Condo Status Finder

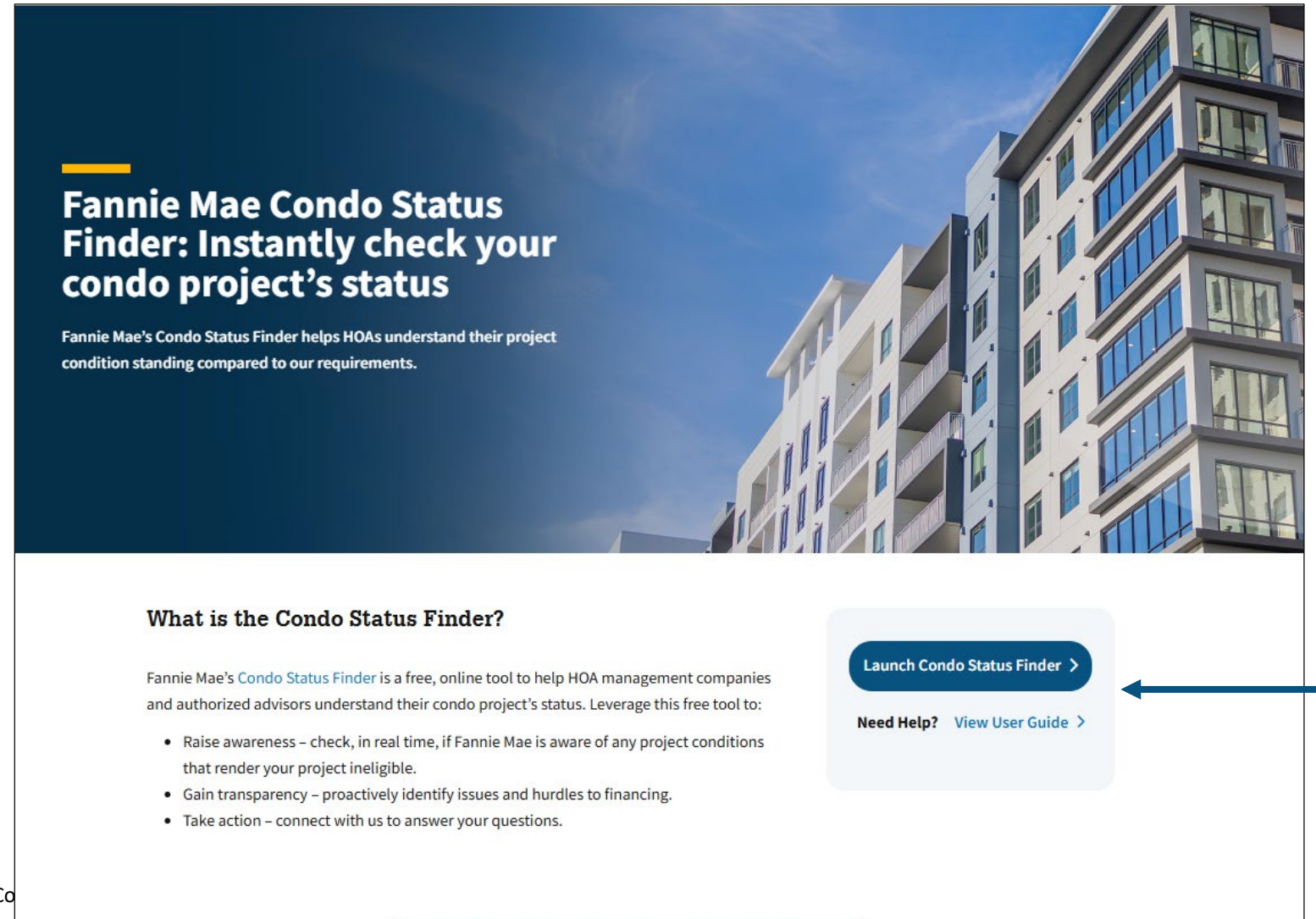
User Manual

September 2025

Fannie Mae®

