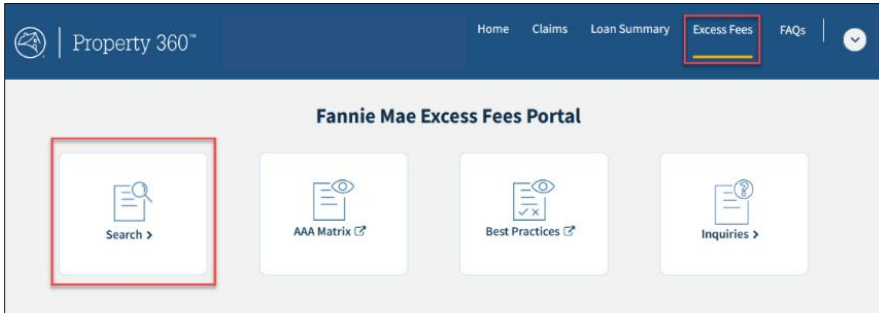


Property 360 Release Notes

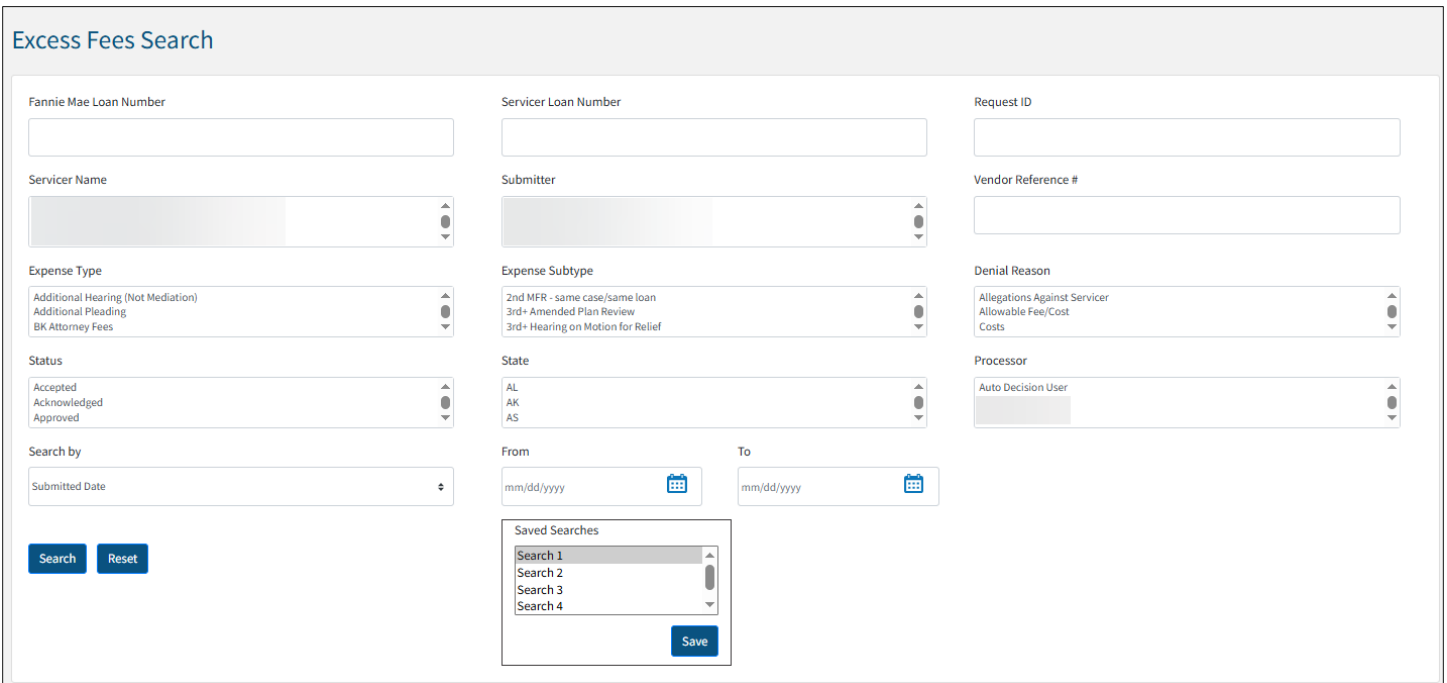
Effective March 22, Fannie Mae deployed the Property 360™ ExPO-P360-2.25.0 release.

