

Fannie Mae Connect

Delinquency Exception Details – Multiple SSID Report

The Delinquency Exception Details – Multiple SSID report in Fannie Mae Connect delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and displays more than 5,000 exceptions.

For servicers that manage multiple Seller-Servicer IDs, this report provides a user-friendly alternative to the Delinquency Status Code Error report on the Asset Management Network (AMN). This report identifies exceptions created by illogical conditions or missing data resulting from the reporting of delinquency status codes, reason codes and related data. Codes classified as "Critical" must be corrected prior to the end of the reporting window otherwise the reporting will not be counted. A "Non-Critical" code means the data may be inconsistent but is not significant enough to reject the reporting. Having access to a snapshot of delinquency status codes allows servicers to review reason codes in one place and make corrections to the file before reporting to Fannie Mae. Data is refreshed daily between the first and twelfth day of the month.

This job aid provides detailed guidance for accessing the Delinquency Exception Details report in Fannie Mae Connect.

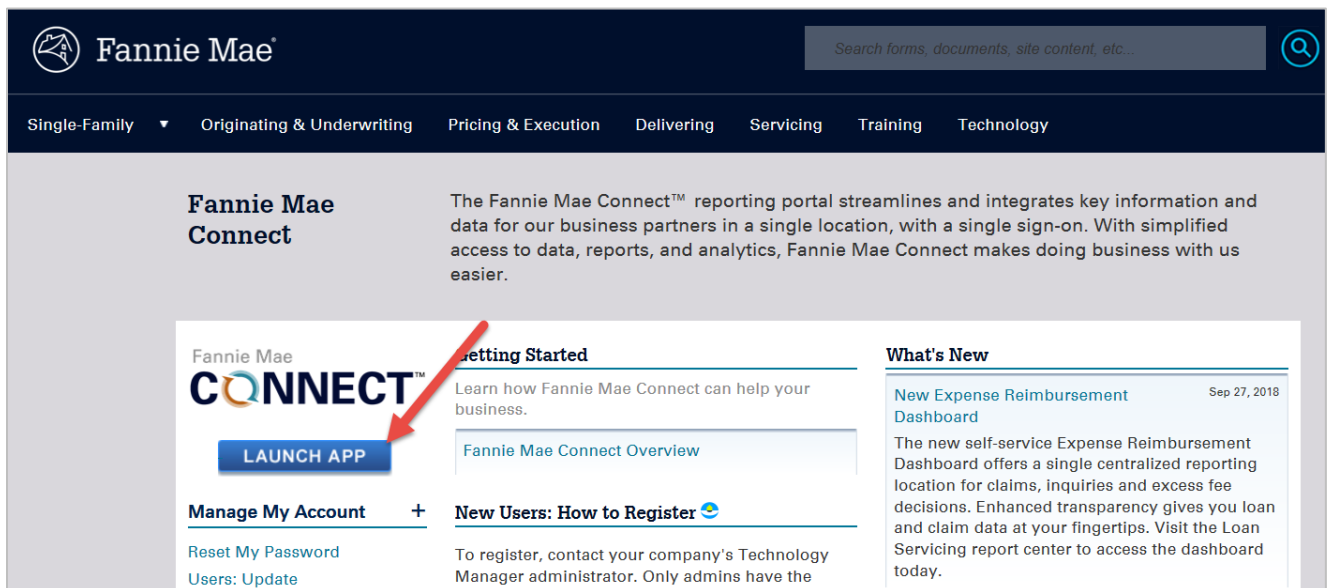
Fannie Mae Connect Report Center

The Fannie Mae Connect Report Center is where you can access all Fannie Mae Connect reports.

NOTE: To register for Fannie Mae Connect access, contact your company's Technology Manager administrator. The administrator has the ability to set up and manage application access for users. Once registered, you can set up your password and update your personal profile via Technology Manager. Contact your company's Fannie Mae Connect Report Administrator for access to your specific reports. Visit the [Technology Manager page](#) or access the [Help Guide](#), the [Fannie Mae Connect Report Administrator job aid](#), and the [Management Access eLearning course](#) for more information.