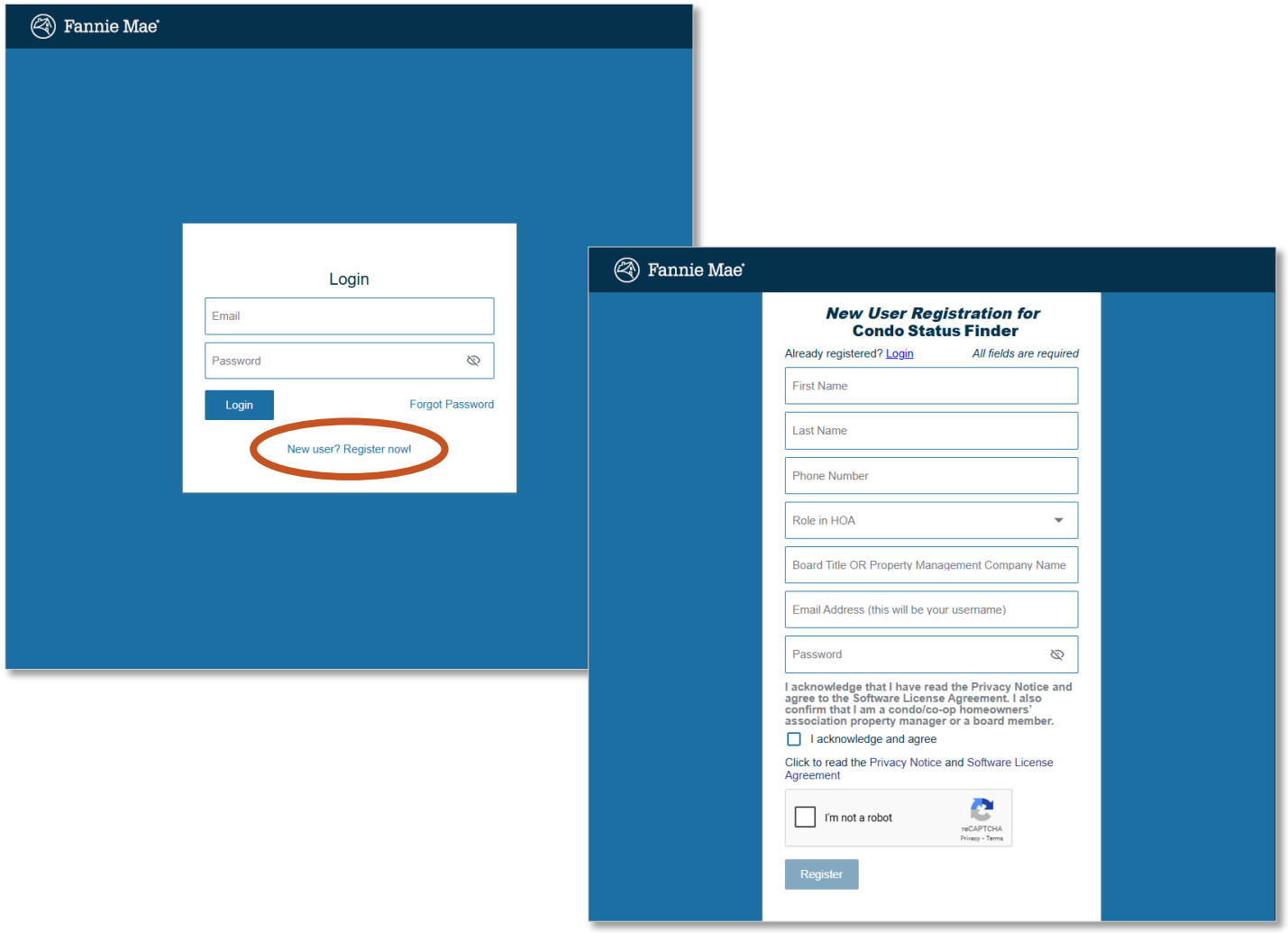
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Accessing Condo Status Finder



