXCEPTIONS COMMENTS ACTIVITIES

Receipt Management

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☒ Transfer		322 - Advance Proceeds		Pending	undefined - undefined				03/02/2001		\$1,160.80
☐ New Remittance		322 - Advance Proceeds		Approved	undefined - undefined				03/02/2001		\$1,160.80

Remitter Response
Comment

You are directed to a page where you can enter your response.

3. Enter your comments and click **Submit**.

NOTE: An attachment can be added by clicking **Choose File**.

Reclassify

Receipt Details

Transaction Date
04/03/2026

Remitter Info
336500028 - Fannie Mae/New Rez as Subservicer

Category Code
320-Advance

Total Amount Received
\$31.00

Remaining Balance
\$31.00

To

Loan Number
[REDACTED]

Receipt Category
313 - REO Compensatory Fee

Reclassified Amount
\$31.00

Approved Amount
\$31.00

Reason
Incorrect Receipt Code

Comments *
Enter Comments
(Max characters do not exceed 250)

Supplemented Attachments
Test - Copy.pdf

Attachments
Choose File

Comments

By RECOVERIESANALYST ARMANAGEMENT on 05/14/2026 03:36 PM
Request Info

By Anu Satish on 04/27/2026 11:20 PM
TEST Reclassify

Cancel Submit



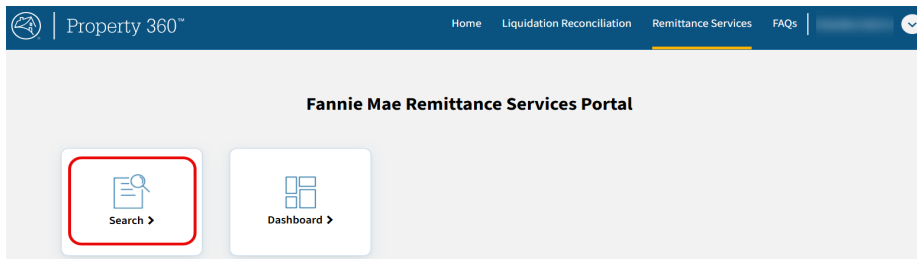
A confirmation pop-up message displays.

4. Click **Cancel** or **Yes**, as applicable.

The request is submitted back to Fannie Mae.

Search for Requests

1. Click on the **Search** tile from the Fannie Mae Remittance Services Portal homepage to open the global search function.



The **Search** screen displays.

2. Enter applicable information in the search fields provided. The table below outlines the search screen attributes and the corresponding descriptions.

NOTE: Reference the [Appendix](#) section for additional details and values for each attribute.

Search Screen Attribute	Description
Fannie Mae Loan Number	A unique 10-digit number assigned to each mortgage loan by Fannie Mae.
Servicer Loan Number	Unique loan number assigned by servicer.
Remitter Name	The name assigned in Party Master and used to identify a counterparty parent company or legal entity subsidiaries, business unit sub business unit or vendors.
Category – Description	A standardized code and description selected by the remitter to classify the purpose or category of the funds being remitted.
Receivable Status	A text field that denotes the status of the remittance on the mortgage loan (Ex. Remitted, Reclassified, Refunded, Transferred, Cancelled)
Activity Type	This attribute guides users in selecting the appropriate financial action that can be performed on the funds available on the remittance (Remittance, Transfer, Reclassify, Refund, and Cancel)
Activity Status	A text field that denotes the status of the Activity
Activity Sub Status	A text field that denotes the sub status of the Activity



Transaction ID	An alphanumeric ID received from upstream system (WSS, RPA)- used to identify additional information associated to the remittance
Transaction Exception	A text field that denotes any remittance related exceptions which can guide the user to take appropriate action
Search By	This field provides the user with an opportunity to restrict their search-based Activity Status Date, Activity Sub Status Date, Transaction Date
Date Range	Calendar Widget
Receivable Amount	Receivable amount greater than \$0
Receivable ID	Unique system generated Fannie Mae ID to locate receivable information.

3. Click **Search** to obtain search results. Use **Reset** to clear all search fields.

Search

Fannie Mae Loan Number

Enter Fannie Mae Loan Number

Servicer Loan Number

Enter Servicer Loan Number

Remitter Name

Type to Search...

Category - Description

--Select--

Receivable Status

--Select--

Activity Type

--Select--

Activity Status

--Select--

Activity Sub Status

--Select--

Transaction ID

Enter Transaction ID

Transaction Exception

--Select--

Search By

--Select--

Date Range

Start Date - End Date

Receivable Amount

Enter Receivable Amount

Receivable ID

Enter Receivable ID

Reset

Search

Loans that match the search criteria display.

Search Results											Export to Excel
FANNIE MAE LOAN NUMBER	REMITTER NAME	RECEIVABLE ID	RECEIVABLE STATUS	CATEGORY- DESCRIPTION	RECEIVABLE AMOUNT	ACTUAL RECEIVED AMOUNT	TRANSACTION ID	TRANSACTION DATE	ACTIVITY AGE	ACTIVITY SUB STATUS AGE	
			Remitted	320 - Advance	\$7,136.44	\$7,136.44	MCRS	2013-05-16	0	4753	
			Remitted	320 - Advance	\$403.79	\$403.79	MCRS	2013-05-16	0	4753	
			Remitted	320 - Advance	\$7,088.49	\$7,088.49	MCRS	2013-05-24	0	4745	

NOTE: The **Search Result** section appears blank if there are no loans that match the search criteria.