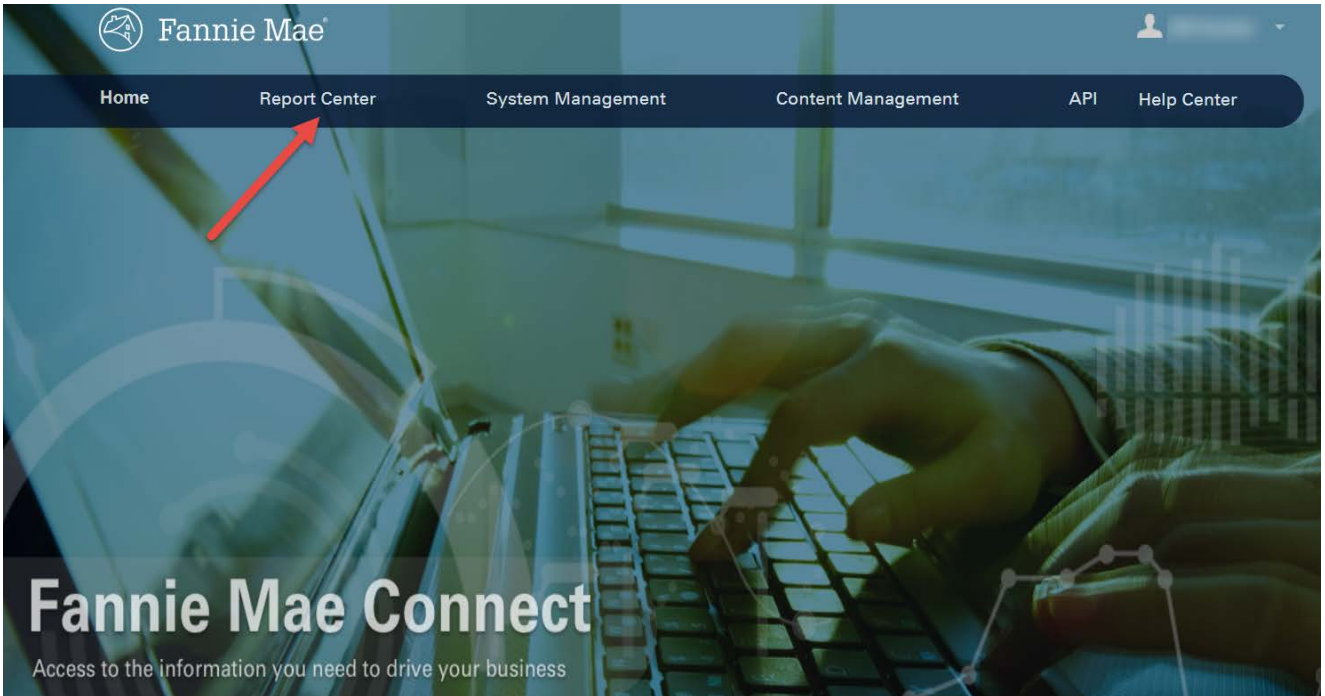
Follow these steps to view the Fannie Mae Connect Delinquency Exception Details report:

