



AMN/HSSN 31.0.0.0 Release Notes

February 4, 2025

During the weekend of February 15, 2025, Fannie Mae will implement Release 31.0.0.0, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release and perform additional maintenance AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time on Saturday, February 15, 2025. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes, and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

Delinquency Reporting

- A new attribute, Loan Exception Consecutive Count, has been created to identify when a loan has had the same exception for multiple months in a row. This attribute has been added to the Delinquency Exception Details Report. As well, the existing last four columns of the report are being removed as they are no longer applicable.

Fannie Mae Delinquency Exception Reporting For the Month of: April, 2025 Servicer Number: <input type="text"/> Today: 01/14/2025 FINAL Report								
Error Type: Invalid FannieMae Loan Number. Please ensure the loan is reported on the Investor Reporting Application								
Fannie Mae Loan #	Servicer Loan #	Status Code Description	Reason Code Description	Current LPI Date	LPI as Of	Effective Date	Completion Date	Loan Exception Consecutive Period Count
Servicer # <input type="text"/>								
<input type="text"/>		28 - Modification	015 - Other	04/01/2025	04/2025	01/01/2024	08/01/2024	6
Errors Subtotal: 1								
Report Errors Total: 1								

- Beginning with this Release, the logic for the Illogical Code Combination exception has been updated so that if a BF (Trial Modification) or 28 (Modification) is reported in conjunction with Reason Code 031, Unable to Contact Borrower, the exception will no longer fire.
- The following links have been removed from the AMN Delinquency Reporting section as they are no longer applicable:
 - Forbearance Program Tracking Report
 - View Lender Delinquency Statistics Report
 - Query/Approve/Decline Forbearance and Repayment Plan