Search

Fannie Mae Loan Number

Enter Fannie Mae Loan Number

Servicer Loan Number

Enter Servicer Loan Number

Remitter Name

Type to Search...

Category - Description

311 - Third Party FCL sale

Receivable Status

--Select--

Activity Type

--Select--

Activity Status

--Select--

Activity Sub Status

--Select--

Transaction ID

Enter Transaction ID

Transaction Exception

Invalid Loan Number

Search By

--Select--

Date Range

Start Date - End Date

Receivable Amount

Enter Receivable Amount

Receivable ID

Enter Receivable ID

Reset

Search

Search Results

No Matching Results Found.

FANNIE MAE LOAN NUMBER	REMITTER NAME	RECEIVABLE ID	RECEIVABLE STATUS	CATEGORY- DESCRIPTION	RECEIVABLE AMOUNT	ACTUAL RECEIVED AMOUNT	TRANSACTION ID	TRANSACTION DATE	ACTIVITY AGE	ACTIVITY SUB STATUS AGE	
------------------------	---------------	---------------	-------------------	-----------------------	-------------------	------------------------	----------------	------------------	--------------	-------------------------	--

Items per page: 10 0 of 0 < < > >



1. Click **Export to Excel** to download search results.

Search

Fannie Mae Loan Number: Enter Fannie Mae Loan Number
Servicer Loan Number: Enter Servicer Loan Number
Remitter Name: Type to Search...
Category - Description: 320 - Advance

Receivable Status: Remitted
Activity Type: --Select--
Activity Status: --Select--
Activity Sub Status: --Select--

Transaction ID: Enter Transaction ID
Transaction Exception: --Select--
Search By: --Select--
Date Range: Start Date - End Date

Receivable Amount: Enter Receivable Amount
Receivable ID: Enter Receivable ID

Reset Search

Search Results

Export to Excel

FANNIE MAE LOAN NUMBER	REMITTER NAME	RECEIVABLE ID	RECEIVABLE STATUS	CATEGORY - DESCRIPTION	RECEIVABLE AMOUNT	ACTUAL RECEIVED AMOUNT	TRANSACTION ID	TRANSACTION DATE	ACTIVITY AGE	ACTIVITY SUB STATUS AGE
			Remitted	320 - Advance	\$7,136.44	\$7,136.44	MCRS	2013-05-16	0	4753
			Remitted	320 - Advance	\$403.79	\$403.79	MCRS	2013-05-16	0	4753

The table below outlines the column headers and the corresponding descriptions.

Search Results Column	Description
Fannie Mae Loan Number	A unique 10-digit number assigned to each mortgage loan by Fannie Mae.
Remitter Name	The name assigned in Party Master and used to identify a counterparty parent company or legal entity subsidiaries, business unit sub business unit or vendors.
Remittance ID	Unique System generated Identifier in Remittance Services to identify a given remittance.
Remittance Status	A text field that denotes the status of the remittance on the mortgage loan (Ex. Remitted, Reclassified, Refunded, Transferred, Cancelled).
Remittance Category	A standardized code and description selected by the remitter to classify the purpose or category of the funds being remitted.
Remittance Amount	The initial dollar amount that was received on the receivable
Actual Received Amount	The total dollar amount collected related to the remittance.
Transaction ID	An alphanumeric ID received from the upstream system (WSS, RPA) used to identify additional information associated to the remittance
Transaction Date	The date of the remittance was initiated in the upstream system.
Activity Age	A calculated field that is used to determine the aging of the oldest case associated to the receivable
Activity Sub Status Age	A calculated field that is used to determine the aging of the newest sub status related to the activity type.

2. Click on the applicable **Fannie Mae Loan Number** or **Receivable ID** to display the Loan Summary or Receipt Information screen, respectively.

Search Results

Export to Excel

FANNIE MAE LOAN NUMBER	REMITTER NAME	RECEIVABLE ID	RECEIVABLE STATUS	CATEGORY - DESCRIPTION	RECEIVABLE AMOUNT	ACTUAL RECEIVED AMOUNT	TRANSACTION ID	TRANSACTION DATE	ACTIVITY AGE	ACTIVITY SUB STATUS AGE
359		0073	Remitted	320 - Advance	\$7,136.44	\$7,136.44	MCRS	2013-05-16	0	4753
			Remitted	320 - Advance	\$403.79	\$403.79	MCRS	2013-05-16	0	4753
			Remitted	320 - Advance	\$7,088.49	\$7,088.49	MCRS	2013-05-24	0	4745

NOTE: Selecting the Fannie Mae Loan Number opens the Loan Summary screen. Selecting the Receivable ID opens the Receipt Information screen.



Loan Summary Screen

The **Loan Summary Page** serves as a centralized location for viewing the following:

- Comprehensive /critical loan characteristics
- Remittances received up to date on the loan.

For more details, see the section [Navigating the Loan Summary Screen](#) below.

