

Condo Project Manager Release Notes

February 24, 2025

Effective as of November 20, 2024, Condo Project Manager™ (CPM™) implemented a release which includes the following system enhancement:

• The new comment section will now include additional details regarding delivery restrictions applied to a project record and the reason(s) for the Unavailable status.

New Comments Section

CPM now provides additional details for the reason a project has been made 'Unavailable' or why a delivery restriction has been applied to a project record. The additional detail will be presented in a new comment section at the bottom of the project details screen in CPM. These comments may include the reason for the eligibility issue or delivery restriction, and/or what is needed for a resolution, should one be possible.

The additional detail will be a valuable resource for our customers to identify and troubleshoot issues within CPM and alleviate the time and effort necessary to contact Fannie Mae outside of CPM for those details.

Additional Resources

Review the resources below for more information on how to use CPM:

- CPM FAQs
- <u>CPM Quick Start Guide</u>
- <u>CPM User Guide</u>

Questions and More Information

Lenders can contact their Fannie Mae Business Account Management Solutions (BAMS) team for additional information.