

LoanSphere Invoicing

BKI 19.4 Release Notification

Effective May 15, 2019

New Initial Web Service Call: 571 Claim – Servicer Portal

For Invoice Management Clients, this enhancement removes a step when submitting Non-Performing Loans (NPL) or Disaster Inspection claims. Currently, loans must first be uploaded into the Master Loan Table in LoanSphere Invoicing™ before claims can be created on the loans.

With this new enhancement, the system now validates the investor loan number against Fannie Mae's supporting systems. This will work for both manual creation and batch import submissions.

Seller/Servicer ID (SSID) Validation

Currently, when submitters provide their SSID at claim creation or during subsequent field edits, LoanSphere Invoicing does **not** validate whether the ID is active or associated with the submitter's company profile.

With this new enhancement, when submitters provide the SSID at claim creation or during subsequent field edits, LoanSphere Invoicing validates the ID and accepts only active IDs associated with the submitter's company profile.

If the SSID isn't valid for the specific servicer, a message will appear displaying "The SSID you provided is not an active SSID for your company profile".

Note: SSIDs are not validated for claims in **Pending Submitter Review** (PSR).

For More Information

For other related information, visit the [Servicer Expense Reimbursement page](#).