



AMN/HSSN 27.0 Release Notes

January 12, 2021

During the weekend of January 16, 2021, Fannie Mae will implement Release 27.0, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time January 16, 2021. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN:

- 24 Month Loan Buyout
- AMN/HSSN General Updates

24 Month Loan Buyout

The following system enhancements are being made in accordance with [Lender Letter \(LL-2020-13\)](#). System changes made to help implement 24 Month Loan Buyout required changes to both the existing exclusion file and the addition of an all new reclass request file.

MBS Exclusion File Enhancements

- Loans reported during the monthly delinquency reporting cycle with the following delinquency status codes will be included in the reclass exclusion file for that month. The timing of this exclusion file has not changed and will continue to be sent to Fannie Mae Master Servicing on Calendar Day 15. Master Servicing will use the exclusion file to exclude any loans reaching 24 months delinquency based on LPI if the loan is on the exclusion file.

Delinquency Status Code	Name
17	Short Sale Approved/Offer Received
12	Repayment Plan
32	Military Indulgence
59	Chapter 12 Bankruptcy
65	Chapter 7 Bankruptcy
66	Chapter 11 Bankruptcy
67	Chapter 13 Bankruptcy
69	Chapter 13 Bankruptcy Plan – Post-Petition Period Utilize
24	Drug Seizure
31	Probate
15	Short Sale Approved/Marketing Property
49	Assignment



- In addition to the above delinquency codes reported, loans will also be excluded if the delinquency reporting results in critical exceptions that are not corrected before the end of the delinquency reporting period.

New Reclass Request File

- In addition to the existing reclass request file which goes to Master Servicing on calendar day 15, an all-new monthly reclass request file has been created and will be sent to Master Servicing on the 22nd calendar day each month. This file will include special servicing option MBS mortgage loans that are active and have been reported:
 - by servicers to Fannie Mae's Servicing Solutions Systems as Mortgage Release workout 'in Review'
 - or by servicers or attorney as Referred to Foreclosure (Event E0120) to the DMRS application
- For more details on process requirements, please review the [24 Month Delinquent MBS Loan Reclassification: Fannie Mae Process Requirements](#) document.

HSSN Job Aids

- The following HSSN Job Aids have also been updated:
 - [Requesting Reclass Deselection/Reselection](#)
 - [Generating Reclass Transaction Reports](#)

AMN/HSSN General Updates

- REO Information Report – An enhancement has been made to return up to 15,000 records when downloading the REO Information Report to Excel. Previously only 5,000 records were returned in the download. If the report contains over 15,000 records the user will receive a message alerting them to apply additional filters.