

# Master Servicing Platform Release Notes

## Loan Servicing Data Utility 23.4 Release Notes

September 28, 2023

The Loan Servicing Data Utility (LSDU) will be enhanced to support the retirement of Servicer's Reconciliation Facility™ (SURF™). LSDU is a suite of self-service tools providing servicers with accurate, near real-time, loan-level data and data exceptions, allowing for continuous reconciliation of Fannie Mae loans, cash positions, and offering operational efficiencies.

### Enhancements

This release includes the following User Interface (UI) enhancements.

**NOTE:** *Effective October 3, 2023, at 6PM EST, the capability to submit and correct loan activity reports in SURF will be retired. Servicers must use the new functionality in LSDU to submit all LAR types individually or in bulk for original submission or correction of a previous submission, as well as to submit REMIC whole loan files and files involving mortgage loans requiring changes pursuant to the Servicemembers Civil Relief Act. SURF will retire as of October 31, 2023.*

- **Single LAR Submission** - Effective October 4, 2023, servicers must use LSDU to submit single LAR Transaction Types 96, 81 and 83. These submissions will be done via the Submit LAR link within the Loan Details screen.
- **File Upload** - Effective October 4, 2023, servicers must use LSDU to upload LAR (96, 97, 81, 83, 89), Service Member Civil Relief Act Management System (SCRAMS), and Whole Loan REMIC (WLR) files. These uploads will be done via the File Upload tab.
- **LAR File Upload Acknowledgment** - Effective October 4, 2023, servicers must use LSDU to view completed LAR file upload details. These acknowledgments will be shown at the file level and are available via the Completed File Upload sub-tab under the File Upload tab.

### Additional Helpful Resources

For more information about this release, please contact [future\\_of\\_servicing@fanniemae.com](mailto:future_of_servicing@fanniemae.com) or Master Servicing at 1-800-2FANNIE.

Other helpful resources:

- Visit the [Loan Servicing Data Utility \(LSDU\)](#) page
- Visit the [Master Servicing Simplification](#) page
- Read the [Customer Transition Guide](#)
- Read the [Servicer Reconciliation Facility Transition User Guide](#)
- Read the [LSDU Technology Specifications](#)