Fannie Mae®

What's New in Fannie Mae Connect?

We're using your feedback to build an easier, faster tool

Easier access to data

In mid-October, enhanced usability features launched in Fannie Mae Connect™. New, intuitive navigation provides greater ease of access, and users will enjoy superior Search functionality and expanded Help resources. Faster data downloads enable users to leverage business-critical data with greater efficiency.

- Users will find improvements to navigation, including a more intuitive Homepage layout, one-click to view most used reports, and fewer steps to faster data downloads.
- Search has been enhanced with new filters, and a newly expanded Help Center features more resources, easily available inside the platform.
- We've redesigned user's ability to provide feedback on how the Fannie Mae Connect platform and reports are working for our customers, so we can continue to improve the user experience.

Your experience, simplified

In mid-November, improvements will deploy to streamline new user access for administrators and users. New user account provisioning will be simplified, and auto-generated emails inside the application will reduce administrator's time managing user access. Users will also benefit from new ease-of-access features.

For Users:

- Enjoy greater visibility into new, relevant data. View the entire Fannie Mae Connect report catalog, even reports that are not yet assigned to you.
- Request access to unassigned reports by clicking a new Request Access link. If access is granted, all reports in that category will be available to you.

For Administrators:

- Corporate Administrators will onboard users to Fannie Mae Connect more quickly, by assigning the user's role in Technology Manager.
  - User roles have been redefined in Technology Manager, mapped to report categories and reports in Fannie Mae Connect.
  - Report Administrators will no longer need to assign reports to users.
  - Simplified provisioning for new user accounts in Technology Manager will replace current 'Auto-Assign' feature in Fannie Mae Connect.
- When users request access to a new **default** report category, an automated email will be sent to **Corporate** Administrators with a link to Technology Manager to assign the access. Once complete, an automated email will be sent to the user on the status of their request.
- When users request access to a new **custom** report category, an automated email will be sent to **Report** Administrators with a link to the Fannie Mae Connect admin window, where they can make the change.
- Both Corporate and Report Administrators now have the option to unsubscribe from receiving access request emails from Fannie Mae Connect.