1. Go to the [Fannie Mae Connect page](#) to access the Fannie Mae Connect application.

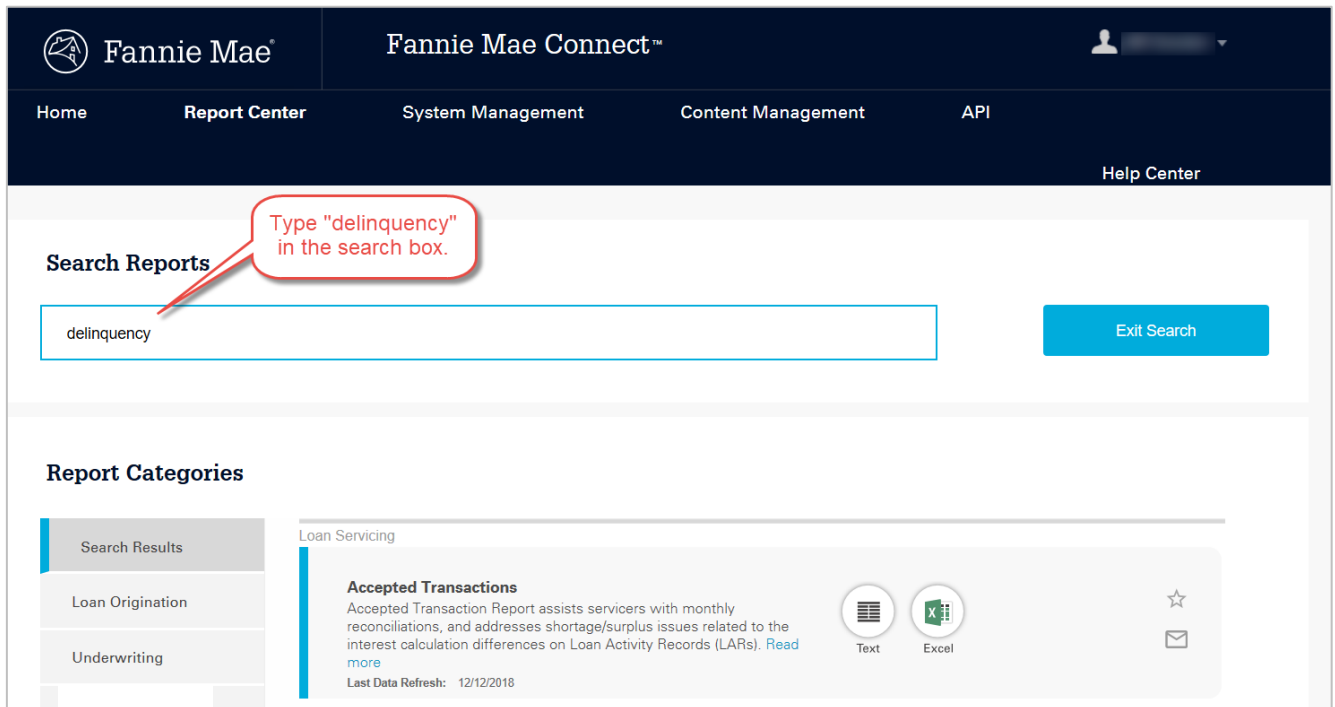




2. Select **Launch app**.
3. Log in to [Fannie Mae Connect](#) using your Fannie Mae Connect user ID and password.
4. Select **Report Center**.



5. On the Report Center page, type “delinquency” in the Search Reports box.





6. Locate the Delinquency Exceptions Details – Multiple SSID report.

The screenshot shows a 'Report Categories' sidebar on the left with options: Search Results, Loan Origination, Underwriting, Pricing & Execution, Loan Delivery, Loan Servicing, QC/Compliance, Management, and Service Provider. The main content area is titled 'Loan Servicing' and contains three report cards:

- Accepted Transactions**: Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the interest calculation differences on Loan Activity Records (LARs). [Read more](#). Last Data Refresh: 12/12/2018. Includes Text and Excel download options.
- Consecutive Months Delinquency Status (CMDS)**: Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution. [Read more](#). Last Data Refresh: 07/07/2016. Includes Tableau download option.
- Delinquency Exceptions Details - Multiple SSID** (New): Delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and displays more than 5,000 exceptions. [Read more](#). Includes Text and Excel download options. A red arrow points to this report card.

7. Select either the Text option or the Excel option for the report.

Text Option

1. Click the Text icon to display the report in .txt file format.
2. Complete the required fields.
 - a. Seller/Servicer Number: Select one, multiple, or all seller/servicer numbers.
 - b. Report Date: Select date.
 - c. Report Section: Select Raw Data.
 - d. Format: Select .txt.
3. Select **Download** to open or save the file.



