



## Single Family Custody Operations Points of Contacts and Analyst Assignments

The Single Family Custody Operations team is responsible for monitoring and assessing the performance of document custodians holding Single Family notes and certain other mortgage documents on behalf of Fannie Mae, as set forth in the *Requirements for Document Custodians* (RDC). The following table lists Points of Contacts and Document Custodian Analyst Assignments.

Points of Contacts (POC)	
<p>Valerie Parker-Jiles (Senior Director) valerie_parker-jiles@fanniemae.com 202-752-7823</p> <p>Andrea Casey (Manager) Andrea_x_Casey@fanniemae.com 703-833-2449</p>	
<p>Relationship Management: Anita Cooper anita_cooper@fanniemae.com 703-833-3466</p>	<p>Inquiries/Custodial Agreements: custodian_oversight@fanniemae.com</p> <p>Certification Support: certification_SF@fanniemae.com 1-800-2FANNIE; select Option 1, then Option 5 eNotes certification support: emortgage_custody@fanniemae.com</p>
<p>Bank of New York Mellon Trust Company, N.A. Citibank, N.A. Citizens Bank, N.A. JPMorgan Chase Bank, N.A. Computershare Trust Company, N.A. (formerly Wells Fargo Bank, N.A.)</p>	<p>Shanicka Singleton shanicka_v_singleton@fanniemae.com 703-833-7643</p>
<p>Banco Popular de Puerto Rico Fifth Third Bank Flagstar Bank, FSB PNC Bank, N.A. Bank of America, N.A. Regions Bank Salem Five Cents Savings Bank Truist (formally BB&amp;T and SunTrust Bank) Trustmark National Bank The Huntington National Bank Ulster Savings Bank Wilmington Trust</p>	<p>Paula Kifer paula_kifer@fanniemae.com 301-418-7090</p>
<p>Associated Bank, N.A. Colonial Savings, FA Deutsche Bank National Trust Company United Community Bank U.S. Bank, N.A. Webster Bank, N.A.</p>	<p>Mitchell Kucheruk mitchell_kucheruk@fanniemae.com 703-833-8401</p>
<p>Quarterly FIN Reconciliation Deepti Pothi Reddy fnm_custodian_recon@fanniemae.com 703-833-3720</p>	<p>Document Certification application support: Deepti Pothi Reddy deepti_x_pothi_reddy@fanniemae.com 703-833-3720</p>

Please note: Document Custodian Analyst Assignments may change on an as needed basis.