Loan Summary -

FNMA LOAN#

Property Address

Service Loan Number

336500010 - Fannie Mae/New Rez as Subservicer

Sub-Service

274710004 - NewRez LLC

MI Cancellation Date

MI Company

Liquidation Date

12/11/2024

LPI Date

01/01/2021

Loan Status

Loan Third Party Or Short Sale

UPB

\$55,348.32

Loan Type

Conventional

RECEIVABLES

Category

-- Select --

Status

-- Select --

Responsible Party

-- Select --

Filter Date

-- Select --

Start Date

YYYY-MM-DD

End Date

YYYY-MM-DD

Clear Filters

Apply Search Filters

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
>	332 - Hazard Insurance Proceeds	null - null	Refunded	12/30/2024	\$0.00
>	311 - Third Party FOL sale	null - null	Remitted	01/27/2025	\$129,264.32

Items per page: 100 1 - 2 of 2 < >

Receipt Information Screen

The **Receipt Details** section provides users with a comprehensive view of all information related to remittance. This section is designed to support transparency and informed decision-making by consolidating key data points in one place.

For more details, see the section [Navigating the Receipt Information Screen](#) below.

Receipt Information

FNMA LOAN#

Remitter Info

-

Initial Receivable Amount

\$55,312.54

Actual Received Amount

\$0.00

Category - Description

332 - Hazard Insurance Proceeds

Transaction Date

12/30/2024

Status

Refunded

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒ Refund	RM-UI	Closed	03/16/2026	Funds Remitted	REAM	03/16/2026	Karen Hare
☐ Remittance	Historic	Closed	12/30/2024	Funds Collected	REAM/REMEDIES	12/30/2024	System

-- Select -- Submit

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

Receipt Management

SELECT

TYPE

CATEGORY - DESCRIPTION

RELATED TO

STATUS

REMITTER ID

CHECK#

PAYMENT TYPE

IHB ACCOUNT#

TRANSACTION DATE

TRANSACTION ID

AMOUNT

☐ Refund

332 - Hazard Insurance Proceeds

Approved

336500010 - Fannie Mae/New Rez as Subservicer

21302171

03/16/2026

MCRS

\$55,312.54

☐ New Remittance

332 - Hazard Insurance Proceeds

Approved

undefined - undefined

12/30/2024

MCRS

\$55,312.54

Navigating the Loan Summary Screen

Remittance Details

The **Remittance Details** section allows users to filter and refine the list of remittances displayed for review.

Available filter options include:

- **Remittance Category**

© 2026 Fannie Mae

10.06.2026 Page 12 of 27



- Status
- Transaction Date
- Remitter Information

Note: To remove all applied filters and return to the full remittance list, select **Clear Filters**.

RECEIVABLES

Category
-- Select --

Status
-- Select --

Responsible Party
-- Select --

Filter Date
-- Select --

Start Date
YYYY-MM-DD

End Date
YYYY-MM-DD

Clear Filters

Apply Search Filters

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
> [REDACTED]	311 - Third Party FCL sale	null - null	Remitted	10/02/2025	\$180,078.91

Items per page: 100 1 - 1 of 1 < > >>

1. Select the desired search criteria.

NOTE: Reference the following table for a list of the Remittance fields and corresponding descriptions.

Remittances Field	Description
Category	A code – description denoting the category of the remittance.
Status	A text field that denotes the current status of the remittance on the mortgage loan (Ex. Remitted, Reclassified, Refunded, Transferred, Cancelled)
Responsible Party	The name assigned in Party Master and used to identify a counterparty parent company or legal entity subsidiaries, business unit sub business unit or vendors.
Filter Date	Filter by Transaction Date
Start Date	Calendar widget
End Date	Calendar widget

Loan Summary - [REDACTED]

FNMA LOAN#
Property Address

Servicer Loan Number
[REDACTED]
Servicer
[REDACTED]
Sub-Servicer
[REDACTED]

MI Cancellation Date
MI Company
[REDACTED]

Liquidation Date
09/02/2025
LPI Date
01/01/2013

Loan Status
Loan Third Party Or Short Sale
UPB
\$107,153.92
Loan Type
Conventional

RECEIVABLES

Category
-- Select --

Status
-- Select --

Responsible Party
-- Select --

Filter Date
-- Select --

Start Date
YYYY-MM-DD

End Date
YYYY-MM-DD

Clear Filters

Apply Search Filters

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
> [REDACTED]	311 - Third Party FCL sale	null - null	Remitted	10/02/2025	\$180,078.91

Items per page: 100 1 - 1 of 1 < > >>



2. Click Apply Search Filters.

Loan Summary

FINRA LOAN#
Property Address

Service Loan Number
Servicer
Sub-Servicer

MI Cancellation Date
MI Company

Liquidation Date
09/02/2025
LPI Date
01/01/2013

Loan Status
Loan Third Party Or Short Sale
UPB
\$107,153.92
Loan Type
Conventional

RECEIVABLES

Category: -- Select -- Status: -- Select -- Responsible Party: -- Select --

Filter Date: -- Select -- Start Date: YYYY-MM-DD End Date: YYYY-MM-DD

Clear Filters Apply Search Filters

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
>	311 - Third Party FCL sale	null - null	Remitted	10/02/2025	\$180,078.91

Items per page: 100 1 - 1 of 1

The filtered search results display.

