Fannie Mae™

AMN/HSSN 24.2 Release Notes

During the weekend of July 14, 2018, Fannie Mae will implement Release 24.2, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, CLM will not be available for processing from 7:30 a.m. Eastern Daylight Time until 4 p.m. Eastern Daylight Time July 14, 2018. This downtime also applies to SMDU Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN/DARTS case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

AMN/HSSN Report Generation Updates

During the 23.1 release in October of 2017, AMN/HSSN reports were impacted and users began receiving system errors when trying to generate a PDF version of the reports. As a result, users were instructed to download Excel versions of the reports in lieu of the PDF versions. This release will *restore* the ability to generate PDF versions of all impacted reports. The following reports will also be available in .CSV format in addition to the restored PDF version:

- *Query Manager*
- *SERFS Payment History*

REOGram Batch Status Report - This report is no longer available in Excel format and will only be available to download in a PDF or .CSV format.

REO Information Report – The following additional statuses have been made available in the 'Disposition Status' dropdown selection criteria for the REO Information Report. If no selection is made for the Disposition Status then cases in these statuses will be included in the search results returned.

- *Eliminated*
- *Deleted*

Query Manager Report – The following 'Selection Criteria' will be returned in the header section of the PDF version of the Query Manager Report:

- *Product Type*
- *FEMA Designated*
- *Damage Type*
- *Campaign ID*
- *Treasury HAFA Indicator*

AMN/HSSN General Updates

- The following Forbearance Program Type Codes have been retired and removed from the dropdown selection in the 'Add New Delinquent Loan' screen and the Delinquency Reporting Query Manager in AMN/HSSN.
    - o *1 – HomeSaver Forbearance Plan*
    - o *2 – Payment Reduction Plan*
    - o *3 – Military Assistance Program*

- ***Social Security Number* (SSN) –** The Borrower SSN and Co-Borrower SSN fields have been removed from the following spreadsheet tools: HSSN-Deed in Lieu, Loan Modification Bulk Upload, and HSSN-Pre-Foreclosure Sale. When the XML file is generated the SSN elements will not be created.