



Single Family Custody Operations Points of Contact and Associate Assignments

The Single-Family Custody Operations team is responsible for monitoring and assessing the performance of document custodians holding Single Family notes and certain other mortgage documents on behalf of Fannie Mae, as set forth in the *Requirements for Document Custodians* (RDC). The following table lists Points of Contact and Document Custodian Associate Assignments.

Points of Contact (POC)	
Valerie Parker-Jiles (Senior Director) valerie_parker-jiles@fanniemae.com 202-752-7823 Andrea Casey (Manager) Andrea_x_Casey@fanniemae.com 703-833-2449	
Relationship Management: Anita Cooper (Lead Associate) anita_cooper@fanniemae.com 703-833-3466	Inquiries/Custodial Agreements: custodian_oversight@fanniemae.com Certification Support: certification_SF@fanniemae.com 1-800-2FANNIE; select Option 1, then Option 5 eNotes certification support: emortgage_custody@fanniemae.com
<ul style="list-style-type: none"> Bank of New York Mellon Trust Company, N.A Citibank, N.A. Citizens Bank, N.A. Computershare Trust Company, N.A. (formerly Wells Fargo Bank, N.A.) 	Shanicka Singleton (Senior Associate) shanicka_v_singleton@fanniemae.com 703-833-7643
<ul style="list-style-type: none"> Banco Popular de Puerto Rico Bank of America, N.A. Flagstar Bank, FSB JPMorgan Chase Bank, N.A. Regions Bank The Huntington National Bank Truist (formally SunTrust Bank) Trustmark National Bank Wilmington Trust 	Paula Kifer (Associate) paula_kifer@fanniemae.com 301-418-7090
<ul style="list-style-type: none"> Fifth Third Bank PNC Bank, N.A. Salem Five Cents Savings Bank Truist (formally BB&T) Ulster Savings Bank 	Catrina L. Satterwhite (Associate) catrina_l_satterwhite@fanniemae.com 972-656-7220
<ul style="list-style-type: none"> Associated Bank, N.A Colonial Savings, FA Deutsche Bank National Trust Company United Community Bank U.S. Bank, N.A. Webster Bank, N.A. 	Mitchell Kucheruk (Senior Associate) mitchell_kucheruk@fanniemae.com 703-833-8401
Quarterly FIN Reconciliation Deepti Pothi Reddy (Senior Associate) fnm_custodian_recon@fanniemae.com 703-833-3720	Document Certification application support: Deepti Pothi Reddy (Senior Associate) deepti_x_pothi_reddy@fanniemae.com 703-833-3720

Please note: Document Custodian Associate Assignments may change on an as needed basis.