



AMN/HSSN 25.2 Release Notes

August 27, 2019

During the weekend of September 7, 2019, Fannie Mae will implement Release 25.2, which includes the changes and enhancements described below for the CLM Suite: Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time September 7, 2019. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

AMN/HSSN General Updates

HSSN Workout Profiler Updates – The “No. of Autos” and the “No. of People in Household” data fields are no longer required when entering a case in HSSN, Webservice or Bulk Upload. In support of these changes, the related auto-population calculation logic has been removed for the following three lines in the Monthly Expenses: Auto Maintenance/Insurance/Fuel, Food, and Utilities/Telephone/Cable.

The following workout choices have been removed from the Fannie Mae Workout Profiler Options page as they are no longer available options: “Assumption”, “Bidding Instructions”, “HomeSaver Advance”, “Proceed to Foreclosure”, “Repay”, and “VA Buydown”.

If a user opts to populate the Financial Worksheet to calculate totals, then if the line items in Financial Worksheet (for both income and/or expenses) do not equal the Total they’ve entered in “Financial Analysis” section, they will get a soft warning message stating: “Line items do not equal the total entered, If you do not correct, then your total is saved and line items will be deleted”.

If line items for expenses are entered in the Financial Worksheet, and no Total Expense is entered in the “Financial Analysis” section, then the total of line items will populate the “Total Expenses” in the “Financial Analysis” section.
**Reminder* The Financial Worksheet is optional.*

The “Recommendations” column has been removed from the HSSN Workout Profiler Stoplight page.

The field name “Monthly Net Wage” has been changed to “Monthly Wage” on the first page of the Workout Profiler and in the Help link.

Document Uploads – Document upload errors will be displayed on the page and users will no longer be returned to the Main Menu screen. In the document upload page of the HSSN Query Manager, the + symbol, which indicates required information, has been repositioned to be closer to the Upload Case Document field name. The instructions above the selection dropdown box was updated to “+ If you are uploading a document, you are required to select a document type from the dropdown.” Document Type is a mandatory field and the following selections are available in the dropdown:

- Appraisal
- Articles of Incorporation for LLC
- AVM
- Bank Statement(s)
- Bankruptcy
- Borrower(s) Financials



- BPO
- Credit Report
- Death Certificate
- Deed
- Divorce Decree
- Final Executed Settlement Statements (HUD, CD, Combined ALTA)
- Final Interior Property Inspection
- Final Settlement Statement
- Hardship Letter
- HOA/COA/Water/Sewer
- Initial Interior Property Inspection
- Insurance Claim
- Judgements
- Letter of Explanation
- Listing Agreement
- Litigation
- MLS History
- Mortgage Assistance Application (MAAp / Form 710)
- Other
- Preliminary Settlement Statement
- Proof of Income (Paystubs, P&L, Award Letters, etc)
- Sales Contract
- Short Sale Affidavit
- Title
- Uploaded Document
- Wire Confirmation