Loan Summary

FINRA LOAN#
Property Address

Service Loan Number
Servicer
Sub-Servicer

MI Cancellation Date
MI Company

Liquidation Date
09/02/2025
LPI Date
01/01/2013

Loan Status
Loan Third Party Or Short Sale
UPB
\$107,153.92
Loan Type
Conventional

RECEIVABLES

Category: 311 - Third Party FCL sale
311 - Third Party FCL sale
-- Select --

Status: -- Select -- Responsible Party: -- Select --

Start Date: YYYY-MM-DD End Date: YYYY-MM-DD

Clear Filters Apply Search Filters

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
>	311 - Third Party FCL sale	null - null	Remitted	10/02/2025	\$180,078.91

Items per page: 100 1 - 1 of 1

3. Click the expand icon next to the Receivable ID to display additional remittance details.

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
>	311 - Third Party FCL sale	null - null	Remitted	10/02/2025	\$180,078.91

Items per page: 100 1 - 1 of 1

The Case Details display.

RECEIVABLES					
Category	Status	Responsible Party			
-- Select --	-- Select --	-- Select --			
Filter Date	Start Date	End Date			
-- Select --	YYYY-MM-DD	YYYY-MM-DD			
			Clear Filters	Apply Search Filters	
RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
^	332 - Hazard Insurance Proceeds	null - null	Refunded	12/30/2024	\$0.00
Adjustment Details:					
TYPE	CATEGORY - DESCRIPTION	STATUS	TRANSACTION ID	UPDATED DATE	AMOUNT
Refund	332 - Hazard Insurance Proceeds	Approved	MCRS	03/16/2026	\$55,312.54
New Remittance	332 - Hazard Insurance Proceeds	Approved	MCRS	12/30/2024	\$55,312.54



4. Click on the applicable **Receivable ID** and proceed to the [Navigating the Receipt Information Screen](#) section below.

RECEIVABLE ID	CATEGORY - DESCRIPTION	RESPONSIBLE PARTY	STATUS	TRANSACTION DATE	ACTUAL RECEIPT AMOUNT
> 	332 - Hazard Insurance Proceeds	null - null	Refunded	12/30/2024	\$0.00
> 	311 - Third Party FCL sale	null - null	Remitted	01/27/2025	\$129,264.32

Items per page: 100 1 - 2 of 2 < > >>

Navigating the Remittance Information Screen

The **Receipt Information** section provides users with an overview of all information related to a remittance. This section is designed to support transparency and informed decision-making by consolidating key data points in one place.

Case Information

The Case Information section outlines the details of the case linked to the remittance. It identifies the source of the receipt data and serves as the central reference for managing all remittance management-related activities.

Receipt Information

FNMA LOAN#

Remitter info

Initial Receivable Amount

\$180,078.91

Actual Received Amount

\$180,078.91

Category - Description

311 - Third Party FCL sale

Transaction Date

10/02/2025

Status

Remitted

Case Information

	CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒	Transfer	RM-UI	Awaiting Decision	05/18/2026	Pending Reviewer Approval	TPS	05/18/2026	TPSANALYST ARMANAGEMENT
☐	Remittance	Historic	Closed	10/02/2025	Funds Collected	TPS	10/02/2025	System

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

Receipt Management

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☐	Transfer	311 - Third Party FCL sale	 	Pending	undefined - undefined	MCRS			10/02/2025	MCRS	\$55,000.00
☐	New Remittance	311 - Third Party FCL sale		Approved	undefined - undefined	MCRS			10/02/2025	MCRS	\$180,078.91

Adjustment

This tab shows the timeline of funds that have been remitted to Fannie Mae and associated remittance management activities.

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

Receipt Management

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☐	Transfer	311 - Third Party FCL sale	 	Pending	undefined - undefined	MCRS			10/02/2025	MCRS	\$55,000.00
☐	New Remittance	311 - Third Party FCL sale		Approved	undefined - undefined	MCRS			10/02/2025	MCRS	\$180,078.91

Exceptions

The **Exceptions** tab displays remittances that failed one or more validation exceptions during processing.

If funds are remitted using receipt code 320 or 322 for an inactive loan, the remittance is flagged as an exception. . The Fannie Mae Analyst reviews the exception and works with the servicer to resolve it.

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

EXCEPTION NAME	EXCEPTION DETAILS	CREATED DATE	STATUS	UPDATED BY	UPDATED DATE
----------------	-------------------	--------------	--------	------------	--------------



Comments

The Comment tab displays all comments.

TYPE	VISIBILITY	DESCRIPTION	CREATED BY	CREATED DATE
Refund	All	mgr approved	Scott Cocca	03/13/2026

Adding Comments

1. Select **Comment** from the dropdown menu and click **Submit**.

Receipt Information

FNMA LOAN#
Remitter Info

Initial Receivable Amount
\$55,312.54
Actual Received Amount
\$0.00

Category - Description
332 - Hazard Insurance Proceeds

Transaction Date
12/30/2024

Status
Refunded

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
Refund	RM-UI	Closed	03/16/2026	Funds Remitted	REAM	03/16/2026	Karen Hare
Remittance	Historic	Closed	12/30/2024	Funds Collected	REAM/REMEDIES	12/30/2024	System

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

TYPE	VISIBILITY	DESCRIPTION	CREATED BY	CREATED DATE
Refund	All	mgr approved	Scott Cocca	03/13/2026

Comment

Review

Comment

Submit

The **Add Comment** screen displays.

Add Comment

Case ID

Category Description
311 - Third Party FCL sale

Type
-- Select --

Comment Description
Please enter your comments. 250 characters max.

