

Use the following language to communicate the upcoming requirement to use multifactor authentication (MFA) to access Fannie Mae browser-based applications. This document is for reference only and should not be forwarded, but the copy below may be leveraged for your internal communications.

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**Subject line:** Upcoming changes to accessing Fannie Mae applications

Fannie Mae is updating the requirements for accessing their browser-based applications. On Monday, January 9, you may be prompted to register for multifactor authentication (MFA) after logging in. To ensure uninterrupted access, register by selecting one or more MFA methods before February 26, 2023, when the use of MFA will be required.

Here's what you need to do to maintain access:

- Make sure you're using your own User ID associated with your own email address to access Fannie Mae browser-based applications.
- When prompted, register for the multifactor authentication method of your choice. Methods that may be available include SMS, phone call, email, and third-party authenticator (Google, Microsoft, or Duo).

Visit the [MFA Help Center](#) for instructions on how to register and use MFA to access Fannie Mae browser-based applications.

Please let me know if you have any questions or concerns. Thank you for your attention in addressing this new requirement.

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Thank you for communicating this new requirement to your organization. If you have any questions or concerns, please reach out to your Fannie Mae representative or call 800-2FANNIE.

*Reminder: You can select the MFA Package of your choice in Technology Manager by clicking 'Edit Company Configuration' to determine which MFA methods are available to your users.*