

## HSSN Retirement Additional Info

Below are additional details regarding the exact processes which will be retired and are currently available in SMDU™ or will be available prior to the retirement of HomeSaver Solutions™ Network (HSSN).

Click [here](#) to view the Servicing Notice posted on October 30, 2019 announcing the retirement of HSSN, effective December 31, 2020.

Legend
Currently Available in SMDU
Remaining in AMN
Direct URL
Available in SMDU by Q3 2020

### Form 571

[Create Disbursement](#)  
[View/Update Disbursement](#)  
[View Checks Issued](#)

[View Disbursement Batch Status](#)  
[File Upload](#)

### Home Savers Solutions Network

[Create/Submit Closed Loan Modification Case](#)  
[Create/Submit Closed Preforeclosure Case](#)  
[Create/Submit Closed Deed In Lieu Case](#)  
[File Transfer Portal](#)  
[Fannie Mae's Workout Profiler™](#)  
[Close Approved Cases](#)  
[Cancel Modification Cases](#)  
[Enter Trial Period Data Request](#)  
[Reclass Transactions/Reports](#)

### Home Savers Solutions Reporting

[Query Manager](#)  
[Closed Case Query Manager](#)  
[Query Case Letters](#)  
[Bulk Upload Mod Cases Query](#) \*

**NSO Valuations**  
[Special Program](#)

### Delinquency Reporting

[Query/Modify/Delete Delinquent Loans](#)  
[Add New Delinquent Loan](#)  
[Upload Delinquent Loans](#)  
[View Delinquency Exception Details Report](#)  
[View Delinquency Exception Summary Report](#)  
[View Lender Delinquency Statistics Report](#)

### REO Notification

[REO Notification File Upload](#)  
[Add REO Notification](#)

[View Property Information](#)  
[View/Add Comments](#)

[View REOgram Batch Status Report](#)  
[View REO Information Report](#)

### MI Reports

[Missing Claim Data Report](#)

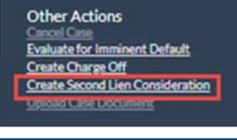
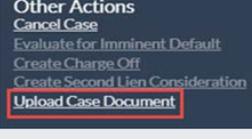
\* Available only to Servicers using SMDU via a B2B Integration.



## HSSN Functionality Available in SMDU UI\*

The table below identifies the HSSN processes that are currently available in the SMDU UI and the associated icons or links as they are displayed in the UI.

Interactive training modules to learn how to use the SMDU UI are available to users with SMDU UI credentials within the application by clicking on the Ask Poli widget and on the [SMDU page](#).

HSSN Link	HSSN Link Description	Action(s) in SMDU UI
Fannie Mae's Workout Profiler	Submit Non-Delegated Preforeclosure Sale Case	Create Short Sale 
Fannie Mae's Workout Profiler	Submit Close Non-Delegated Mortgage Release™ Case (Create and close a case)	Create Mortgage Release  Close Case 
Fannie Mae's Workout Profiler	Submit Non-Delegated Workout "Charge Off" requesting review by Fannie Mae	Create Charge Off 
Fannie Mae's Workout Profiler	Submit Non-Delegated workout: "2nd Lien Consideration" requesting review by Fannie Mae	Create Second Lien Consideration 
Document Upload	Upload documentation to support case review by Fannie Mae	Document Upload 

\*This chart will be updated as additional functionality is added to the SMDU UI.