

LoanSphere Invoicing™ 19.10 Release Notification

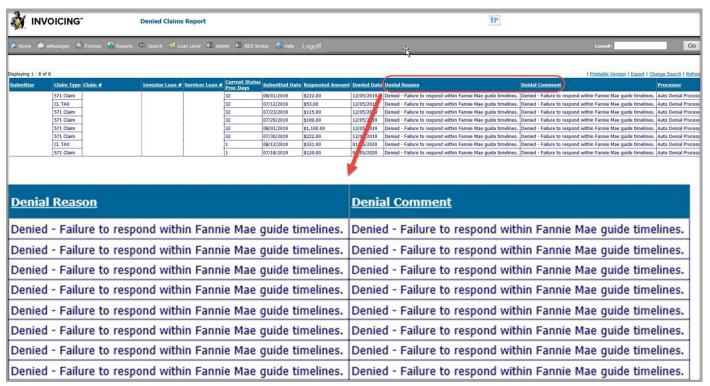
Denial Reason and Denial Comment Enhancement

February 19, 2020

Effective January 12, 2020, Denial Reason and Denial Comment columns were added to the Denied Claims Report.

Historically the Denied Claims Report did not contain the denial reason or denial comment in the results; however, with this enhancement, servicers can now view the reasons for a denial along with related comments.

The Denial Claims Report is shown below for your reference.



Additionally, a message will now appear notifying users when the Denied Claims Report results exceeds 50,000 records. If the results return more than 50,000, the servicer will be unable to proceed and will need to adjust their search criteria.

For More Information

For other related information, visit the <u>Servicer Expense Reimbursement page</u>.