☐ Internal Only

2. Enter comments in the **Comment Description** box, and then click **Save**.

Add Comment

Case ID

Category Description
311 - Third Party FCL sale

Type
General

Comment Description
TEST COMMENT

☐ Internal Only

Cancel

Save

The comment is added, and all comments are chronologically visible in the **Comments** tab.

TYPE	VISIBILITY	DESCRIPTION	CREATED BY	CREATED DATE
General	All	test comment	Anu Satish	05/22/2026
Refund	All	mgr approved	Scott Cocca	03/13/2026



Activities

This tab gives users a chronological view of all actions taken throughout the remittance lifecycle.

Column	Description
Activity Name	Denotes the name of the case related activity that was triggered
Activity Status	Activities can either be Open or Closed Status
Days Action Expected	Displays the number of days before which the activity needs to be closed
Date Action Expected	The Date the activity is expected to be completed by
Days Elapsed	Number of days that have passed since the Activity was Open
Activity Created Date	Activity created Date
Created By	User ID of the person whose actions caused the activity to Open

Receipt Information

FINMA LOANS

Remitter Info

Initial Receivable Amount

\$55,312.54

Actual Received Amount

\$0.00

Category - Description

332 - Hazard Insurance Proceeds

Transaction Date

12/30/2024

Status

Refunded

Case Information

CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒ Refund	RM-UI	Closed	03/16/2026	Funds Remitted	REAM	03/16/2026	Karen Hare
☐ Remittance	Historic	Closed	12/30/2024	Funds Collected	REAM,REMEDIES	12/30/2024	System

-- Select -- Submit

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

ACTIVITY NAME	ACTIVITY STATUS	DAYS ACTION EXPECTED	DATE ACTION EXPECTED	DAYS ELAPSED	ACTIVITY CREATED DATE	CREATED BY
Loan Remittance Refunded	Closed	0	03/16/2026 10:04:35 PM	0	03/16/2026 10:04:35 PM	System
Refund Completion	Closed	0	03/13/2026 7:00:12 PM	3	03/13/2026 7:00:12 PM	System

Attachments

Users can upload attachments while performing various receipt management activities. All uploaded documents are centrally stored and accessible through the **Attachments** tab, organized in chronological order for easy reference.

ADJUSTMENT		EXCEPTIONS		COMMENTS		ACTIVITIES		ATTACHMENT	
CASE ID	UPLOAD DATE	UPLOAD BY	ATTACHMENT						
11206522	10/27/2025	armrcvmgr	Fannie Mae Logo.jpg						



Remittance Management Request

1. Click on the applicable action from the drop-down menu and navigate to the corresponding section.

- [Reclassify](#)
- [Transfer](#)
- [Refund](#)

The screenshot displays the 'Remittance Management Request' interface. At the top, there's a 'Receipt Information' section with fields for 'FNMA LOAN#', 'Remitter Info', 'Initial Receivable Amount' (\$21,176.70), 'Actual Received Amount' (\$21,176.70), 'Category - Description' (311 - Third Party FCL sale), 'Transaction Date' (10/18/2023), and 'Status' (Remitted). Below this is a 'Case Information' table with columns: CASE TYPE, INITIATED BY, STATUS, STATUS DATE, SUB STATUS, BUSINESS UNIT(S), SUB STATUS DATE, and CREATED BY. The table shows a single row for 'Remittance' with status 'Closed' and date '10/18/2023'. At the bottom, there's a 'Receipt Management' section with tabs for 'ADJUSTMENT', 'EXCEPTIONS', 'COMMENTS', and 'ACTIVITIES'. A table lists receipts with columns: SELECT, TYPE, CATEGORY - DESCRIPTION, RELATED TO, STATUS, REMITTER ID, CHECK#, PAYMENT TYPE, IHB ACCOUNT#, TRANSACTION DATE, and AMOUNT. A dropdown menu is open over the table, showing options: '-- Select --', 'Comment', 'Reclassify', 'Transfer', and 'Refund'. The 'Reclassify' option is highlighted.

Reclassify

The Reclassify Receipt Details screen displays.

A reclassification request is initiated when funds need to be fully or partially reclassified from one valid remittance code to another.

The Receipt Details section shows the remittance information. The **Remaining Balance** field reflects the portion of funds still available for action.

The screenshot shows the 'Reclassify' interface. At the top, there's a 'Receipt Details' section with fields for 'Transaction Date' (08/28/2013), 'Remitter Info' (undefined - undefined), 'Category Code' (322 - Advance Proceeds), 'Total Amount Received' (\$712.21), and 'Remaining Balance' (\$0.00). Below this is a form to initiate a reclassification request. The form has a 'To' section with fields for 'Loan Number', 'Receipt Category' (dropdown), and 'Requested Amount' (\$712.21). There's an 'Add' button next to the 'Requested Amount' field. Below the 'To' section is a 'Reason' dropdown menu. At the bottom, there's a 'Comments' section with a text area and a note '(Max characters do not exceed 250)'. There's also an 'Attachments' section with a 'Choose File' button. At the very bottom, there are 'Cancel' and 'Submit' buttons.



