



# Master Servicing Platform Release

## Master Servicing Portfolio Manager 3.3 Release Notes

October 2023

Effective October 27, 2023, the **Master Servicing Portfolio Manager 3.3 Release** will be implemented. Master Servicing Portfolio Manager is an application that offers servicers management oversight and self-service functionality related to performance, loan activities and portfolio management that will help drive efficiency and straight through processing. The application provides servicers access to Loan and Cash exceptions allowing both servicers and Fannie Mae visibility into Resolution Plans. The application also provides near real-time access to self-serve data downloads (PFP Book, PFP New Issue, ARM, Fixed, Enhanced, Enhanced MBS, Enhanced S/S Whole Loans and Portfolio Summary Report) at the portfolio level to aid in loan and cash reconciliations.

The release will include the following:

### **Data Request**

The Data Request capability in Master Servicing Portfolio Manager will now also include the **Liquidation Report** which is a near real time report that provides a list of all current cycle liquidations that have been reported and accepted as of the point in time for the selected activity period. The purpose of this new report is to provide servicers access to near real time liquidation data at the 9-digit level via self-serve downloadable files to aid in reconciliation and research. The selection of a prior activity period will show the final list of liquidations for the selected activity period.

For additional details on how to navigate through the Data Request capability, refer to the user guide under the help button on the Master Servicing Portfolio Manager home screen.

### **Additional Information**

For more information about this release, please reach out to [master\\_servicing@fanniemae.com](mailto:master_servicing@fanniemae.com)