Loan Servicing Data Utility (LSDU) 2.2 Release Notes

June 12, 2019

Effective **June 12, 2019**, the Loan Servicing Data Utility (LSDU) 2.2 release will be implemented to support new functions. LSDU is a suite of self-service tools providing servicers with accurate, near real-time, loan-level data and data exceptions, allowing for continuous reconciliation of Fannie Mae loans and cash positions, and offering operational efficiencies. The changes in this release include:

- Enabling users to view and download Rate and Payment history in Loan Data details
- Enabling users to drill down on the Delinquency Modification record and the Delinquency Modification Cancellation record in the Transaction History feature
- Enabling users to download Principal and Interest (P&I) Loan Activity Report (LAR) details for prior periods in the Cash Position Search Results screen
- Enabling users to download Cash Received details in the Cash Position Search Results screen
- Incorporating Ask Poli™ in the application user interface
- Updating the look and feel of the user interface

Enabling Users To View And Download Rate And Payment History In Loan Data Details

Following implementation of the release, users will be able to view current and historical rate and payment information in a new Rate and Payment History section in the Loan Data details in order to see the rates, amounts, and dates in one place.

Enabling Users To Drill Down On The Delinquency Modification Record And The Delinquency Modification Cancellation Record In The Transaction History Feature

With this release, users will be able to drill down for more details on the Delinquency Modification record and the Delinquency Modification Cancellation record in the Transaction History feature.

Enabling Users To Download P&I LAR Details For Prior Periods In The Cash Position Search Results Screen

With this release, users will be able to download the prior period details of P&I LARs from the Cash Position Search Results screen in order to see the details of the accepted LARs that were processed.

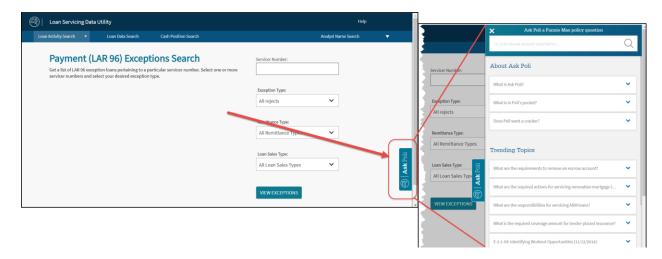## Enabling Users To Download Cash Received Details In The Cash Position Search Results Screen

With this release, users will also be able to view the details of Cash Received from the Cash Position Search Results screen for the selected and prior period in order to see the details of the cash transactions.

Incorporating Ask Poli In The Application User Interface

Access to Ask Poli, our popular policy and Servicing Guide search tool, will be added to the LSDU with the addition of a widget available on the user interface. Servicers can now get fast, clear answers to questions on Fannie Mae's *Selling Guide, Investor Reporting Manual,* and

LSDU Guide, directly from the LSDU application, by clicking on the tab on the lower right side of the user interface screen. The widget display expands from the right screen border to offer a query field, information about Ask Poli, and trending topics to help users find answers efficiently (see screenshot below).

Updating The Look And Feel Of The User Interface

With this release, the look and feel of the LSDU user interface will be updated to align with our latest design standards (as seen in the screenshot above).

For More Information

For more information about this release, please contact [Future of Servicing](#).