1. Select the appropriate **Receipt Category** from the drop-down menu.

Reclassify - []

Receipt Details

Transaction Date	Remitter info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$0.00

To

Loan Number *	Receipt Category *	Requested Amount *
[]	-- Select --	\$712.21

Reason *

-- Select --

Comments *

Enter Comments

(Max characters do not exceed 250)

Attachments

Choose File

+ Add

Cancel Submit

2. Enter the dollar amount into the **Amount** field (up to Remaining Balance).

Reclassify - []

Receipt Details

Transaction Date	Remitter info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$0.00

To

Loan Number *	Receipt Category *	Requested Amount *
[]	309 - Lender Servicer Make Whole	250.00

Reason *

-- Select --

Comments *

Enter Comments

(Max characters do not exceed 250)

Attachments

Choose File

+ Add

Cancel Submit

Note: Select the **+Add** icon to insert an additional row if you need to reclassify part of the funds to another Receipt Category.

Reclassify - []

Receipt Details

Transaction Date	Remitter info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$462.21

To

Loan Number *	Receipt Category *	Requested Amount *
1669831784	309 - Lender Servicer Make Whole	\$250.00
1669831784	-- Select --	Dollar Amount

Reason *

-- Select --

Comments *

Enter Comments

(Max characters do not exceed 250)

Attachments

Choose File

+ Add

Cancel Submit



3. Select the applicable **Reason** from the drop-down menu.

Reclassify

Receipt Details

Transaction Date	Remitter Info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$462.21

To

Loan Number * **Receipt Category *** **Requested Amount ***

309 - Lender Servicer Make Whole \$250.00

-- Select -- Dollar Amount

Reason *

-- Select --

Incorrect Receipt Code

Enter Comments

(Max characters do not exceed 250)

Attachments

4. Provide a comment to support the action being taken.

Reclassify

Receipt Details

Transaction Date	Remitter Info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$462.21

To

Loan Number * **Receipt Category *** **Requested Amount ***

309 - Lender Servicer Make Whole \$250.00

-- Select -- Dollar Amount

Reason *

-- Select --

Comments *

test comment

(Max characters do not exceed 250)

Attachments

5. If applicable, attach a document to support the action.

(Max characters do not exceed 250)

Attachments



6. Click **Submit**.

The screenshot shows the 'Reclassify' form. At the top, there's a header with a plus icon and the text 'Reclassify -'. Below this is a section titled 'Receipt Details' with a table containing the following information:

Transaction Date	Remitter Info	Category Code	Total Amount Received	Remaining Balance
08/28/2013	undefined - undefined	322 - Advance Proceeds	\$712.21	\$462.21

Below the table is a section titled 'To' with a '+ Add' button. It contains a list of items to be reclassified:

- Loan Number: [Redacted], Receipt Category: 309 - Lender Servicer Make Whole, Requested Amount: \$250.00
- Loan Number: [Redacted], Receipt Category: -- Select --, Requested Amount: Dollar Amount

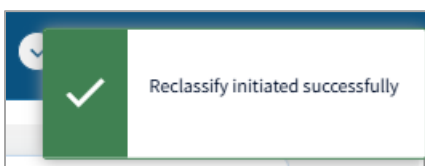
Below the list is a 'Reason' dropdown menu with the option '-- Select --'. There is also a 'Comments' text area with the text 'test comment' and a note '(Max characters do not exceed 250)'. At the bottom left is an 'Attachments' section with a 'Choose File' button. At the bottom right are 'Cancel' and 'Submit' buttons, with the 'Submit' button highlighted by a red box.

A confirmation pop-up message displays.

7. Click **Cancel** or **Yes**, as applicable.

The screenshot shows the 'Reclassify' form with a 'Confirm Submit' pop-up message displayed in the center. The pop-up message asks 'Are you sure you want to submit the changes?' and has 'Cancel' and 'Yes' buttons. The background form is dimmed, showing the same 'Receipt Details' table and 'To' section as in the previous screenshot. The 'Submit' button at the bottom right is still highlighted with a red box.

A message displays in the top-right corner of the screen to indicate the status of the request.



The new Reclassify request created can be viewed under the case information section of Receipt Information screen.



Transfer

The Transfer Receipt Details screen displays.

A Transfer request is initiated when funds need to be fully or partially transferred from one valid loan to another.

The Receipt Details section shows the remittance information. The **Remaining Balance** field reflects the portion of funds still available for action.

The screenshot shows the 'Transfer -' header and the 'Receipt Details' section. The section contains a table with the following data:

Transaction Date	Remitter info	Category Code	Total Amount Received	Remaining Balance
10/18/2023	undefined - undefined	311-Third Party FCL sale	\$21,176.70	\$0.00

Below the table, there is a 'To' section with the following fields:

- Loan Number ***: A text input field with a placeholder 'Loan #'. A red asterisk indicates it is required.
- Receipt Category ***: A dropdown menu with '311-Third Party FCL sale' selected. A red asterisk indicates it is required.
- Requested Amount ***: A text input field with '\$21,176.70' entered. A red asterisk indicates it is required.
- Reason ***: A dropdown menu with '-- Select --' selected. A red asterisk indicates it is required.
- Comments ***: A text area with the placeholder 'Enter Comments'. A red asterisk indicates it is required.
- Attachments**: A button labeled 'Choose File'.

At the bottom right, there are 'Cancel' and 'Submit' buttons.