Read-Only Access to Excess Fees Portal

Servicers now have read-only access to the Excess Fees Portal. This access includes an additional link to the AAA Matrix, a training module on Excess Fees and Cost Best Practices, and direct access to the Inquiry Response Tool (IRT).



This read-only role also allows servicers to access the portal, view excess fee requests, perform searches, and export search results.



These features are only available with the **PROP360_PROD_EXCESSFEES_READONLY** user role, which can be added in Technology Manager. Review *System and Access Requirements* in the [Property 360 Expense Reimbursement User Guide](#) to obtain this role.

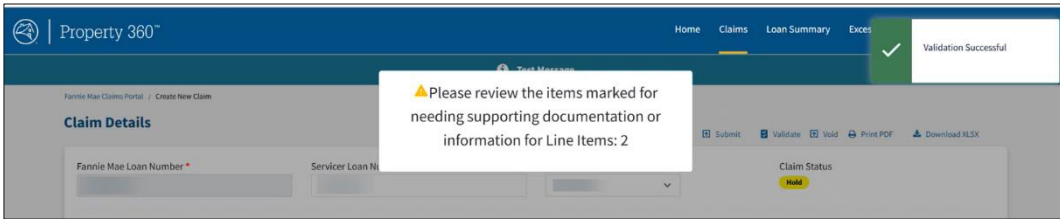
NOTE: Users with **PROP360_PROD_EXCESSFEES_SUBMISSION** will not be able to utilize the feature. If this role is currently active, it must be removed.



Additional Auto-Pending Submitter Action (PSA) Features

Additional edits prior to a claim being reviewed have been added to the auto-PSA feature. If applicable, servicers must address Missing Documentation, Duplicate, and/or Recoverability edits **before** a claim can be reviewed by an internal processor.

Required edits can be addressed prior to submission when a claim is validated and the edit fires on a line item or after submission when the claim is automatically sent to PSA.



Claim Details

Submit Validate Void Print PDF Download XLSX

Fannie Mae Loan Number * Servicer Loan Number * Seller Servicer ID * Claim Status: Pending Submitter Action

Claim Number * Claim Type * 571 Claim Request Date/Date Identified * 3/6/2025 First Time Vacancy Date mm/dd/yyyy

Submitter * Submitter POC * Copied From Last Validation Date 03/06/2025 12:00 PM

Line Items	Loan History	Edits	Comments	Claim Chronology	Loan Notes	Excess Fees	Line Item Chronology				
EDIT	TRANS ID	FM LINE ID	EXPENSE TYPE	EXPENSE SUBTYPE	SERVICE START DATE	SERVICE END DATE	RECOVERABLE	REQUESTED AMOUNT	REIMBURSEMENT AMOUNT	OPEN EDITS	STATUS
<input type="checkbox"/>	1		Property Preservation	Service Fee (301)	03/06/2025			\$10.00	\$10.00	2	Submitted
<input type="checkbox"/>	2		Property Preservation	Service Fee (301)	03/06/2025			\$10.00	\$10.00	4	Marked For Review
Grand Total								\$20.00	\$20.00		

Delete Line Item Add Line Item

Pending Review status for Servicers on Bulk Upload

Property 360 now provides a description of the Pending Review status for Bulk Upload files. Servicers can review a File Level Error(s) message and note the bulk file must be reviewed by an internal processor before processing of the file begins

Submitted Files

Filter Download XLSX

FILE NAME	FILE ID	FILE STATUS	TOTAL RECEIVED	AUTO-APPROVED	REJECTED	MANUALLY REVIEWED	HOLD/VOID	SUBMITTED DATE	PROCESSED DATE	SUBMITTED BY
BULK_CLAIM_22.zip	38135	PENDING REVIEW	1					03/06/2025	03/06/2025	

Requested Amount \$0.00 Reimbursement Amount \$0.00

Download claim file View file details

File Level Error(s)
Bulk file is pending review by the internal processing team. Please wait for the file to be processed in approximately 1 business day.

Additional Resources

For additional information, refer to the [Property 360 page](#) or submit a request using the [Inquiry Response Tool](#).