

# AMN/HSSN 30.4.0 Release Notes

**November 8, 2024**

During the weekend of November 16, 2024, Fannie Mae will implement Release 30.4.0, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release and perform additional maintenance, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time on Saturday, November 16, 2024. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes, and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

## Delinquency Reporting

Fannie Mae previously communicated that servicers are prohibited from reporting delinquency reason code 022 (Covid impacted borrowers) for new hardships identified on or after Nov. 1, 2023 and that servicers must continue reporting delinquency status information for a mortgage loan already being reported with reason for delinquency code 022 in the Nov. 2023 delinquency status reporting period (which is for Oct. 2023 activity) for as long as the COVID-19 related hardship continues, even if the borrower experiences another hardship concurrently.

Effective with December 2024 reporting for November activity, the reporting of delinquency reason code 022 (Covid impacted borrowers) will now generate a critical exception during monthly delinquency status code reporting, unless the 022 reason has been reported continuously since October 2023. Prior to this change, the exception generated a non-critical exception.

Impact: Effective with December 2024 reporting for November activity, loans which were not reported using delinquency reason code 022 (Covid impacted borrowers) prior to Nov. 1, 2023 will be prohibited from being reported using delinquency reason code 022 (Covid impacted borrowers) due to the introduction of the critical exception.