1. Enter the required information in the fields provided:

- **Loan Number** – Enter the loan number where funds are being transferred.
- **Requested Amount** – Enter the amount being transferred (up to Remaining Balance).
- **Reason** - Refer to the confluence page for lookup type codes for Adjustment Reason
- **Comments** – Enter comments to reflect the transfer details.
- **Attachments** – Upload any applicable attachments to support the transfer.

The screenshot shows the 'Transfer -' header and the 'Receipt Details' section. The section contains a table with the following data:

Transaction Date	Remitter info	Category Code	Total Amount Received	Remaining Balance
10/18/2023	undefined - undefined	311-Third Party FCL sale	\$21,176.70	\$20,963.70

Below the table, there is a 'To' section with the following fields:

- Loan Number ***: A text input field with '1704305494' entered. A red asterisk indicates it is required.
- Receipt Category ***: A dropdown menu with '311-Third Party FCL sale' selected. A red asterisk indicates it is required.
- Requested Amount ***: A text input field with '\$213.00' entered. A red asterisk indicates it is required.
- Reason ***: A dropdown menu with 'Remittance Error' selected. A red asterisk indicates it is required.
- Comments ***: A text area with 'test comment' entered. A red asterisk indicates it is required.
- Attachments**: A button labeled 'Choose File'.

At the bottom right, there are 'Cancel' and 'Submit' buttons.



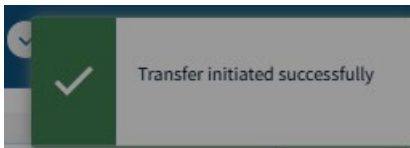
2. Click **Submit**.

A confirmation pop-up message displays.

The screenshot shows the 'Transfer' form with a confirmation pop-up. The form fields include: Transaction Date (10/18/2023), Remitter Info (undefined - undefined), Category Code (311-Third Party FCL sale), Total Amount Received (\$21,176.70), and Remaining Balance (\$20,963.70). The 'To' section has Loan Number, Receipt Category (311-Th), and Requested Amount (\$213.00). The 'Reason' is 'Remittance Error' and 'Comments' is 'test comment'. A 'Confirm Submit' pop-up is centered, asking 'Are you sure you want to submit the changes?' with 'Cancel' and 'Yes' buttons. The bottom of the form has 'Cancel' and 'Submit' buttons.

3. Click **Cancel** or **Yes**, as applicable.

A message displays in the top-right corner of the screen to indicate the status of the request.



4. The new Transfer request created can be viewed under the case information section of Receipt Information screen.

Refund

The **Refund Receipt Details** screen is used to submit a request to refund all or a portion of a remittance to the recipient.

The **Receipt Details** section displays remittance information associated with the request. The **Remaining Balance** field indicates the amount available for refund or other actions.

The screenshot shows the 'Refund' form. The 'Receipt Details' section at the top displays: Transaction Date (06/16/2023), Remitter Info (undefined - undefined), Category Code (311-Third Party FCL sale), Total Amount Received (\$22,639.14), and Remaining Balance (\$0.00). The 'Refund Details' section includes: Loan Number, Recipient ID, and Recipient Name (New Residential Mortgage LLC). The 'Requested Amount' is \$22,639.14. The 'Reason' is a dropdown menu with '-- Select --'. The 'Comments' field is empty, with a note '(Max characters do not exceed 250)'. The 'Attachments' section has a 'Choose File' button. The bottom of the form has 'Cancel' and 'Submit' buttons.

1. The **Recipient ID** field defaults to the current Servicer associated with the loan.
2. Enter the requested refund amount. The amount cannot exceed the **Remaining Balance**.



3. Select the appropriate refund reason.
4. Enter comments to explain the refund request,
5. If the refund recipient must be changed, include the relevant recipient information in the **Comments** field.
6. Upload an attachment(s), if applicable.
7. Click **Submit** to submit the refund request.

Refund -

Receipt Details

Transaction Date	Remitter Info	Category Code	Total Amount Received	Remaining Balance
06/16/2023	undefined - undefined	311-Third Party FCL sale	\$22,639.14	\$21,639.14

Refund Details

Loan Number *

Recipient ID *

Recipient Name

New Residential Mortgage LLC

Requested Amount *

\$1,000.00

Reason *

-- Select --

Billing Receipt Overage

Claim Overpayment

FHA Mods and Partial Claims

Other

Choose File

Cancel Submit

The **Confirm Submit** pop-up message displays.

8. Click **Cancel** or **Yes**, as applicable.

Refund -

Receipt Details

Transaction Date	Remitter Info	Category Code	Total Amount Received	Remaining Balance
06/16/2023	undefined - undefined	311-Third Party FCL sale	\$22,639.14	\$21,639.14

Refund Details

Loan Number *

Recipient ID *

Recipient Name

New Residential Mortgage LLC

Requested Amount *

\$1,000.00

Reason *

Billing Receipt Overage

Comments *

test comment

(Max characters do not exceed 250)

Attachments

Choose File

Confirm Submit

Recipient ID: 322040377

Recipient Name: New Residential Mortgage LLC

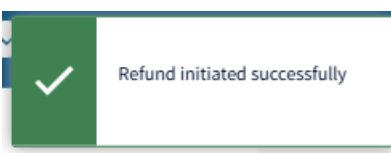
Are you sure you want to submit the changes?