Delinquency Exceptions Details - Multiple SSID

Seller/Servicer Number: [Clear All](#)

All

Report Date: 2019-01-01

Report Section: Raw Data

Format: .txt

[DOWNLOAD](#)

Excel Option

1. Click the back arrow to return to the Report Categories menu.
2. Type “delinquency” in the Search Reports box.
3. Locate the Delinquency Exceptions Details – Multiple SSID report.

Report Categories

Loan Servicing

- Accepted Transactions**
Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the interest calculation differences on Loan Activity Records (LARs). [Read more](#)
Last Data Refresh: 12/12/2018
Text Excel
- Consecutive Months Delinquency Status (CMDS)**
Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution [Read more](#)
Last Data Refresh: 07/07/2016
Tableau
- Delinquency Exceptions Details - Multiple SSID** New
Delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and displays more than 5,000 exceptions. [Read more](#)
Text Excel



4. Select the Excel option for the report.
5. Complete the required fields.
 - a. Seller/Servicer Number: Select one, multiple, or all seller/servicer numbers.
 - b. Report Date: Select date.
 - c. Report Section: Select Raw Data.
 - d. Format: Select .xls.
6. Select **Download** to open or save the file.

Delinquency Exceptions Details - Multiple SSID

Seller/Servicer Number: Clear All

All ▼

Report Date:

2019-01-01 ▼

Report Section:

Raw Data ▼

Format:

.xls ▼

DOWNLOAD

My Favorite Reports

In Fannie Mae Connect you can add reports to your My Favorite Reports list. This will allow you to easily access the reports you use most often by scrolling down on the Fannie Mae Connect Home page.

Follow these steps to add a report to your My Favorite Reports list:

1. Locate the Delinquency Exceptions Details – Multiple SSID report.
2. Select the star to add the report to My Favorite Reports.



Report Categories

- Search Results
- My Favorite Reports
- Loan Origination
- Underwriting
- Pricing & Execution
- Loan Delivery
- Loan Servicing
- QC/Compliance
- Management
- Service Provider

Loan Servicing

Accepted Transactions
Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the interest calculation differences on Loan Activity Records (LARs). [Read more](#)
Last Data Refresh: 12/12/2018

Text Excel

Consecutive Months Delinquency Status (CMDS)
Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution [Read more](#)
Last Data Refresh: 07/07/2016

Tableau

Delinquency Exceptions Details - Multiple SSID New
Delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and displays more than 5,000 exceptions. [Read more](#)

Text Excel

3. Verify that the report has been added to My Favorite Reports.

Report Categories

- Search Results
- My Favorite Reports
- Loan Origination

Delinquency Exceptions Details - Multiple SSID New
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Text Excel

NOTE: *There is a limit of 10 reports in the Favorite section. To remove a report from My Favorite Reports, click the star a second time.*

Email Notifications

Fannie Mae Connect can send email notifications when a report is updated. This will allow you to keep up to date on your reports.

Follow these steps to opt-in to receive email notifications from Fannie Mae Connect:

1. Locate the Delinquency Exceptions Details – Multiple SSID report.
2. Select the email notification icon for the report you want to add to your email notification list.



Report Categories

Search Results	
Loan Origination	
Underwriting	
Pricing & Execution	
Loan Delivery	
Loan Servicing	Loan Servicing
QC/Compliance	
Management	
Service Provider	

Accepted Transactions

Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the interest calculation differences on Loan Activity Records (LARs). [Read more](#)

Last Data Refresh: 12/12/2018

Text Excel

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Consecutive Months Delinquency Status (CMDS)

Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution [Read more](#)

Last Data Refresh: 07/07/2016

Tableau

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Text Excel

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3. Access your email Inbox to open the email from Fannie Mae Connect.

NOTE: *Fannie Mae Connect will send an email any time there has been an update made to the report for which you have requested email notifications. To opt-out of email notifications, click the envelope icon a second time.*