Click the "Launch Condo Status Finder" button on the Condo Status Finder page

New user registration



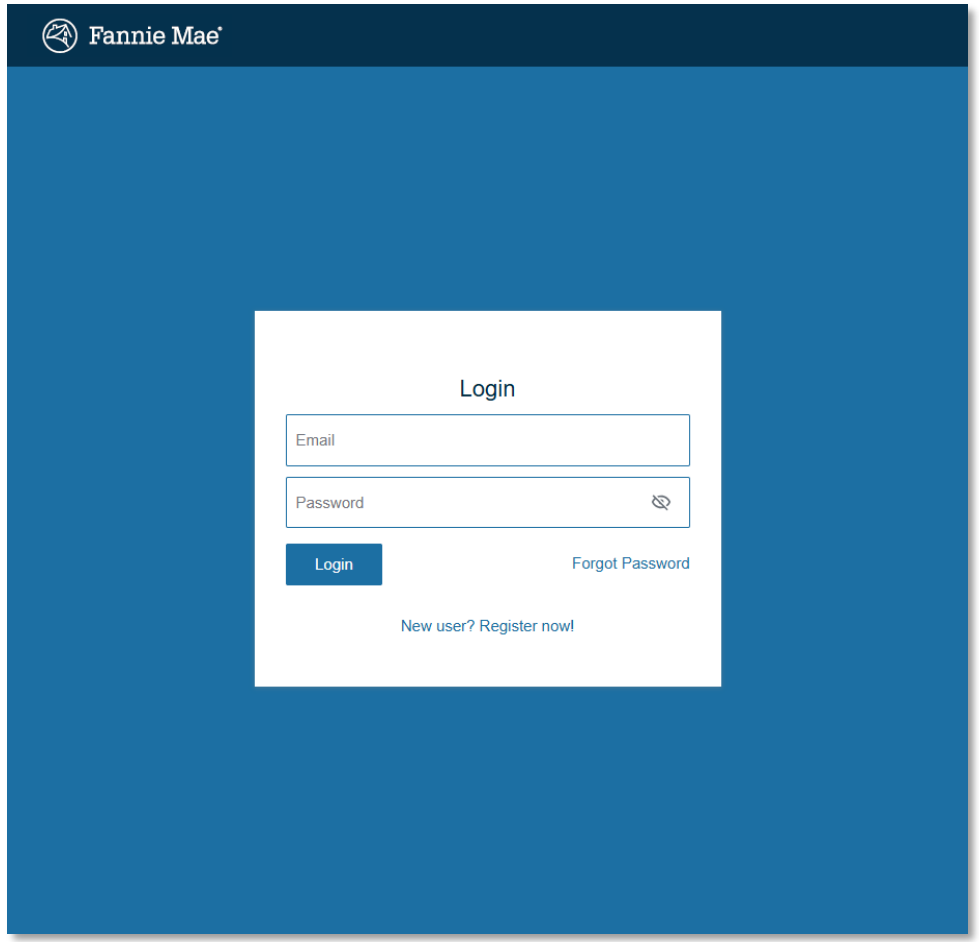
New users must register to use the Condo Status Finder tool. Click on "New user? Register now!" to begin the process.

As part of the registration process, users will review and acknowledge the privacy notice and Software License Agreement by checking the box next to "I acknowledge and agree".

New users will receive a code via email to enter once they click the "Register" button. This code confirms that the user email is the accurate email to link to the Condo Status Finder account.

The user's email address will be the username for future logins.