Please confirm you have reviewed/validated any prior refunds initiated via Refund Tool. Additionally, confirm that the recipient is payable.

Cancel Yes

Cancel Submit

A message displays in the top-right corner of the screen to indicate the status of the request.





The newly created refund request is displayed in the **Case Information** section of the **Receipt Information** screen.

Case Information

	CASE TYPE	INITIATED BY	STATUS	STATUS DATE	SUB STATUS	BUSINESS UNIT(S)	SUB STATUS DATE	CREATED BY
☒	Refund	Historic	Closed	05/02/2003	Complete	REAM,RECOVERIES	05/02/2003	System
☐	Refund	Historic	Closed	04/30/2003	Complete	REAM,RECOVERIES	04/30/2003	System
☐	Remittance	Historic	Closed	01/04/2002	Funds Collected	REAM,RECOVERIES	01/04/2002	System

-- Select --

Submit

ADJUSTMENT

EXCEPTIONS

COMMENTS

ACTIVITIES

ATTACHMENT

Receipt Management

Filter

SELECT	TYPE	CATEGORY - DESCRIPTION	RELATED TO	STATUS	REMITTER ID	CHECK#	PAYMENT TYPE	IHB ACCOUNT#	TRANSACTION DATE	TRANSACTION ID	AMOUNT
☐	Refund	322 - Advance Proceeds		Approved	undefined - undefined				04/10/2003		\$671.11



Appendix

Training & Reference Materials

Data Attributes

Data Attribute	Values	Additional Details
Fannie Mae Loan Number	A unique 10-digit number assigned to each mortgage loan by Fannie Mae.	Sample Loan Numbers - 4015258372
Remitter Name	The name assigned in Party Master and used to identify a counterparty parent company or legal entity subsidiaries, business unit sub business unit or vendors.	This is a drop-down list that lists the names of all nine-digit servicer ids that are available for the user. Cypress Loan Servicing LLC
Remittance Amount	The initial dollar amount that was received on the receivable	
Remittance ID	Unique System generated Identifier in Remittance Services to identify a given remittance	A unique identifier in remittance services – Example - 10874928
Remittance Status	A text field that denotes the status of the remittance on the mortgage loan (Ex. Remitted, Reclassified, Refunded, Transferred, Cancelled)	A drop-down list that provides all remittance statuses that are available.
Remittance Category	A code – description denoting the category of the remittance.	A drop-down list indicating the ID- Description of the remittance.
Actual Received Amount	The total dollar amount collected related to the remittance.	
Transaction ID	An alphanumeric ID used to identify additional information associated with the transaction	Sample - e039b142ab9749049129c4dcdbcbf3a2
Transaction Date	The date the remittance was initiated in the upstream system.	
Activity Type	This attribute guides users in selecting the appropriate financial action that can be performed on the funds available on the remittance (Transfer, Reclassify, Refund, Cancel)	A drop-down list that provides the different case/ activity types that are available. Allowable Values – Transfer, Reclassify, Refund, Cancel, Remittance.
Activity Status	A text field that denotes the status of the Activity	A drop-down list that provides the various allowed activity status
Activity Age	A calculated field that is used to determine the aging of the particular status related to the activity type	This Is a calculated field in remittance services. - Activity (Age) (Calculated Field) - - If case is not closed (System date - Case Created Date) - If case is closed (Case status date- Case Created Date)
Activity Sub Status	A text field that denotes the sub status of the Activity	A drop-down list that provides the various allowed activity sub status
Activity Sub Status Age	A calculated field that is used to determine the aging of the particular sub status related to the activity type	This Is a calculated field in remittance services. Activity Sub Status Age (Calculated field) - If case is open (System Date- Case Sub status date) - If case is closed -0



Receivable Category and Description

Receivable Category	Description	Receivable Category	Description
309	Lender Servicer Make Whole	350	Modification Incentive
310	HUD1 REO Sales	351	TPS Curtailment Proceeds
311	Third Party FCL sale	352	Payoff/Repurchase Advance Proceeds
312	Recourse Proceeds	353	Reinstated Advance Proceeds
313	REO Compensatory Fee	354	Participation Proceeds
314	Redemption Proceeds	355	Modification Adjustment Amount
315	Lender/Servicer Repurchase	356	Other Workout
316	Loss Reimbursement Proceeds	357	Short Sales
317	Escrow Balance Proceeds	358	Servicer Billing
318	HIP Premium Refund Proceeds	359	Servicer Billing
319	REO Rental Proceeds	360	MI Termination Proceeds
320	Advance	370	Other Liquidation Proceeds
321	Backend Primary MI Proceeds	800	Government Proceeds
322	Advance Proceeds	810	Initial Insurance Claim
323	Additional Interest Proceeds	811	MI Acquisition
324	Mortgagor Contribution Proceeds	812	MI Presale
325	Debent Proceeds Under \$50	820	Supplemental Insurance Claim
326	Supplemental Pool Recourse	821	MI Penalty Interest
327	Curtailment Pool Recourse	822	MI Premium Refund Vendor
332	Hazard Insurance Proceeds	830	FHA Debent Proceeds Over \$50
333	Indemnification Funds	840	Supplemental Billing / Disallowance
334	Servicer Billing		
335	Mortgagor Deficiency Proceeds		
336	MI Premium Refund Servicer		
337	MI Settlement		
340	FCL Timeline Comp Fees		