



AMN/HSSN 27.3 Release Notes

July 20, 2021

During the weekend of July 24, 2021, Fannie Mae will implement Release 27.3, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time July 24, 2021. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN:

- COVID-19 Payment Deferral / Payment Deferral
- New Edits for COVID-19 Payment Deferral / Payment Deferral and Loan Modifications
- LMV Retirement

COVID-19 Payment Deferral / Payment Deferral

New Edits Added

If a payment deferral case is entered with a Payment Effective Date that is in the past and is equal to or less than the Pre Mod LPI Date, an edit will trigger and case creation will not be allowed.

New Edits for COVID-19 Payment Deferral / Payment Deferral and Loan Modifications

When a prior Loan Modification or Payment Deferral case exists in Completed status and a subsequent case is submitted with overlapping Last Paid Installment (LPI) dates, an edit will be triggered to alert the Servicer to either modify the dates or cancel the previous case.

When a Servicer submits a case for cancellation and a more recent case exists, an edit will be triggered to alert the Servicer that cases must be cancelled in order of most recent Payment Effective Date.

A new edit has been created preventing a new Loan Modification or Payment Deferral case from being created on the same day an existing case in Closed status was cancelled. Servicers will receive a message advising them to allow one business day for the case cancellation to be processed in Fannie Mae Investor Reporting before creating a new case.

LMV Retirement

The “NSO Valuations” section header and “Special Program” link where the LMV application was previously accessed has been removed from the AMN Main Menu. For details on how to obtain valuation data, please see the [SMDU UI Loss Mitigation Valuations User Guide](#).