

Master Servicing Release Notes

Master Servicing Portfolio Manager 24.3 Release

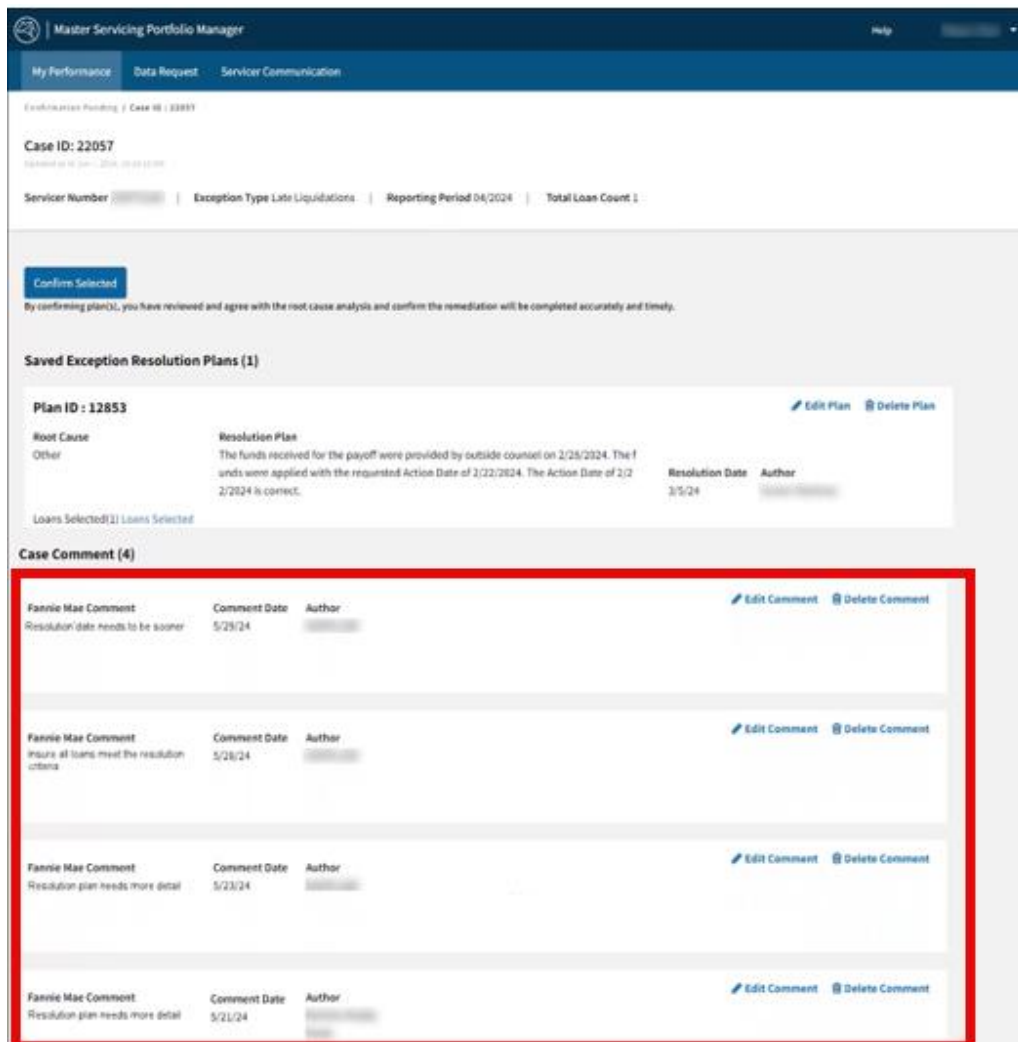
June 27, 2024

Master Servicing Portfolio Manager is an application that offers servicers management oversight and self-service functionality related to performance, loan activities and portfolio management that will help drive efficiency and straight through processing. The application provides the self-service capability to access Loan and Cash exceptions, allowing both servicers and Fannie Mae, visibility into Exception Resolution Plans.

Enhancements

This release includes the following User Interface (UI) enhancements under “**My Performance**” tab:

- **Adding Fannie Mae Comments** – Fannie Mae comments will now appear in their own separate section, making it easier to distinguish between servicer resolution plans and Fannie Mae comments.





Additional Helpful Resources

For more information about this release, please contact future_of_servicing@fanniemae.com or 1-800-2FANNIE.

Other helpful resources:

- Read the [Master Servicing Portfolio Manager User Guide](#)
- Visit the [Master Servicing Portfolio Manager](#) Product page