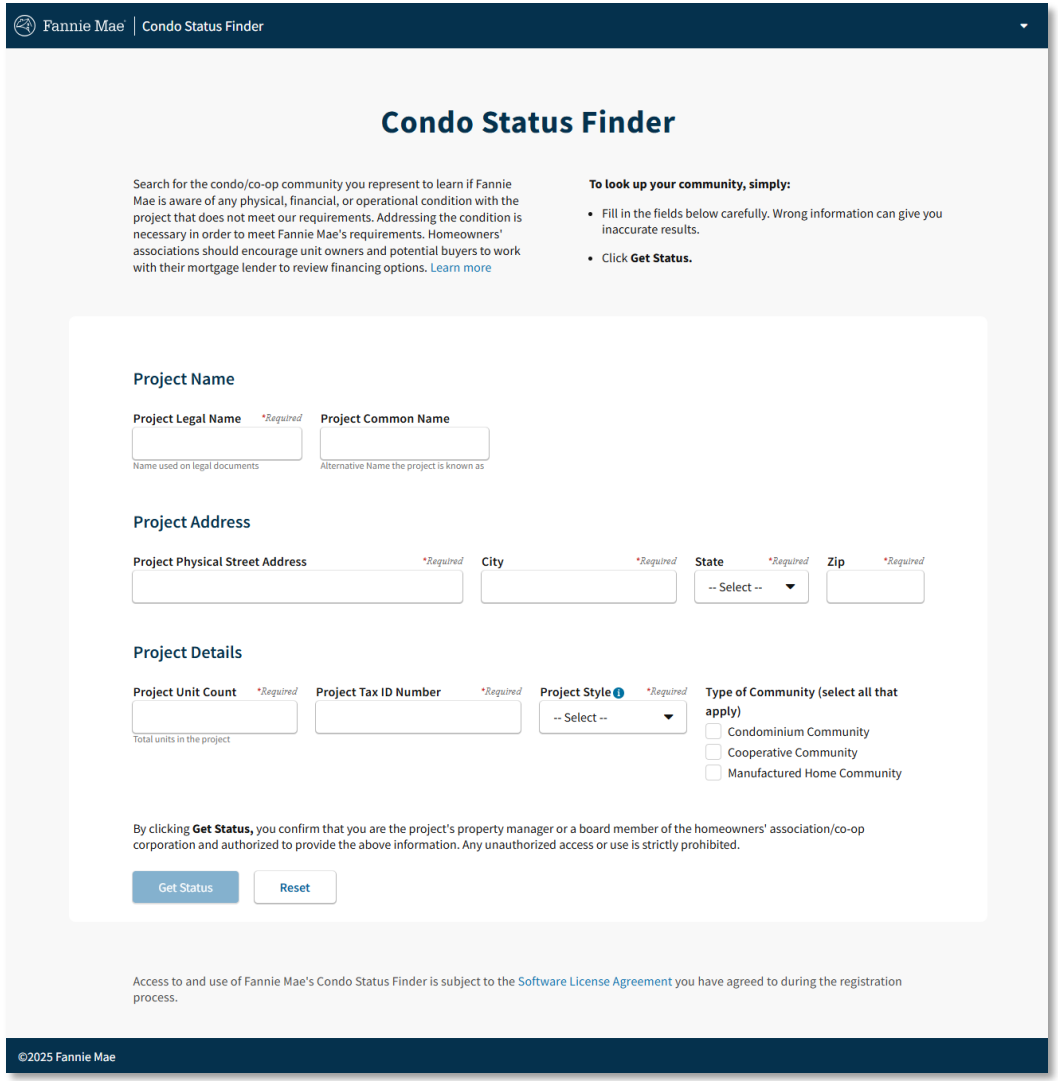
Returning user login



Returning users will log in with their registered email address and password.

There is a “Forgot Password” option for users that may have lost their password.

