
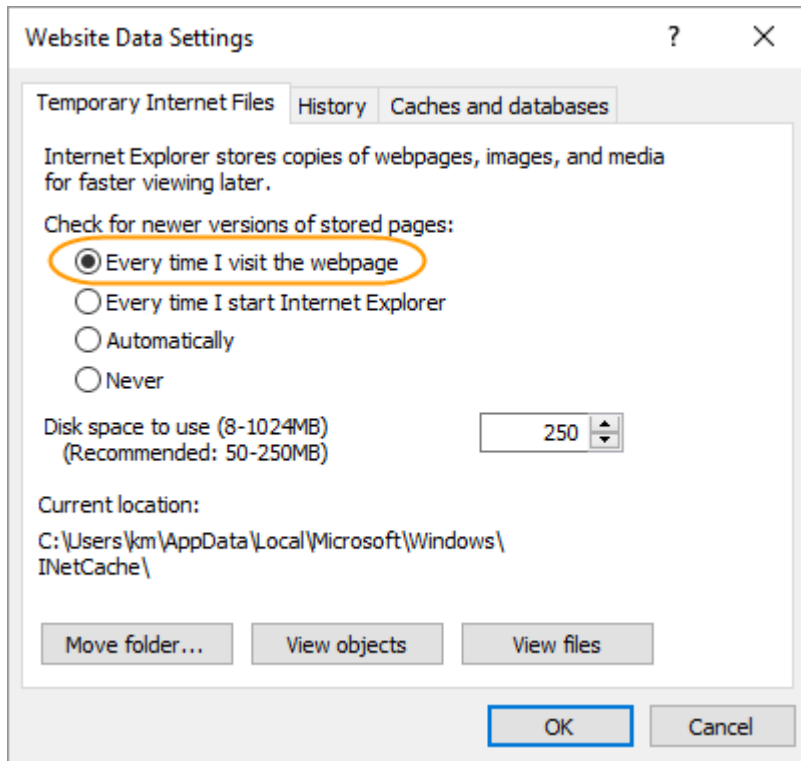


Uniform Closing Dataset (UCD) Import using Internet Explorer

Currently, lenders are experiencing issues with the UCD UI and Internet Explorer (IE). As a temporary fix, lenders can change the IE settings to address the issue. All lenders may not be able to make this setting change.

Follow these steps:

1. From the top right corner of Internet Explorer 11, click the **Gear icon**. 
2. From the menu, select **Internet Options**.
3. On the General tab, locate the Browsing history section, and click **Settings**.
4. On the Temporary Internet Files tab, confirm that **Every time I visit the webpage** is selected.



5. Click **OK** to save the changes

After changing this setting, the lender should no longer have issues importing UCD files via the UI. If the lender makes the change and still encounters issues, please inform us immediately via the UCD mailbox: ucd@fanniemae.com.

NOTE: Lenders can use Google Chrome to access the UCD UI with no issue.

Visit the [UCD Collection Solution page](#) for more information.