



CLM 25.1 Release Notes

May 31, 2019

During the weekend of June 8, 2019, Fannie Mae will implement Release 25.1, which includes the changes and enhancements described below for the CLM Suite: Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, CLM will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Daylight Time June 8, 2019. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN/DARTS case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

AMN/HSSN General Updates

HSSN Loan Modification Message Update – The warning message delivered when the Reclass Date is prior to the Officer Signature Date has been updated and will return the following:

'The Servicing Guide requires the Officer Signature Date to be after the Reclass Date. The Officer Signature Date you have entered is prior to the Reclass Date. Please confirm the date you have entered is correct, and update if necessary. Cases where the Officer Signature Date occurs before Reclass will be flagged for risk review.'

SMDU Transaction ID (GUID) - Servicers will need to enter the GUID as it appears in SMDU. Some high-level edits are being added to the validation of the GUID. Invalid entries will return an error message and the case will not be created.

Updates to Mortgage Release and Short Sale Case Creations – The Email field in the Contact information is now required when creating a either a Mortgage Release or Short Sale case through HSSN, Webservice or Bulk Upload. A requirement indicator has been added next to this field in the UI.