



## AMN/HSSN 29.0 Release Notes

**April 5, 2023**

During the weekend of April 15, 2023, Fannie Mae will implement Release 29.0, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time April 15, 2023. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

- AMN/HSSN General Updates

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- In support of the AMN/HSSN retirement, the File Transfer Portal link for internal and external users will be removed from the Home Savers Solution Network section in AMN. The File Transfer Portal may still be accessed directly via the [Single Family Technology page](#). Additionally, within the View Property Information screen, located within the REO Notification section, the View Letters and the Add Comments links will be removed.
- In support of Property360 the View Property Information and View/Add Comments links for internal and external users will be removed from the REO Notification section. For further information on Property360 for REOgrams please see [Property 360 | Fannie Mae](#).