



AMN/HSSN 24.3 Release Notes

November 1, 2018

During the weekend of December 8, 2018, Fannie Mae will implement Release 24.3, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Standard Time December 8, 2018. This downtime also applies to SMDU Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN/DARTS case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

AMN/HSSN General Update

Form 571 View Issued Checks Report – This release will **restore** the ability to download this report in .CSV format as well as continue to provide the PDF option.

AMN/HSSN Income Indicator Updates

To support Servicing Policy and SMDU, the requirement to identify whether the value submitted for the Total Monthly Income is Gross or Net, an 'Income Indicator' field has been added to the HSSN XML Bulk Upload for Case Creation for all case types. An Income Indicator drop down box has also been added to the HSSN Case Creation screen; the default value for this field is 'Gross'. The Income Indicator is a required field if the amount entered in the Total Monthly Income field is greater than \$0.00 regardless of whether the case(s) is submitted by Bulk Upload or on HSSN.

Loan Modification Terms

+Product Type:

+Payment Effective Date: (mm/dd/yyyy)

+Servicing Fee %:

+Total Monthly Income:

+Total Monthly Income Type:

+BRP Submitted Prior to Day 90:

MI Certificate No: MI Percent Coverage:

Financial Analysis

Enter Total Income and Total Expenses here or enter line items on the [Financial Worksheet](#)

Total Monthly Income: Monthly Total Expenses: * Required for HomeSaver Advance

Total Monthly Income Type: +Monthly Net Income After Expenses:

+Has the borrower indicated a desire to remain in the home and/or keep the property?

An edit has been added to HSSN that alerts Servicers with a pop-up message if the Total Monthly Income provided in the Financial Analysis screen on Workout Profiler does not match the sum of the line items provided in the Total Income section. When this happens Servicers will then be able to correct the discrepancy before submitting the case. If the case is submitted without the correction(s) then the Total Monthly Income will be saved and the Income Line items will be deleted.



Servicer Changes to Non-Delegated Modification Advances

A new edit, “Servicer Changes to Non-Delegated Modifications Advances Tolerance” has been created to allow Servicers to make adjustments to the Advances amount after a Non-Delegated case has been approved for Trial status.

When the “Servicer Changes to Non-Delegated Modifications Advances Tolerance” is added to a Non-Delegated Modification Campaign and set to ‘Active’ the following restrictions/rules will be implemented:

Servicers:

- Servicers will not be permitted to make any changes to the Breakdown of Capitalized Advances section or Servicer entered P&I field in HSSN when attempting to transition a case from Trial to Closed.
- If the change to the Advances amount causes a change to the Post Mod P&I Payment amount that is within the tolerance set within the parameter, then the Servicer will be allowed to transition the case to Closed status.
- If the Post Mod P&I Payment amount entered by the Servicer is outside of the tolerance amount set by the parameter HSSN will display a close case exception and the case will not transition to Closed status until the Servicer corrects the P&I amount.
- For cases in Approved status or Approved for Trial status, Servicers will be able to edit the ‘Breakdown of Capitalized Advances’ section on the ‘Enter Trial Period Data Request’ screen in HSSN. For cases in Approved status only Servicers will also be able to edit the ‘Breakdown of Capitalized Advances’ section on the ‘Close Approved Cases’ section. If changes are made then the edit will trigger to verify that the Post Mod P&I Payment amount is within the tolerance set within the parameter. If the amount is within the tolerance then the Servicer will be allowed to transition the Case to Closed status. If the amount is outside of the tolerance then an error message will be displayed and the Case will not be allowed to transition to Closed Status.

Bulk Upload – As a part of the new “Servicer Changes to Non-Delegated Modifications Advances Tolerance” parameter, changes have been made to allow the Borrower/MI/Hazard Contribution to Advances fields to be editable through the Bulk Upload tool. This change applies to Non Delegated Modifications for a Fixed Rate Loan in Approved for Trial or Approved status. When updates to these fields are submitted via the Bulk Upload tool, the edit will trigger and the same rules described above will apply.