Fannie Mae Connect Delinquency Exception Details – Multiple SSID Report

The Delinquency Exception Details – Multiple SSID report in Fannie Mae Connect delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and displays more than 5,000 exceptions.

For servicers that manage multiple Seller-Servicer IDs, this report provides a user-friendly alternative to the Delinquency Status Code Error report on the Asset Management Network (AMN). This report identifies exceptions created by illogical conditions or missing data resulting from the reporting of delinquency status codes, reason codes and related data. Codes classified as "Critical" must be corrected prior to the end of the reporting window otherwise the reporting will not be counted. A "Non-Critical" code means the data may be inconsistent but is not significant enough to reject the reporting. Having access to a snapshot of delinquency status codes allows servicers to review reason codes in one place and make corrections to the file before reporting to Fannie Mae. Data is refreshed daily between the first and twelfth day of the month.

This job aid provides detailed guidance for accessing the Delinquency Exception Details report in Fannie Mae Connect.

Fannie Mae Connect Report Center

The Fannie Mae Connect Report Center is where you can access all Fannie Mae Connect reports.

NOTE: To register for Fannie Mae Connect access, contact your company's Technology Manager administrator. The administrator has the ability to set up and manage application access for users. Once registered, you can set up your password and update your personal profile via Technology Manager. Contact your company's Fannie Mae Connect Report Administrator for access to your specific reports. Visit the <u>Technology Manager page</u> or access the <u>Help Guide</u>, the <u>Fannie Mae Connect Report Administrator job aid</u>, and the <u>Management Access</u> eLearning course for more information.

Follow these steps to view the Fannie Mae Connect Delinquency Exception Details report:

🛞 Fannie Mae			Search forms, documents, site content, etc		
Single-Family	Originating & Underwriting	Pricing & Execution Delivering Servicing	Training Technology		
Fannie Mae Connect		The Fannie Mae Connect™ reporting portal streamlines and integrates key information and data for our business partners in a single location, with a single sign-on. With simplified access to data, reports, and analytics, Fannie Mae Connect makes doing business with us easier.			
	Fannie Mae	retting Started	What's New		
	CONNECT	Learn how Fannie Mae Connect can help your business.	New Expense Reimbursement Sep 27, 2018 Dashboard		
	LAUNCH APP	Fannie Mae Connect Overview	The new self-service Expense Reimbursement Dashboard offers a single centralized reporting		
	Manage My Account +	New Users: How to Register 😎	location for claims, inquiries and excess fee decisions. Enhanced transparency gives you loan and claim data at your fingertips. Visit the Loan		
	Reset My Password Users: Update	To register, contact your company's Technology Manager administrator. Only admins have the	Servicing report center to access the dashboard today.		

1. Go to the <u>Fannie Mae Connect page</u> to access the Fannie Mae Connect application.

2. Select Launch app.

3. Log in to Fannie Mae Connect using your Fannie Mae Connect user ID and password.

4. Select **Report Center**.



5. On the Report Center page, type "delinquency" in the Search Reports box.

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Home	Report Center	System Management	Content Managemen	it API	
					Help Center
Search Re	eports in th	"delinquency" e search box.			Exit Search
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Search R	esults	an Servicing			
Loan Origi	nation	Accepted Transactions Accepted Transaction Report assists servicers reconciliations, and addresses shortage/surplu	is issues related to the		*
Underwriti	ing	interest calculation differences on Loan Activi more Last Data Refresh: 12/12/2018	ty Records (LARs). Read	Text Excel	

6. Locate the Delinquency Exceptions Details – Multiple SSID report.

Search Results Loan Servicing Loan Origination Accepted Transactions Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the interest calculation differences on Loan Activity Records (LARIS). Read more Lest Data Refresh: 12/12/2018 Image: Consecutive Months Delinquency Status (CMDS) Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution Read more Lest Data Refresh: 07/07/2016 Image: Consecutive Months Delinquency Status (CMDS) Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution Read more Lest Data Refresh: 07/07/2016 Image: Consecutive Months Delinquency Status (CMDS) Report contains loans that have been reported in a particular delinquency status longer than the anticipated timeframe for resolution Read more Lest Data Refresh: 07/07/2016 Image: Consecutive Months Delinquency Status (CMDS) Tableau Management Delinquency Exceptions Details - Multiple SSID status code exceptions from ultiple Seller-Servicer Ds in one place and displays more than 5,000 exceptions. Read more Image: Consecutive Months Delinquency Text Image: Consecutive Months D	eport Categories			
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	Service Provider	status code exceptions for multiple Seller-Servicer IDs in one place and		

7. Select either the Text option or the Excel option for the report.

Text Option

- 1. Click the Text icon to display the report in .txt file format.
- 2. Complete the required fields.
 - a. Seller/Servicer Number: Select one, multiple, or all seller/servicer numbers.
 - b. Report Date: Select date.
 - c. Report Section: Select Raw Data.
 - d. Format: Select .txt.
- 3. Select **Download** to open or save the file.

Delinquency Exceptions Details - Multiple SSID		
Seller/Servicer Number:	Clear A	
All	~	
Report Date:		
2019-01-01	~	
Report Section:		
Raw Data	~	
Format:		
.txt	~	
DOWNLOAD		

Excel Option

- 1. Click the back arrow to return to the Report Categories menu.
- 2. Type "delinquency" in the Search Reports box.
- 3. Locate the Delinquency Exceptions Details Multiple SSID report.

Search Results	Loan Servicing	
oan Origination	Accepted Transactions Accepted Transaction Report assists servicers with monthly reconciliations, and addresses shortage/surplus issues related to the) Å
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- 4. Select the Excel option for the report.
- 5. Complete the required fields.
 - a. Seller/Servicer Number: Select one, multiple, or all seller/servicer numbers.
 - b. Report Date: Select date.
 - c. Report Section: Select Raw Data.
 - d. Format: Select .xls.
- 6. Select **Download** to open or save the file.

Delinquency Exceptions Details - Multiple SSID		
Seller/Servicer Number:	Clear All	
All	~	
Report Date:		
2019-01-01	~	
Report Section:		
Raw Data	~	
Format:		
.xls	~	
DOWNLOAD		

My Favorite Reports

In Fannie Mae Connect you can add reports to your My Favorite Reports list. This will allow you to easily access the reports you use most often by scrolling down on the Fannie Mae Connect Home page.

Follow these steps to add a report to your My Favorite Reports list:

- 1. Locate the Delinquency Exceptions Details Multiple SSID report.
- 2. Select the star to add the report to My Favorite Reports.



3. Verify that the report has been added to My Favorite Reports.

Report Categories		
Search Results		
My Favorite Reports	Delivers servicers a detailed snapshot of delinquency status codes that were rejected and need to be corrected. This report provides delinquency status code exceptions for multiple Seller-Servicer IDs in one place and	*
Loan Origination	displays more than 5,000 exceptions. Read more	

NOTE: There is a limit of 10 reports in the Favorite section. To remove a report from My Favorite Reports, click the star a second time.

Email Notifications

Fannie Mae Connect can send email notifications when a report is updated. This will allow you to keep up to date on your reports.

Follow these steps to opt-in to receive email notifications from Fannie Mae Connect:

- 1. Locate the Delinquency Exceptions Details Multiple SSID report.
- 2. Select the email notification icon for the report you want to add to your email notification list.



3. Access your email Inbox to open the email from Fannie Mae Connect.

NOTE: Fannie Mae Connect will send an email any time there has been an update made to the report for which you have requested email notifications. To opt-out of email notifications, click the envelope icon a second time.