



AMN/HSSN 29.2 Release Notes

September 18, 2023

During the weekend of September 23, 2023, Fannie Mae will implement Release 29.2, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time September 23, 2023. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

The changes in this release apply to all instances of AMN/HSSN.

- AMN/HSSN General Updates

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- In support of the upcoming AMN retirement all expense disbursement and REO notification related functionality is transitioning to Property 360™ and the View/Update Disbursement, View Checks Issued and View Property Information will be removed from the Form 571 and REO Notification sections in AMN as of November 6, 2023.
 - [Property 360 Expense Reimbursement User Guide](#) (Form 571)
 - [Property 360 REOgram Notification User Guide](#) (REO Notification)
- In accordance with Lender Letter (LL-2023-03), a new non-critical exception may appear on Delinquency Reporting Exception Reports if status code 022 is reported for a new hardship identified on and after November 1, 2023, beginning with the December 2023 reporting period, for Covid impacted borrowers.