

Property 360 for Expense Reimbursement

May 4, 2022

Effective April 23, we implemented ExPo 5.13 – Property 360™ 1.10 release. Users can now access the new Pending Submitter Action (PSA) Queue, respond to PSA claims, void claims, and search all claims without time restrictions.

Access PSA Queue and Respond to PSA

Users can now view requests for additional information or documentation via the Pending Submitter Action (PSA) Queue. For line items identified as “Marked For Review”, users can provide additional context, modify the line item, or provide the requested documentation to prevent a denial of the expense.



PSA Queue Download XLSX

CLAIM NUMBER	CLAIM ID	CLAIM TYPE	FANNIE MAE LOAN NUMBER	SERVICER LOAN NUMBER	SUBMITTER	CLAIM AGE	CLAIM STATUS	SUBMITTED DATE	REQUESTED AMOUNT	REIMBURSEMENT AMOUNT	CHECK DATE	CHECK NUMBER	SYSTEM	SOURCE
		571 Claim				77	Pending Submitter Action	01/18/2022	\$295.34	\$0.00			P360	P360API
		HECK				28	Pending Submitter Action	03/08/2022	\$2,675.00				P360	P360BULL KUFLOA D
		571 Claim				75	Pending Submitter Action	01/20/2022	\$676.00				P360	P360API
		571 Claim				27	Pending Submitter Action	03/09/2022	\$900.00				P360	P360UI
		571 Claim				257	Pending Submitter Action	07/22/2021	\$500.00				P360	P360API
		571 Claim				28	Pending Submitter Action	03/08/2022	\$1,499.88				P360	P360BULL KUFLOA D
		571 Claim				49	Pending Submitter Action	02/15/2022	\$44.00				P360	P360API
		571 Claim				20	Pending Submitter Action	03/16/2022	\$500.00				P360	P360BULL KUFLOA D
		571 Claim				257	Pending Submitter Action	07/22/2021	\$500.00				P360	P360BULL KUFLOA D
		571 Claim				19	Pending Submitter Action	03/17/2022	\$55,132.12				P360	P360API

Items per page: 10 | 1 - 10 of 32

Note: Users will have 60 days to review and return claims in the PSA Queue. Any claim(s) remaining after 60 days will be auto-denied.

Search Result / Claim Details

Claim Details

Actions | Print PDF | Download XLSX

Fannie Mae Claim ID	Claim Number	Claim Type	Claim Status
			Denied
Last Validation	Request Date	Source	Processor Name
02/04/2022 12:31 PM	02/01/2021	P360API	ExpenseProcessor Analyst
Data as of	Submission Count	Number of Edits	Claim Denial/Curtail Reason
09/14/2021	1	0/20	Failure to respond within Fannie Mae guide timelines.
Check Date	Check #	Copied From	Copied To



Void a Claim

Users can now void a claim when the claim is in a Hold, Pending Submitter Action, or Submitted status to prevent a claim from being counted as a duplicate in the system. Once the submitter voids a claim, the claim number can be used for a new claim.

Note: Users can still copy data from a voided claim.

Claim Details

Submit Void Print PDF Download XLSX

Fannie Mae Loan Number * Servicer Loan Number * Seller Servicer ID * Claim Status

Claim Number * Claim Type * Request Date * First Time Vacancy Date

Submitter * Submitter POC * Copied From Last Validation Date

03/12/2022 03:35 PM

Claim Comments

0 / 4000 [Show more info](#) [Save Comment](#)

Claim Level Edits

EDIT DESCRIPTION	SEVERITY	UPDATED BY	REASON	STATUS	COMMENTS
Claim filed after deadline.	Denial			Open	

Claim Details

Copy Claim Print PDF Download XLSX

Fannie Mae Claim ID Claim Number Claim Type 571 Claim Claim Status **Void**

Last Validation 03/12/2022 03:35 PM Request Date 03/18/2022 Source PDSM0 Processor Name

Date of dt 03/12/2022 Submission Count Number of Edits 0/5 Claim Denial/Curtail Reason

Check Date Check # Copied From Copied To

Claim Level Edits

EDIT DESCRIPTION	SEVERITY	UPDATED BY	REASON	STATUS	COMMENTS
Claim filed after deadline.	Denial		Submitter Voided	Resolved	

Law Books Loan History Edits Comments

EDIT DESCRIPTION	EXPENSE TYPE	EXPENSE CATEGORY	EXPENSE START DATE	EXPENSE END DATE	RESPONSIBLE PARTY	REQUESTED AMOUNT	REIMBURSED AMOUNT	ITEM DATA	STATUS
Attorney Fees	BK - Additional Court Appearance		03/10/2022			\$20.00	\$0.00		Open

Allow basic historical claims search with no time restrictions

Users can now access historical claims/data using the basic search function 24-7, even when RAZOR is not available (10 p.m.-7 a.m. ET).

Search all claims in all sources and view all claim details

Users can now download reports by accessing the new **Reports** tab. The asynchronous reports search can return up to 250,000 records and allows users to leverage more extensive search criteria. Due to the potential for a large amount of data, results are run in a queue. When the status updates to “Complete”, the report is available for download.

Search **Reports**

The process will start a search query that will generate a report.

Servicer Loan Number Claim Number Fannie Mae Loan Number

Search by Submitted Date Decision Date Check Date Created Date

Claim Status Accepted Acknowledged Approved

Expense Type Attorney Fees Court Costs Deductible Default Services Fees

Claim ID Transaction ID

From To mm/dd/yyyy mm/dd/yyyy

Claim Type 571 Claim HAMP FNMA Mod

Expense Subtype Address Posting Appraisal Dist Attorney Initiated Property Inspection BK - Additional Court Appearance BK - Adversary Proceeding

Parent Entity Name BANK OF AMERICA CORPORATION BAYVIEW FINANCIAL HOLDINGS, L.P. CALIBER HOME LOANS, INC.

HECM Indicator Yes No

Submitter ARVEST CENTRAL MORTGAGE COMPANY BANK OF AMERICA, N.A. CALIBER HOME LOANS, INC. Dak Prescott Dark Prescott

Reset **Generate Report**

Each time you click **Generate Report** a new report will begin processing.

Downloaded files will be automatically deleted after 7 days from the repository. Refresh

REPORT ID	REQUEST DATE/TIME	SEARCH CRITERIA	STATUS	ACTION
1294	04/12/2022 09:10 AM	Submitted From Date:09/07/2021 Submitted To Date:09/18/2021 Parent Entity Name: Claim Type:571 Claim	Complete	Download File