



# Checklist for new Servicing Marketplace sellers



The following provides guidance for sellers new to Servicing Marketplace® in preparation for making their first servicing-released commitment with the tool.



## Prerequisites/Qualifications

### Net worth Notes

- Does the servicing buyer have different net worth requirements than Fannie Mae?
- If yes, how is net worth calculated?

### Volume requirement Notes

- Is there a minimum volume requirement?
- Is there a volume cap?
- If yes to either, when and how is it applied?

### Vendor application process Notes

- What documents and information are required?
- What is the average turn time to process an application?
- If the seller has an existing relationship in another capacity with the servicing buyer, is the application process streamlined?



## Products

### State restrictions Notes

- Does the servicing buyer buy loans in states where seller does business?

### Fannie Mae Selling Guide vs. overlays Notes

- Does the servicing buyer have guideline overlays compared to Fannie Mae's standard *Selling Guide*?

### Fannie Mae programs Notes

- Does the servicing buyer have caps, overlays or prohibit certain products/programs? Such as (but not limited to):
  - HomeStyle®
  - Manufactured Housing/MH Advantage
  - HomeReady®
  - Community Land Trust
  - High Balance
  - eNotes



## Products (continued)

### Guideline variances Notes

- Does the servicing buyer restrict purchases of mortgage servicing rights (MSRs) where any of the following apply:
  - Fannie Mae Contract Variances
  - Single Loan Waivers
  - Loans with Recourse (SFC 001)
  - Temporary Flexibilities (i.e. COVID-19, etc.)

### Seasoned loans Notes

- Does the servicing buyer have loan seasoning limitations?



## Price/execution

### Execution type Notes

- Does the servicing buyer offer both best efforts and mandatory commitments?

### MSR pricing access/process Notes

- Is the servicing buyer's servicing release premium (SRP) pricing available in Servicing Marketplace?
- If no, how can sellers view the servicing buyer's SRPs?
- Does the servicing buyer provide seller access to SRPs outside of Servicing Marketplace?

### System integrations Notes (if applicable, ask these questions to your hedge service provider)

- Is the servicing buyer integrated with the seller's:
  - Hedge firm
  - Pricing Product Engine (PPE)
  - Loan Original System (LOS)
- If no, is the seller set-up is required prior to completing a servicing purchase?
- If seller set-up is required prior to purchase, what pre-requisites are there for the seller (API Development, etc.)?
- If systems integration is not available at the time of servicing purchase from a seller, how does the servicing buyer convey key information and offer terms to the seller?

### Commitment Policies Notes

- What are the servicing buyer's pricing and commitment policies?
- If/How do they differ from Fannie Mae's?
- Under what circumstances would a servicing buyer issue a pricing change to a seller (commitment extension, etc.)?
- Does the servicing buyer have any commitment limitations, such as no commitments greater than 60 days?



## Process

### Black out dates Notes

- Does the servicing buyer have blackout purchase dates?
- How does the buyer's delivery date requirements align with tie into RESPA hello/goodbye letter procedures?

### Servicer transfer process Notes

- What is the servicer transfer process and instructions?

### Loan delivery data Notes

- Does the servicing buyer require an additional Servicing Released File (SRF) (data set) upon delivery?
- Is there a required format?
- What's involved to create the SRF File?

### Delivery process/requirements Notes

- What are the servicing buyer's delivery process and requirements:
  - Where and when to send loan file?
  - Is there a delivery checklist?
  - Are there stacking order requirements?

### Document custodian relationships Notes

- Which document custodian does the servicing buyer use?
- Is use of the servicing buyer's custodian required?
- Will the servicing buyer allow for note transfers?  
(See [Selling Guide A3-3-04, Document Custodians](#))

### Assignment process Notes

- If the seller is not MERS ready, what is the assignment process?
- Are there additional procedures if the seller does not use the servicing buyer's document custodian (where note transfers would apply)?

### Funding process Notes

- Does the servicing buyer offer All In Funding?
- How are escrows factored in during funding?
- If and when do funding hold backs apply?

### EPO/EPD/Repurchase Policies Notes

- Do the servicing buyer's Early Pay Off (EPO)/Early Payment Default (EPD)/Repurchase policies and procedures differ from Fannie Mae's policies and procedures?
- If yes, how do the policies and procedures differ from Fannie Mae's?
- Can the servicing buyer accommodate repurchase alternatives (recourse, indemnification, etc.)?