



Servicing Guide Announcement (SVC-2020-06)

Nov. 10, 2020

The *Servicing Guide* has been updated to include changes to the following:

- [Disaster Payment Deferral](#)*: updates to reflect changes previously announced in the Evaluation Notices and payment deferral agreement
- [Miscellaneous revisions](#)*: updates to terminology

* Policy change not applicable to reverse mortgage loans.

Disaster Payment Deferral

As stated in [Announcement SVC-2020-05](#), we revised our [Evaluation Notices](#) and [payment deferral agreement](#) with regard to a borrower maintaining or losing HAMP “pay for performance” incentives to eliminate such action being tied to “good standing.” In follow-up to that announcement, we have updated [D2-3.2-06, Disaster Payment Deferral](#) accordingly.

Miscellaneous revisions

In multiple topics we have changed the term “curtailment” to “principal curtailment” for consistency across the *Guide* and in the [Investor Reporting Manual](#), which has also been updated. (The topic dates were not updated.)

See the *Servicing Guide* for details about these updates.

Servicers who have questions about this Announcement should contact their Fannie Mae Account Team, Portfolio Manager, or Fannie Mae’s Single-Family Servicer Support Center at 1-800-2FANNIE (1-800-232-6643).

Have Guide questions? Get answers to all your policy questions, straight from the source. [Ask Poli](#).