Fannie Mae

Servicing Events Reporting – Application Programming Interface (API) Planning Guide

September 10, 2026

Version 2.0

Servicing Event Reporting API Planning Guide

This planning guide provides a high-level overview of Fannie Mae Servicing Application Programming Interfaces (APIs) that support reporting changes under Lender Letter LL 2026-05 - Advance Notice of Changes to Servicing Processes and Systems and outlines what acting servicers and Technology Service Providers need to do to get started. These APIs are designed to improve data exchange, operational efficiency, and compliance across servicing processes.

What to Expect

You will use this guide to understand the engagement process for integrating to the new Fannie Mae APIs. The technical instructions and details are in the Technical Resources section below and will be made available during the integration discussions.

Process Overview

Step 1: Express Interest

- **Servicers**: Email the Servicing Solutions team.
- **Technology Service Providers**: Submit the Intake Form and select **Fannie Mae API** and the applicable API (e.g., Escrow Reporting or Delinquency Reporting) from the drop-down under the Fannie Mae Products section.

Step 2: Integration Discussions

- Fannie Mae reviews your request for fit assessment and use case validation. As part of the review, Fannie Mae might:
  - Schedule a discovery call to get more information about your integration plans
  - Request a proposed workflow document representing how your product will interact with your clients using the API
- If approved, the Fannie Mae Integration Team will:
  - Schedule a kickoff discussion
  - Review the integration approach and expectations
  - Provide integration guides and facilitate access to non-production Swagger documentation.

Step 3: Onboarding & Set-Up

- During onboarding, the Fannie Mae Integration Team sets up the required user IDs and system IDs for you (servicers and Technology Service Providers).

Step 4: Testing

- Acting servicers and Technology Service Providers will coordinate with the Fannie Mae Integration Team to confirm connectivity to the applicable API environment.
- Acting servicers and Technology Service Providers will complete any customer integration testing scenarios, as applicable.

Step 5: Production

- Upon completion of testing, Fannie Mae notify your organization when production access can be provisioned through Technology Manager.
- Following notification, your corporate administrators should set up production access for API via Tech Manager. The integration team will also support your transition from acceptance testing to production.

Core Technical Resources

- **API Integration Guide**
  Provides onboarding and integration details, including:
  - Authentication and authorization
  - API endpoints and payload structure
  - Error handling and retry logic

  (It will be shared by Fannie Mae's Integration Team during onboarding.)

- **API Swagger (OpenAPI) Documentation**
  The system-of-record for API definitions and specifications.
  - Published in the Fannie Mae Developer Portal
  - Available to you upon credentialing

- **Business & Data Requirements**
  Please refer to the applicable **Servicing Events and Data Requirements** and **Technical Specifications** to understand reporting scope and data definitions. These documents are published on our web page.

Learn More

- You are encouraged to visit the Fannie Mae Servicing Platform website regularly to stay current on these changes and support your preparing for timely implementation.
- You are encouraged to subscribe to Fannie Mae's Selling and Servicing News to stay abreast of updates related to upcoming changes to our servicing processes and systems.
- Contact Integration Support for questions about APIs.

Document Change History

Document Change History			
Published Date	**Version**	**Modified Section**	**Description**
May 06, 2026	1.0	All sections	Initial Publication
September 10, 2026	2.0	Introduction, Process Overview, Learn More	• Updated the Lender Letter from LL 2025-02 to LL 2026-05. • Updated process to "Express Interest" for Acting Servicers. • Updated link to servicing platform web page. • Updated Step 5: Path to Production