Appraiser Quality Monitoring (AQM) List Access Job Aid

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This job aid provides information about how to access the Appraiser Quality Monitoring (AQM) list. See Lender Letter LL-2013-10 for more information about AQM.

- AQM access is available to Fannie Mae-approved sellers and servicers. Lenders may inform service providers with which they have a business relationship, including appraisal management companies (AMCs), of the presence or absence of a specific appraiser on the list. The actual AQM list may not be distributed.

- The AQM list is restricted content accessed via the AQM page on the Fannie Mae business portal.

- To access the AQM list, lenders may set up access through Technology Manager.

- Contact your organization's Technology Manager (TM) Corporate Administrator for access.

TM Corporate Administrators:

- To provision application access for your organization, go to Manage Applications, then Available Applications. The application name is Appraiser Quality Monitoring. **This step must be completed before you can add users.**

- To provision user access, go to Manage Users and Grant Application Access to add the AQM application to each user's profile.

- See the Technology Manager for Administrators Managing Applications Job Aid for more detailed instructions on adding applications and granting user access.

TM User Administrators:

- To provision user access, you must have this application added to your list of managed applications, which can be done by submitting the Technology Manager Registration Online Request Form.

- See the Technology Manager Administrator Registration Job Aid for more detailed instructions.

Additional information about the AQM process is provided in the FAQs.

Contact your customer delivery team or the Technology Support Center at 800-2FANNIE (800-232-6643) if you need assistance.