



AMN/HSSN 28.4 Release Notes

September 28, 2022

During the weekend of October 15, 2022, Fannie Mae will implement Release 28.4, which includes the changes and enhancements described below for Asset Management Network (AMN)/HomeSaver Solutions™ Network (HSSN).

To implement this release, AMN/HSSN will not be available for processing from 7:00 a.m. until 4:00 p.m. Eastern Time October 15, 2022. This downtime also applies to SMDU™ Case Management functionality. While SMDU Auto Decisioning functionality will be available, users may experience some intermittent outages because SMDU relies on some HSSN case data. If you experience an exception, please wait a few minutes and resubmit the transaction.

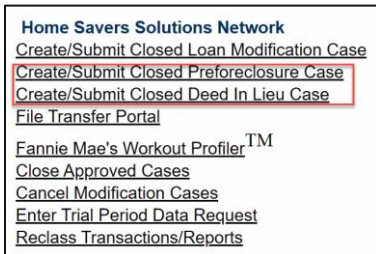
The changes in this release apply to all instances of AMN/HSSN.

- AMN/HSSN General Updates

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In support of the upcoming AMN/HSSN retirement, the following links have been removed:

- Create/Submit Closed Preforeclosure Case
- Create/Submit Closed Deed in Lieu Case



NOTE: These links were used for Delegated Short Sale and Deed in Lieu Cases. Since these cases are submitted as Non-Delegated the Fannie Mae's Workout Profiler™ link will remain.

- Missing Claim Data Report (MI Reports section header has also been removed.)