Condo Status Finder form



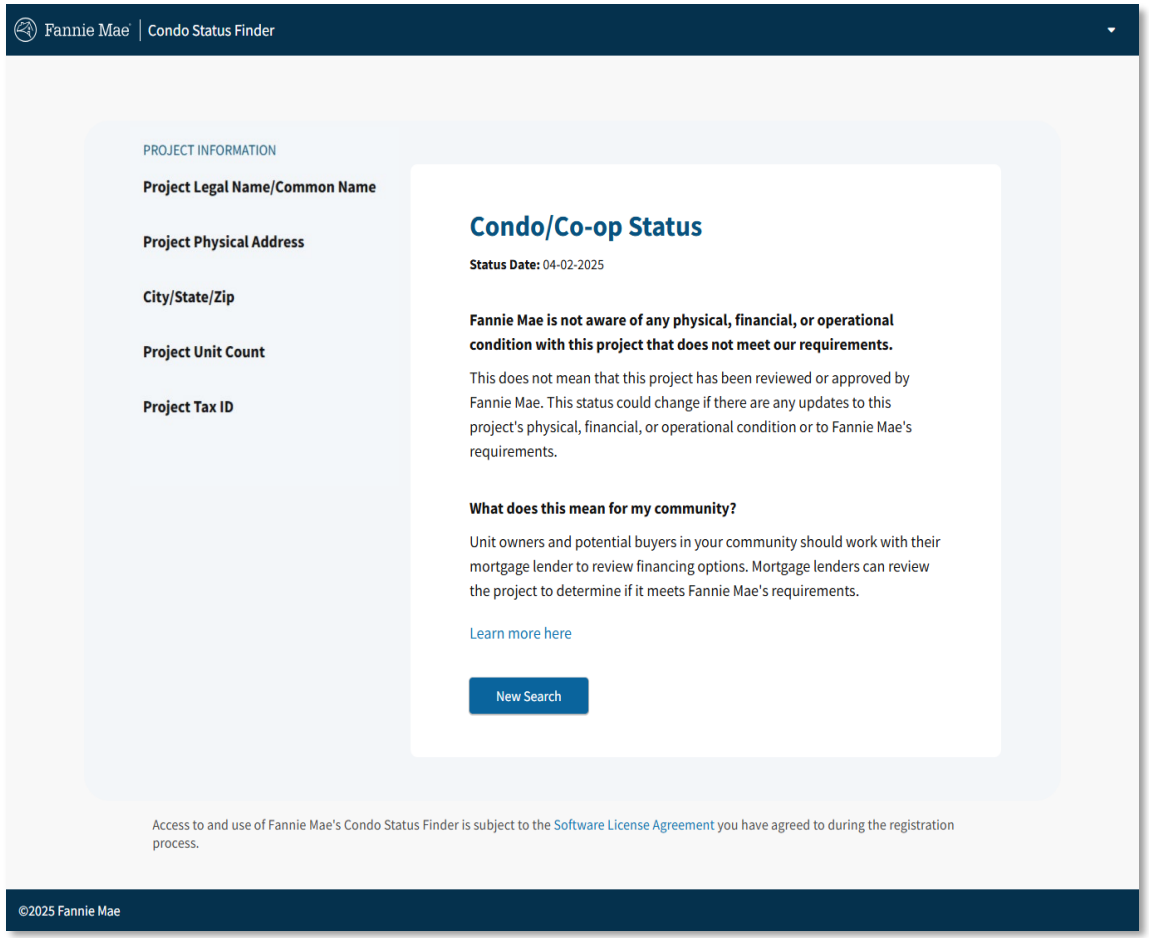
Users enter key information on this page that allows the Condo Status Finder to search and identify the correct project record.

All fields with a red asterisk (*) are required.

If the Condo Status Finder identifies more than one potential record, users will be asked to select the correct record to proceed.

