

**Starting January 12, 2024, all new application-to-application integrations will require use of a System ID to access Fannie Mae technology applications.** Mandating use of System IDs will enhance information security measures and improve management of credentials used to access Fannie Mae applications. This change is intended to provide better control and protection against unauthorized access of app-to-app interfaces. Existing integrations that are accessed via User IDs will not be impacted by this new requirement until early 2025.

## Important Dates



### January 12, 2024

NEW app-to-app integrations need to be set up with a System ID



### Q1 2025

ALL app-to-app integrations need to use a System ID



## FAQs

### Q: What is a System ID?

System IDs are specifically used to facilitate system-to-system transactions. Application-to-application integrations, such as those that involve an [application programming interface \(API\)](#) or a [Loan Origination System](#), utilize System IDs.

### Q: How System ID differs from User ID?

The key distinction between a System ID and a User ID is that a System ID cannot be used to access a Fannie Mae application's user interface (UI), whereas User IDs are used exclusively for that purpose. Also, an organization may assign a unique System ID to a system, job, or process, and requires a password reset every 365 days. In contrast, a User ID is assigned to an individual user and is intended to grant such user specific role access, and requires a password reset every 90 days.

### Q: How to create a System ID?

Access the [job aid](#) to learn how to create a System ID to facilitate a system-to-system transaction involving Fannie Mae applications or APIs. After completing all the required steps, you will need to grant the System ID access to the Fannie Mae application.

### Q: How to grant access to an application?

Access the [job aid](#) to learn how to enable a System ID to have access to a specific Fannie Mae application.

### Q: What do I need to know when creating a System ID?

When creating a System ID, you are required to provide a title and description that accurately characterizes your system and use case. Password management reminders will be sent to the email address that is linked to the System ID. We recommended the email address used be monitored, as passwords are required to be changed annually.

### Q: Can I convert a User ID to System ID?

Yes, it is possible to convert your current User ID into a System ID. To do so, you must first contact your Fannie Mae representative and request an ID conversion.

### Q: Does this new requirement affect integrations with third-party providers?

Yes, any app-to-app integrations involving Fannie Mae technology will require the use of a System ID.