Fannie Mae

Log in with a User ID to access Fannie Mae browser-based applications

On **September 10, 2022**, users will no longer be able to access Fannie Mae browser-based applications by logging in with System IDs. To continue accessing those applications, each user will need to use a unique User ID.

One User → **One User ID**
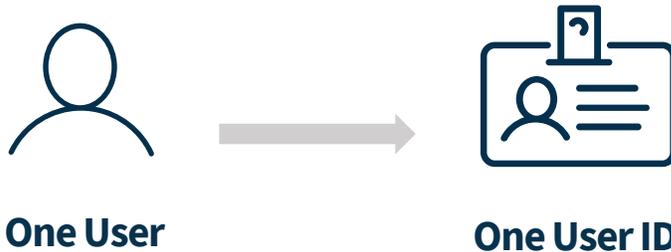
Log in with a User ID or convert your System ID to access Fannie Mae browser-based applications.

- **Corporate and User Administrators** are responsible for managing their team's access and enforcing the use of a unique User ID to access Fannie Mae applications through a web browser.

  - **On September 10, 2022**, users will need to leverage a User ID when accessing Fannie Mae applications through a web browser. At this time, applications accessed through API integration still require a System ID, and users accessing applications through a third-party system may use either a System ID or User ID.

  - View the [Technology Manager Job Aids](#) for instructions on how to [create a User ID](#) and [manage users](#).

- **Current System ID users of Fannie Mae web applications** should contact their Corporate Administrator to determine their ID type and to request a User ID to continue accessing Fannie Mae applications through a web browser.

  - If you access the Fannie Mae application through a third-party system, no action is required.

  - Note: Integrated Fannie Mae applications will still require a System ID; they cannot be accessed with a User ID.

Frequently Asked Questions

What is a System ID? What is a User ID?

System IDs are intended to be used for application-to-application integrations and should not be used to access the user interface of a Fannie Mae application. A User ID allows a single end user to access a Fannie Mae application. Learn more on the [Technology Manager Job Aid](#).

What is changing for System IDs?

After September 9, you will not be able to log in directly to Fannie Mae browser-based applications (for instance, Collateral Underwriter® or Loan Delivery). Instead, a unique User ID will need to be created for each user that requires access to browser-based applications.

Why are System IDs no longer allowed to access browser-based applications?

Fannie Mae is taking steps to protect your organization's data. By requiring a unique User ID, access to data can be linked to an individual user.

Will System IDs still be available for use?

Yes. System IDs will still be required for application-to-application integrations.

Which environments are affected by this new requirement?

All environments of Fannie Mae browser-based applications will require a User ID to log in.

Does this new requirement affect direct integrations to Fannie Mae applications?

No. Direct integrations still require use of a System ID.

Does this new requirement affect integrations with third-party providers?

No. Third-party integrations still require the use of a System ID. However, some new API workflows available to end users will require a User ID.

How can I easily create more than one User ID?

The [Technology Manager Virtual Assistant](#) can create up to five new users in one session and copy another user's application and role access. Access the Virtual Assistant by clicking the icon in the bottom right-hand corner of your Technology Manager dashboard.

Who do I contact with questions or concerns about this new requirement?

Contact your Fannie Mae representative or customer_access_shared_services@fanniemae.com.