



Introduction to Fannie Mae Systems: Systems at a Glance

This job aid summarizes the systems discussed in the course.

System	Where to Find	How to Register
Technology Manager	singlefamily.fanniemae.com/applications-technology/technology-manager	Your company's Technology Manager Administrator
Fannie Mae Connect™	singlefamily.fanniemae.com/applications-technology/fannie-mae-connect	Technology Manager
AMN (<i>Asset Management Network</i>)	singlefamily.fanniemae.com/applications-technology/asset-management-network	Technology Manager
HSSN (<i>HomeSaver Solutions Network</i>)	singlefamily.fanniemae.com/applications-technology/asset-management-network	AMN
SMDU™ (<i>Servicing Management Default Underwriter™</i>)	singlefamily.fanniemae.com/applications-technology/servicing-management-default-underwriter-smdu	Technology Manager
DMRS (<i>Default Management Reporting System</i>)	singlefamily.fanniemae.com/applications-technology/default-management-reporting-system	Black Knight Financial Services
VMS (<i>Valuation Management System</i>)	singlefamily.fanniemae.com/applications-technology/valuation-management-system	User Setup Template
SURF™ (<i>Servicer's Reconciliation Facility</i>)	singlefamily.fanniemae.com/applications-technology/servicers-reconciliation-facility	Technology Manager
CRS™ (<i>Cash Remittance System™</i>)	singlefamily.fanniemae.com/applications-technology/cash-remittance-system	Technology Manager
LSDU (<i>Loan Servicing Data Utility</i>)	capmkt.fanniemae.com/lstdu	Technology Manager
Property 360	singlefamily.fanniemae.com/applications-technology/property-360	Technology Manager
LoanSphere Invoicing™	singlefamily.fanniemae.com/applications-technology/servicer-expense-reimbursement	Black Knight Financial Services
IRT (<i>Inquiry Response Tool</i>)	fanniemae.decisionreadysolutions.com/	Technology Manager or DRS Administrator
LQC (<i>Loan Quality Connect</i>)	singlefamily.fanniemae.com/applications-technology/loan-quality-connect	Technology Manager

Questions?

Technology Application Assistance
(help with systems covered in this course)

1-800-2FANNIE (1-800-232-6643) select option 1 then 1

Servicer Support Center
(general servicing/loss mitigation)

1-800-2FANNIE (1-800-232-6643) select option 1 then 3
servicing_solutions@fanniemae.com