



CLM 25.3 Release Notes

November 25, 2019

During the weekend of December 14, 2019, Fannie Mae will implement Release 25.3, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time December 14, 2019. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

AMN/HSSN General Updates

HSSN Workout Profiler Updates– The field “If this case is related to a natural disaster or a national disaster, choose from the list:” and the dropdown option has been removed since this data is no longer relevant.

The fields “Promissory Note Amount”, “Monthly Payment Amount”, and “%(Percent) to Fannie Mae” have been removed from the “Recommended Contributions” section and the “Note” field under the “Borrower Contribution” section on the Current Case tab has been disabled.

The question “Is this loan insured by the Veteran’s Administration?” and the related dropdown and “VA’s Value” field have been removed.

HSSN Links on AMN - The following retired links have been removed from the Home Savers Solutions Network section on the HSSN main page: Fannie Mae’s Workout Profiler for Non Fannie Mae Loans, Regular Servicing Foreclosure Sale Notification, and View Foreclosure Sale Exception Report.

The following retired links have been removed from the Home Savers Solutions Reporting section on the HSSN main page: Query Draft Cases, Query Modification Agreements, and Query Authority Level Issues.