



# AMN/HSSN 28.2 Release Notes

**June 8, 2022**

During the weekend of June 11, 2022, Fannie Mae will implement Release 28.2, which includes the changes and enhancements described below Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time June 11, 2022. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

- AMN/HSSN General Updates

## AMN/HSSN General Updates

During the mortgage loan modification process for mortgage loans in MBS Pools, the system will request reclass on behalf of the servicer once the following requirements are met: all trial period plan payments have been reported, and 3+ months of consecutive delinquency has been recorded, per the monthly delinquency reporting process. To ensure reclass is being requested by the system where possible, the following updates are being made.

- A new job is being added, which will run on the 15th prior to the final job that generates the reclass request file to Master Servicing. This new job will identify all Non-Delegated No Trial Loan Modifications in “Approved” status.
  - The active Non-Delegated Non-Trial Modification Campaigns include:
    - Bankruptcy (No Trials Payments)
    - Balloon Loans (Non-Delegated)
    - Litigation (No Trial Payments)
    - Special (No Trial Payments)
    - State Statute of Limitations
  - Prevent missing auto reclass on qualifying mortgage loans. New logic will sweep all active mortgage loan modifications on the 15<sup>th</sup> of each month to confirm all reclass criteria has been met and that the mortgage loan will get picked up on the final job that generates the file to Master Servicing to request reclass.
  - Prevent auto reclass on unqualified mortgage loans when a mortgage loan modification is cancelled or where trial period plan payments are nulled.
- Logic has been added to Loan Modification Auto Cancel processing to trigger Reclass Cancellation when Servicer Requested Reclass is present due to Auto Reclass logic. This process will not cancel any manual requests via AMN for Non-Conventional mortgage loan types.
- Logic has been added to update the approval timeline for aged modification requests from 1 day to 5 days for Non-Delegated Loan Modification cases where the Modification Effective Date is aged over 45 days. This extends the timeline for Loss Mitigation to approve the request and the Servicer to close the case before it is auto canceled. This change only applies to Non-Delegated Loan Modifications and does not include payment deferrals.