

Introduction to Fannie Mae Systems: Systems at a Glance

This job aid summarizes the systems discussed in the course.

System	Where to Find	How to Register
Technology Manager	singlefamily.fanniemae.com/applications-technology/technology-manager	Your company's Technology Manager Administrator
Fannie Mae Connect™	singlefamily.fanniemae.com/applications-technology/fannie-mae-connect	Technology Manager
AMN (Asset Management Network)	singlefamily.fanniemae.com/applications-technology/asset-management-network	Technology Manager
HSSN (HomeSaver Solutions Network)	singlefamily.fanniemae.com/applications-technology/asset-management-network	AMN
SMDU™ (Servicing Management Default Underwriter™)	singlefamily.fanniemae.com/applications-technology/servicing-management-default-underwriter-smdu	Technology Manager
DMRS (Default Management Reporting System)	singlefamily.fanniemae.com/applications-technology/default-management-reporting-system	Black Knight Financial Services
Master Servicing Portfolio Manager	https://singlefamily.fanniemae.com/applications-technology/master-servicing-portfolio-manager	Technology Manager
CRS™ (Cash Remittance System™)	singlefamily.fanniemae.com/applications-technology/cash-remittance-system	Technology Manager
LSDU (Loan Servicing Data Utility)	capmkt.fanniemae.com/lstu	Technology Manager
Property 360	singlefamily.fanniemae.com/applications-technology/property-360	Technology Manager
LoanSphere Invoicing™	singlefamily.fanniemae.com/applications-technology/servicer-expense-reimbursement	Black Knight Financial Services
IRT (Inquiry Response Tool)	fanniemae.decisionreadysolutions.com/	Technology Manager or DRS Administrator
LQC (Loan Quality Connect)	singlefamily.fanniemae.com/applications-technology/loan-quality-connect	Technology Manager

Questions?

Technology Application Assistance

(help with systems covered in this course)

1-800-2FANNIE (1-800-232-6643) select option ❶ then ❶

Servicer Support Center

(general servicing/loss mitigation)

1-800-2FANNIE (1-800-232-6643) select option ❶ then ❸
servicing_solutions@fanniemae.com