Selling Guide Part D, Ensuring Quality Control Fact Sheet

Fannie Mae is committed to providing policies, tools, and resources that support strong loan quality, financial resiliency, and a stable housing market. Our *Selling Guide* contains the quality control (QC) policy for lenders. Subpart D1 of the *Guide* outlines our requirements for lender QC programs, including prefunding and post-closing QC standards.

We continue to evolve our policies to offer lenders clarity, flexibility, and transparency into our requirements.

We updated Selling Guide Subpart D1 to modernize our policies, clarify our expectations, and expand flexibility for lenders' quality control processes.

What changed

Subpart D1 is organized into three chapters:

- 1. QC Program Specifics (including QC plans, sampling, and reporting)
- 2. Prefunding QC
- Post-closing QC

The changes can be grouped into several categories:

- Addition, Flexibility, or Modernization change to a *Selling Guide* requirement.
- Clarification provides clarity in implementing an existing Selling Guide requirement.
- Revision or Reorganization revise the content layout or relocate content from one section to a more relevant section of the *Guide*, without changes to the content requirements.

The outcome incorporates modern concepts, enhanced methodologies, increased transparency, and creates greater certainty of *Selling Guide* expectations and requirements.

Policy updates

The table below highlights the policy requirement changes to Selling Guide Part D.

Guide section	Type of policy change	What is the change?
		QC Programs, Plans, and Processes
D1-1-01	Addition	Lender QC plans must be updated to include <i>Guide</i> requirements for self-reporting to investors, corrective action and action plans, and reverification tracking, and changes or updates to Subpart D1.
D1-1-01	Modernization	QC reviews for third-party originations is modernized by moving to a strategic sampling methodology instead of a "1in12" policy (one review per year for each originator). On at least a monthly basis, sampling of third-party originations must include (1) post-closing random sampling with full file reviews and be supplemented by (2) discretionary targeted sampling, with either full file or component reviews and be included in reporting. Discretionary samples must be focused on elevated risks identified in random sampling and may be implemented in either prefunding/prepurchase or post-closing.



D1-1-03	Addition	All reporting requirements are consolidated in a single section and expanded to capture all QC requirements in the <i>Guide</i> and ensure monthly QC reports to management include a summary of the same.
		Prefunding QC Review Process
D1-2-01	Flexibility	Options for prefunding QC sampling are expanded to permit using 10% of the lender's current month's projected volume (total loans to be closed or acquired), so long as a reconciliation process confirms the 10% requirement is met. Alternatively, using the lesser of 10% of the prior month's total loans closed or acquired, or 750 loans is still permitted.
D1-2-01	Addition	Occupancy assessment review requirements are expanded to (1) cover second homes and investment properties, in addition to principal residences, (2) be part of full file reviews in prefunding, in addition to post-closing.
		Post-Closing QC Review Process
D1-3-02	Addition	Property insurance and flood insurance review requirements are shifted forward in the file review process to the credit document set from the closing documents set to confirm that insurance coverage complies with <i>Guide</i> requirements.
D1-3-02	Modernization	Mortgage insurance (MI) coverage review requirements are modernized to permit using various sources to validate the data and shift the requirement to focus on validating the data instead of merely obtaining a copy of the MI documentation.
		Post-Closing QC Reverifications
D1-3-03	Addition	For all property types (not just principal residences), if occupancy red flags are identified, further investigation is required (for example, review publicly available information or hire a door knock service) to ensure the occupancy status is accurate.
D1-3-03	Flexibility	Appraisal comparable sales do not have to be reverified on appraisals with a Collateral Underwriter® score of 2.5 or below if all requirements are satisfied in Section A2-2-06, Representations and Warranties on Property Value.
D1-3-03	Addition	Reverification results and unsuccessful attempts must be tracked, trended, and included in monthly summary reports to management.

Other updates

The table below highlights clarifications and reorganization updates to *Selling Guide* Part D.

Guide Section	Type of update	What is the Update?
		QC Programs, Plans and Processes
D1	Reorganization	List of topics in Subpart D1 is reorganized to include "corrective action" and describe "sampling" instead "selecting".
D1-1-01	Reorganization	All QC program requirements are consolidated in section D1-1-01, including Third-Party Originations, Corrective Action, Self-Reporting, Record Retention, and Audit Review of the QC Process.
D1-1-01	Reorganization	Information on corrective action, self-reporting, record retention, and the audit review of the QC process is moved to D1-1-01 from D1-3-06.
D1-1-01	Clarification	The self-reporting timeline is clarified to define the "confirmation date" as the date the QC report is published (with the loan subject to self-reporting).
D1-1-02	Revision	"QC Vendor Management" heading is added.
D1-1-03	Reorganization	All reporting requirements are consolidated for prefunding and post-closing.



closing) and prepurchase reviews (prior to acquiring) reviews. Previously, specified that a prefunding QC plan must address defects prior to closing The prefunding QC review process for reviewing loans with income or as validated by the DU validation service does not require recalculation or re of the validated income or assets. However, the report ID must match the findings report and the report must not be expired. Post-Closing File Selections D1-3-01 Reorganization The file review process requirements are moved to D1-3-02. Clarification The sampling methodology for discretionary selections is clarified as requiring both random and discretion selections. The sampling methodology for discretionary selections is clarified selections. The selection process is clarified as requiring both random and discretion selections. The sampling methodology for discretionary selections is clarified selections. The selection process is clarified as requiring both random and discretion selections. The selection process is clarified as requiring both random and discretion selections. The selection process is clarified as part of the work sampling methodology for discretionary selections is clarified selections. The section now contains an overview about random sample separates the two sampling methods into distinct topics covering 10% and sampling. Post-Closing QC File Reviews D1-3-02 Reorganization The following file review requirements are moved to D1-3-02: Verification of Data Integrity Review of Social Security Number Review of Transaction and Closing Documents Post-Closing QC Reverifications Clarification The purpose of the reverification process is clarified. Information is used to underwrite the loan to ensure that there was no changes to the loan as delivered to Fannie Mae. The purpose of "employment reverification" is clarified to mean that information is used to confirm the borrower was employed through toolsing government of the property and the property devices of the nor closing QC process. If transcripts		Prefunding QC Review Process
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Resources

Besides the <u>Selling Guide</u>, we offer additional guidance and valuable QC information through the <u>Quality Insider</u> newsletters and <u>Beyond the Guide</u>, a publication designed to provide a road map for compliance with Part D, including best practices. <u>Beyond the Guide</u> will be updated later this year to align with the Part D changes.