

AMN/HSSN 26.4 Release Notes

October 7, 2020

During the weekend of October 10, 2020, Fannie Mae will implement Release 26.4, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

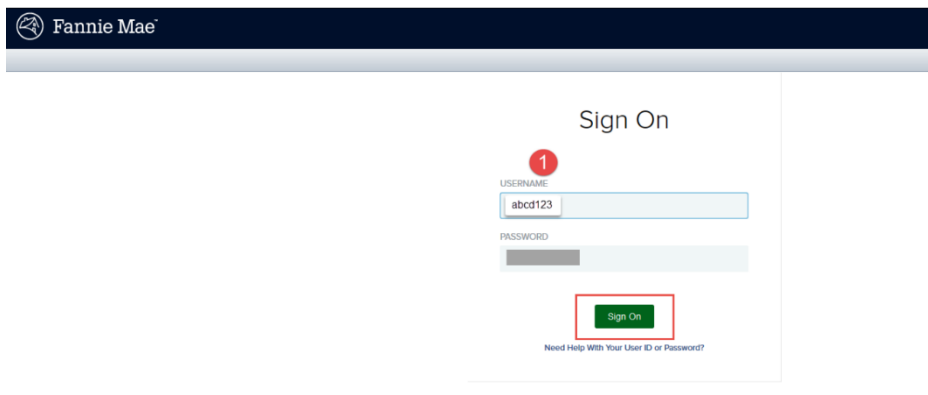
To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time October 10, 2020. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

New Sign on Screen for AMN/HSSN

Beginning with this Release, internal and external users will be presented with a new Sign On screen with multifactor authorization to access AMN/HSSN since these are considered a SOX Financial Application and require 2 or more factors to validate the user's identity before accessing the application.

Login Experience from External Network

- Step 1: User logs into application with the first factor of authentication being FMSSO form login



- Step 2: User is successfully connected.



AMN/HSSN General Updates

Delinquency Reporting – The following delinquency reporting exceptions have been added. The exceptions are managed by global parameters.

- Repayment Plan (12) Effective/Completion Date Range Allowable Value

If the Effective Date entered is a past date or a date outside of the allowable parameter value, initially set at 12 months, a non-critical error warning will be returned on the Delinquency Exception Report.

If the difference between the Effective Date and the Completion Date is greater than the allowable parameter value, initially set at 12 months, a non-critical error warning will be returned on the Delinquency Exception Report.

If the Completion Date is prior to the Effective Date, then a critical error/hard edit will be returned on the Delinquency Exception Report and the loan will not be processed.

- Forbearance (09) Effective/Completion Date Range Allowable Value

If the Effective Date entered is a past date or a date outside of the allowable parameter value, initially set at 12 months, a non-critical error warning will be returned on the Delinquency Exception Report.

If the difference between the Effective Date and the Completion Date is greater than the allowable parameter value, initially set at 12 months, a non-critical error warning will be returned on the Delinquency Exception Report.

If the Completion Date is prior to the Effective Date, then a critical error/hard edit will be returned on the Delinquency Exception Report and the loan will not be processed.