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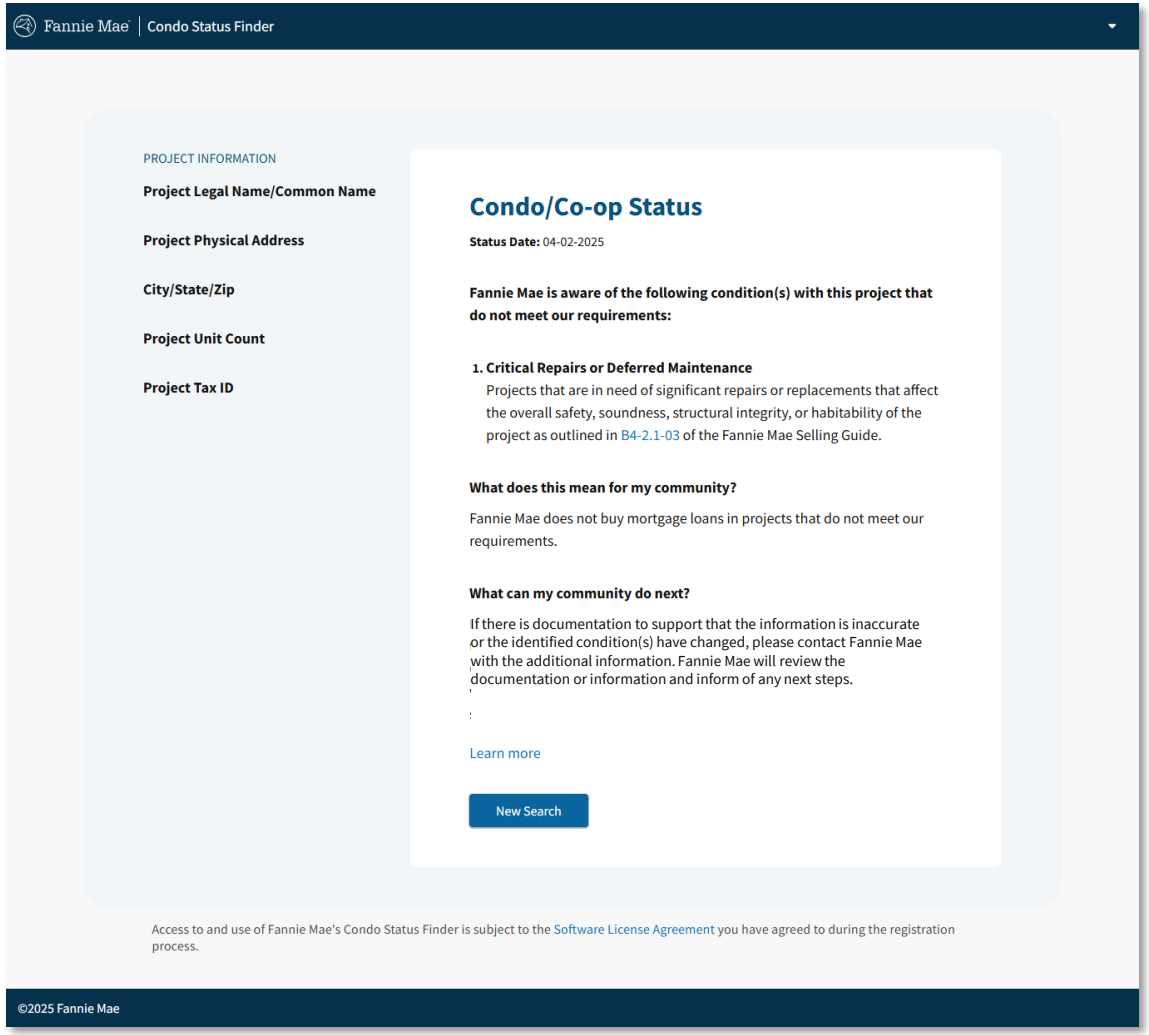
No findings result



This screen will display when Fannie Mae identifies a project, and we have no adverse information concerning the project's eligibility.

It simply means we have found the project record, and the project is not currently identified as ineligible. This does not mean that the project has been reviewed or approved by Fannie Mae.

Ineligible conditions result



This screen will display when Fannie Mae identifies a project record with one or more conditions that do not meet our eligibility requirements.

