

Condo Project Manager Release Notes

June 10, 2026

The following Condo Project Manager™ (CPM™) enhancements and features will take effect on June 10, 2026. These new CPM features make it easier for lenders to submit, manage, and track requests, edits, and status reviews. With a more intuitive search experience, real-time visibility into request status, and guided workflows that support complete and accurate submissions, lenders can work more efficiently, reduce delays, and gain greater confidence in every step of the process.

Enhancements to Project Search

Find the correct condominium project the first time with an improved search experience. These updates reduce “no match” and duplicate project results, helping lenders more quickly determine if a project exists in CPM or if a request to add a project is needed.

Search enhancements include smarter matching of project names, addresses, common address variations and abbreviations, and more accurate identification of existing projects.

New Lender Requests Features

Experience a simpler, faster, and more secure way to request new projects and phases be added to the database, update existing project details, and request Fannie Mae status reviews for projects, directly within CPM.

- **New workflows** allow lenders to request new projects and phases, updates to existing project or phase information, and request status reviews for existing projects.
 - **NOTE:** Requests to add, edit, or review CPM status changes will **no longer be accepted via email**. Users submitting these requests to the CPM Manage mailbox will be directed to submit them in CPM instead
- **The Lender queue** displays all organization-specific CPM requests (Ex: Lender ABC users will see all requests submitted by any Lender ABC user.)
- An organization-specific **Request Feed** tracks updates to submitted requests and shows request history of projects.

Requesting New Projects and Phases

If a project is not found during the initial search, users can request to add the project to CPM. The workflow button becomes available only **after** the search is completed.

- The request process determines whether a project is classified as “New” or “Established.” For projects classified as “New”, users will have the options to also request phase additions within the same request, removing the need for separate submissions.
- If phase information is not available, users can request phases be added at a later time by clicking the designated button on the project’s page.
- A new document upload feature allows users to upload the appropriate documents directly in CPM.

Requesting Edits to Existing Projects and Phases

If project information is not accurately displayed in CPM, users can request edits to a project with documentation to support the requested change.

- A button will be visible within a project’s *Project Information* section of the page to request an edit.
- The workflow enables users to request updates to specific fields, enter the desired changes, and upload the required supporting documentation.



Requesting Status Reviews for Existing Projects

If a lender identifies information that conflicts with the project's CPM status, users can request a review by submitting a summary, risk analysis, and supporting documentation.

- A button will be visible within the project's *Fannie Mae Review Status* section.
- The review options are dynamic and depend on the project's *Fannie Mae Review Status* at the time of making the request.

What's Not Changing

PERS Submissions

The PERS process will remain unchanged and continue to go through pers_projects@fanniemae.com.

Additional information on PERS can be found in the *Selling Guide* [B4-2.2-06, Project Eligibility Review Service](#).

CPM Technical Support

For any technical issues with CPM, you can reach the CPM Technical Support Center at 1-800-2FANNIE (800-232-6643): Select Option 1, then Option 1.

Technical issues include login or access issues and general system defects.

Selling Guide Support

For any *Selling Guide* related inquiries, you can reach our *Selling Guide* Support Team at 1-800-2FANNIE (800-232-6643): Select Option 1, then Option 2

Selling Guide related inquiries would include policy questions such as 'Is catastrophic ground collapse coverage acceptable in lieu of Sinkhole coverage?'

NOTE: Updates to the CPM Quick Start Guide and User Guide will be released alongside the new feature deployment on June 10.

Questions and Information

Lenders can contact their **Fannie Mae Market Engagement Team** for additional information.