

# Property 360 for Expense Reimbursement – Release Notes

June 22, 2022

Effective June 23, we will implement the ExPo 5.15 – Property 360™ 1.11 Release. Implementation of the changes in this release will improve workflows and increase performance.

## Summary:

Ticket Number	System Features and Defects
<b>Claims</b>	
SFLSTSVC-74484	Claims - Loan History Sort and Filter Capability
SFLSTSVC-82653	Claims - Line Item Sort Capability
SFLSTSVC-82654 SFLSTSVC-82655	Remove references to BKI and LoanSphere from LIST tool
<b>Defects</b>	
SFLSTSVC-66935	(Defect) P360 Claims: Unable to attach same document to multiple line items
SFLSTSVC-74066	(Defect) MVP4-SFLSTSVC-64263 - Attached file stuck in "Processing" status
SFLSTSVC-78505 SFLSTSVC-78506	EXPO-Claims- Claims stuck in Hold
SFLSTSVC-79212	(Defect) 360UX Property 360 Latency - Memory Leak Issue (Spike)
<b>Back-End</b>	
SFLSTSVC-77231	Bypass Razor availability check at the time off retrieving loan info - ExPO (Claims)
SFLSTSVC-78593	Refactor B2B Code and update ExPO to bypass availability flag
SFLSTSVC-81008	22.2 Untouchables BAU / Unplanned Work
SFLSTSVC-82239	B2B - Remove razor availability check while picking up the file for processing
SFLSTSVC-82240	API - making a call if razor is available
SFLSTSVC-90219	Tech Debt - Importing AWS Private CA – ExPO
SFLSTSVC-90410	Implement the New Monitoring Changes to Resolve Monitoring Alerts by SRE Defect



## Select Details

### Claims - Loan History Sort and Filter Capability

Submitters and internal processors can now Sort and Filter line items in the **Loan History** Tab.

Filtering options are on the *Claim Number*, *Bucket*, *Expense Type*, *Expense Subtype*, and *Line Item Status* columns. The sorting option is only available on the *Service From Date*.

To utilize this feature, users can type in information to filter or hover over and click the *Service From Date* to sort in ascending/descending order.

This update allows users to narrow the view of expenses or group similar expenses together, while navigating within the claim, which will make submitting and processing faster and more accurate.

Line Items		Loan History	Edits	Comments										
CLAIM NUMBER	LINE ITEM / TRANSACTION ID	BUCKET	EXPENSE TYPE	EXPENSE SUBTYPE	REQUESTED AMOUNT	REIMBURSEMENT AMOUNT	SUBMITTER NAME	VENDOR / SERVICER ID	SUBMITTED DATE	SERVICE FROM DATE	SERVICE TO DATE	LINE ITEM STATUS	SOURCE SYSTEM	
		Hazard Premium (60)	Insurance	Hazard Premium (60)	\$4,571.00	\$4,571.00			05/04/2022	12/01/2015	11/30/2016	Approved	P360API	
		Hazard Premium (60)	Insurance	Hazard Premium (60)	\$4,688.00	\$4,688.00			05/04/2022	11/30/2016	11/29/2017	Approved	P360API	
		Cost of Title Examination/Abstract (50)	Title Costs	Title Costs - Foreclosure	\$10.00	\$10.00			05/04/2022	04/18/2016		Submitted	P360API	
		Cost of Title Examination/Abstract (50)	Title Costs	Title Costs - Foreclosure	\$125.00	\$125.00			05/04/2022	04/23/2016		Submitted	P360API	

### Claims - Line Item Sort capability

Submitters and internal processors now have the ability to Sort on the **Line Item** Tab. The sorting option is available on the *Expense Type*, *Expense Subtype*, *Service Start Date*, *Open Edits*, and the *Status* columns.

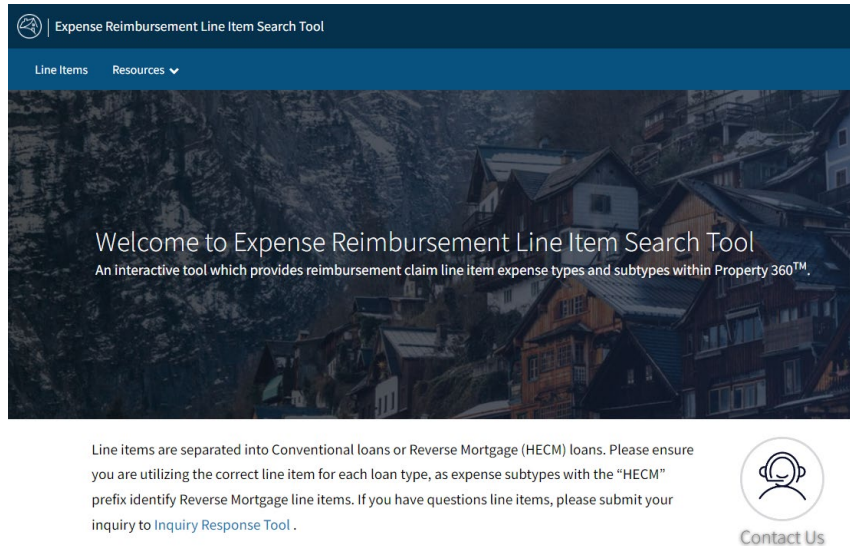
To utilize this feature, users can hover over and click the column name to sort. This update allows users to group similar expenses together, while navigating within the claim, which will make submitting and processing faster and more accurate.

Line Items		Loan History	Edits	Comments								
TRANSACTION ID	EXPENSE TYPE	EXPENSE SUBTYPE	SERVICE START DATE	SERVICE END DATE	RECOVERABLE	REQUESTED AMOUNT	REIMBURSEMENT AMOUNT	OPEN EDITS	STATUS			
	Insurance	Hazard Premium (60)	12/01/2015	11/30/2016		\$4,571.00	\$4,571.00		Approved	N		
	Insurance	Hazard Premium (60)	11/30/2016	11/29/2017		\$4,688.00	\$4,688.00		Approved	N		
	Title Costs	Title Costs - Foreclosure	04/18/2016			\$10.00	\$10.00	1	Submitted	Y		



## Remove references to BKI and LoanSphere from LIST tool

Line Item Search Tool (LIST) has been updated to remove all references to Black Knight Invoicing<sup>SM</sup> and language has been updated to reflect new Expense Type and Expense Subtype verbiage.



## (Defect) P360 Claims: Unable to attach same document to multiple line items

Submitters can now upload the same attachment file to multiple lines items within the same claim. This allows internal processors to easily locate the required documentation needed to decision a claim.

## (Defect) Attached file stuck in "Processing" status

Claims with attached files larger than 30 MB will no longer get stuck in "Processing" status.

## (Defect) EXPO-Claims- Claims stuck in Hold

Specific claims stuck in "Hold" status due to RAZOR issues. This has now been resolved.

## (Defect) 360UX Property 360 Latency - Memory Leak Issue

Internal users were reporting latency issues. The system has been updated so it will no longer run out of memory, which will prevent latency or system outages.