

# Fannie Mae Active Document Custodians 2025

A seller/servicer must select an eligible document custodian to certify and hold custody of documents relating to mortgage loans it sells to Fannie Mae. The list below identifies all Active Document Custodians that are approved to certify and hold mortgage loans for Fannie Mae.

**\* Indicates Document Custodians accepting new business**

Document Custodian	
<b>Associated Bank, N.A.</b> Escrow Administration Manager 1305 Main Street Stevens Point, WI 54481	<b>Banco Popular de Puerto Rico *</b> Trust Vault Supervisor 153 Ponce de León Avenue Calle Popular y Vieques Building San Juan, PR 00918 Phone: 787-765-9800 ext. 506671
<b>Bank of America, N.A.</b> Collateral Vault Operations Senior Vice President 4500 Amon Carter Blvd Fort Worth, TX 76155	<b>Bank of New York Mellon Trust Company, N.A. *</b> Document Custodian 2322 French Settlement Road, Suite 100 Dallas, TX 75212 Phone: 800-677-2669
<b>Citibank, N.A</b> Vice President 20 Commerce Drive O’Fallon, MO 63366	<b>Citizens Bank, N.A</b> Vice President 10561 Telegraph Rd Glen Allen, VA 23059 Mailstop: VAM182
<b>Computershare Trust Company, N.A.*</b> Document Custody – Agency Relations Team 1015 10th Avenue SE Minneapolis, MN 55414 Minneapolis, MN 55414 Phone: 612-469-6343 or 612-380-4302	<b>Deutsche Bank National Trust Company*</b> Director 1761 E. St. Andrew Place Santa Ana, CA 92705 Phone: 714-247-6045
<b>Fifth Third Bank</b> Custodian Note Vault Manager, AVP 5001 Kingsley Drive 1MOB21 Cincinnati, OH 45227	<b>Flagstar Bank, FSB</b> Vice President 5151 Corporate Drive Troy, MI 48098
<b>JPMorgan Chase Bank, N.A.*</b> Executive Director/Custody Services 780 Delta Drive, Mail Code LA4-1040 Monroe, LA 71203 Phone: 318-432-6689	<b>PNC Bank, N.A.*</b> Operations Group Manager, Vice President 3232 Newmark Drive Mailstop B6-YM10-01-2 Miamisburg, OH 45342
<b>Regions Bank*</b> Document Custody Manager Sherron Tarver 2050 Parkway Office Circle, 1 <sup>st</sup> Floor Hoover, AL 35244 Phone: 205-766-5230	<b>Salem Five Cents Savings Bank</b> Senior Vice President 210 Essex Street Salem, MA 01970



## Document Custodian

### **Truist (fka Branch Banking and Trust Company)\***

Senior Vice President  
5130 Parkway Plaza Boulevard  
Charlotte, NC 28217

### **Truist (fka SunTrust Bank)**

Vice President  
1001 Semmes Avenue  
Richmond, VA 23224

### **The Huntington National Bank**

Vice President, Document Custody  
5555 Cleveland Avenue  
GW0221  
Columbus, OH 43231

### **Trustmark National Bank**

Ginnie Mae-Fannie Mae Specialist  
201 Country Place Parkway  
Pearl MS 39208

### **Ulster Savings Bank**

QC Underwriter/Coordinator  
180 Schwenk Drive  
Kingston, NY 12401

### **United Community Bank**

Attn: Trust Department  
120 S. Chatham Road  
Springfield, IL 62704

### **US Bank, N.A. \***

Vice President, Document Custody Services 214 N.  
Tryon Street, 26th Floor  
Charlotte, NC 28202  
Phone: 212-951-8549  
*Multiple Sites – FL, IA, MD, MN, SC*

### **Webster Bank, N.A.**

Document Custodian  
200 Executive Boulevard  
Southington, CT 06489

### **Wilmington Trust, National Association \***

Document Custody Product Lead  
693 Seneca Street, 415  
Buffalo, NY 14210-1324  
Phone: 443-835-6546