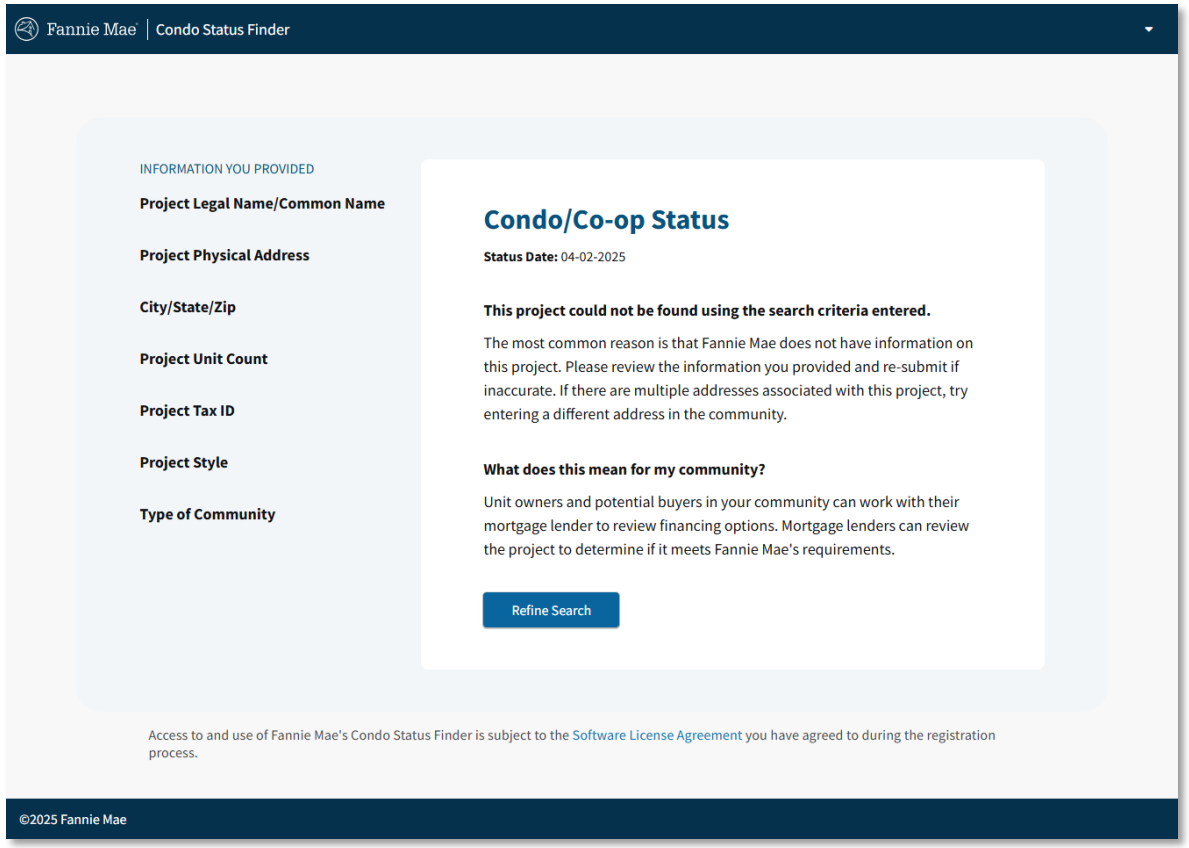
The eligibility requirements in question are provided with a brief description.

Users are provided a link to contact Fannie Mae with additional information and documentation necessary to resolve the identified issue(s).

The email is routed to Fannie Mae to respond directly to the HOA after reviewing the submitted information and documentation.

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No project result



This screen will display when the information entered into the Condo Status Finder form does not match any project information in our records.

It simply means we could not find the project based on the information entered.

Users may refine their search by clicking on “Refine Search”.

Note: Fannie Mae does not have information for all projects in the United States.



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