

# Property 360 for Expense Reimbursement – Release Notes

June 8, 2022

Effective May 19, we implemented the Property 360™ ExPo 5.14 release, which improves workflows and increases performance. This release does not impact the Property 360 user interface.

## Summary:

Ticket Number	System Features and Defects
SFLSTSVC-75390	SSID Validation on record created user
SFLSTSVC-78603	22.2: Expanded fields – Special characters causing rejection / load issues
SFLSTSVC-84029	360UX - Attachment error on Claim resubmission
SFLSTSVC-78255	(Defect) 360UX – Change to FTV Date not saving

## Details:

### SSID Validation on record created user

Claim validated the available Seller Servicer IDs (SSID) on the creator of the claim. When an active user tries to validate/submit a claim that was previously created by a deactivated user, the current user is unable to successfully submit and receives an error message. SSID authorization now happens on the logged in user, rather than the previous user, and submitter will no longer receive an “Authorization” error.

### 22.2: Expanded fields – Special characters causing rejection / load issues

All fields that could allow special characters are scrubbed prior to loading into the database so downstream systems are not impacted. This includes UI, API, and B2B.

### 360UX - Attachment error on Claim resubmission

Claims in PSA or Hold status were receiving an error message when attachments were uploaded on two different dates. Corrected path for attachments and error has been resolved.

### (Defect) 360UX – Change to FTV Date not saving

Submitters are now able to edit the First Time Vacancy (FTV) Date after the claim is validated. When submitters create a new claim, the FTV date will auto-populate from staging. If a different FTV date is required, users can update or remove the FTV date at the claim level and click **Validate**. The updated FTV date will populate at the claim level and in the Loan Information tab as well.