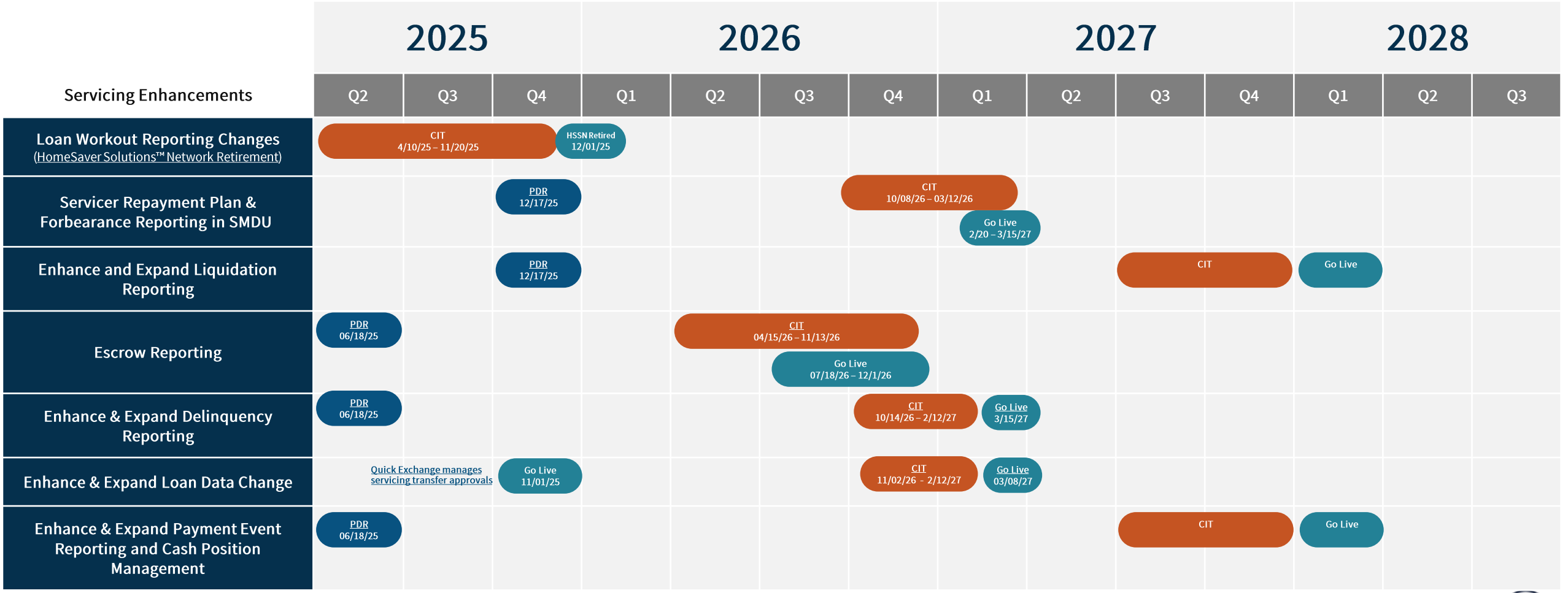
Servicing: Elevated through innovation

Implementation timeline for Fannie Mae's servicing enhancements

Our incremental roll-out plan enables controlled testing, reduces risk, and allows for a smoother pathway to industry-wide transformation. Servicers must comply by the final Go Live dates.



[Review Lender Letter LL-2026-05]

Disclaimer: This implementation timeline is subject to change based on business priorities.

As of August 2026

Revision Log

Implementation Timeline to Upcoming Servicing Processes & System Changes

Date	Version #	Description
August 2025	Version 1.0	Initial document publication
May 2026	Version 2.0	Published CIT and Production Go Live timelines for Servicer Repayment Plan & Forbearance Reporting in SMDU & Enhance and Expand Liquidation milestones
August 2026	Version 3.0	• Added milestone dates, including PDR publication, CIT and Go-Live dates for: Loan Workout Reporting Changes; Servicer Repayment Plan & Forbearance Reporting in SMDU; Liquidation Reporting; Escrow Reporting; Delinquency Reporting; and Loan Data Change (including Quick Exchange/eTransfer Retirement). • Added links to the Escrow Reporting, Delinquency Reporting and Loan Data Change CIT Plans and updated milestone references from Lender Letter LL-2025-02 to Lender Letter LL-2026-05 • Updated timeline title and descriptor and servicing enhancements names for clarity, including Loan Data Change and Enhance & Expand Payment Event Reporting and Cash Position Management.

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